



SYSTEMS ENGINEERING RESEARCH CENTER

***“How Can a Systems Approach Help
Critical Civil Infrastructure Become
Smarter, More Sustainable and Resilient?”***



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Vice President, Infrastructure Advisory Practices
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DIGITAL TRANSFORMATION



“How Can a Systems Approach Help Critical Civil Infrastructure Become Smarter, More Sustainable and Resilient?”

April 28, 2021 | 1:00 PM ET

Michael Salvato, Vice President, Infrastructure Advisory Practices, Mott MacDonald | [CONTACT](#)

- ❑ Today’s session will be recorded.
- ❑ An archive of today’s talk will be available at: www.sercuarc.org/serc-talks/ as well as on the [SERC YouTube channel](#).
- ❑ Use the Q&A box to queue questions, reserving the chat box for comments, and questions will be answered during the last 5-10 minutes of the session.
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Climate change, NetZero energy, and the Fourth Industrial Revolution are all game changers for infrastructure providers. Inadequate and ill-prepared infrastructure will increase the consequences of rapid urbanization, extreme weather events and digital disruption, driving up the costs to individuals, businesses, and society, reducing economic productivity and undermining the quality of life for people and plant. To build smarter, more sustainable, and resilient infrastructure, cities will need to reimagine infrastructure services they provide, and arrange deeply interconnected technological, social and environmental systems to do so. Infrastructure 4.0 is comprised, not just of physical assets and digital twins, but an interconnected web of social, institutional, and ecological systems. New, complex forms of socio-technological systems are emerging that require a synthesis across traditional disciplines of engineering, information technology, environmental science, and policy. Leaders in smart, sustainable cities are embracing information and communication technologies and other means to meet the needs of populations without compromising future generations, envisioning new possibilities, and developing transformational roadmaps for a smarter, more sustainable and resilient future.



Transforming Infrastructure 4.0

April 28, 2021

System Engineering Research Center

Michael A Salvato
VP, Infrastructure Advisory Services





Michael A. Salvato is Vice President of Infrastructure Advisory Services at Mott MacDonald, a global engineering, management and development consultancy guiding our clients through many of the planet's most intricate challenges.

My clients include the Port Authority of New York and New Jersey where I am the manager of the **Aviation Digital Transformation Program**.

In 2018, I retired from the NY MTA as the Director and Program **Executive for Enterprise Information and Asset Management** at the MTA. I have over 35 years of experience in infrastructure planning, engineering, construction, program management, economics, finance, asset management and information systems.



How can a systems approach help infrastructure become smarter, more sustainable and resilient?

Agenda

1

WHY: Infrastructure, People and Planet

2

HOW: Transforming Infrastructure 4.0

3

WHAT: Infrastructure 4.0. Enterprise Architecture

4

THE FUTURE: Delivering smart, sustainable, resilient outcomes



WHY

Infrastructure, People and Planet



\$2.6 trillion

**is needed to close the
infrastructure gap by
2030**



Text UNITED to 30330

**BUILD BACK
BETTER**

\$97 trillion of infrastructure investment needed by 2040

That's more than the value of the world's existing infrastructure stock

Global forecasts

① Investment estimates

\$79 Trillion

Investment current trends

\$97 Trillion

Investment needed

\$18 Trillion

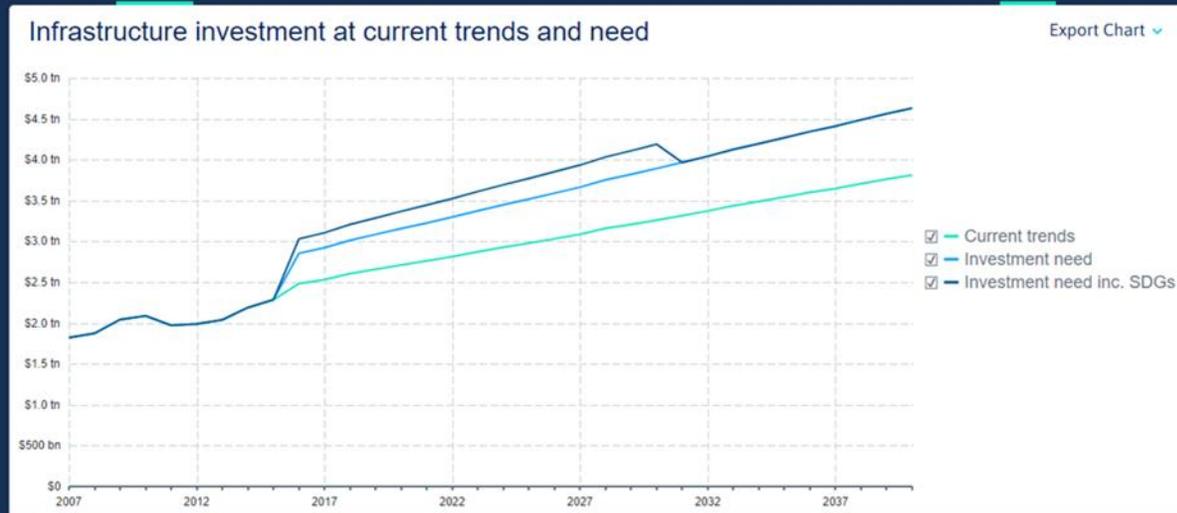
Investment gap

[View data in](#)

[View by](#) Estimate | Sector

[Download data](#)

[\\$ USD](#) | [% of GDP](#)



[Export Chart](#)



Global
Infrastructure
Hub

SDG Disclaimer - Includes the additional investment needed for countries that have not yet met the SDGs.



Use systems thinking
to **REIMAGINE**
INFRASTRUCTURE



Infrastructure
is the basic physical
systems of a business,
region or nation



Policy



Supply chain



Governance



Human resources



Information technologies





Infrastructure in the Age of the Anthropocene



2050

**Target for
net-zero**



The **challenges and opportunities of the Anthropocene** are complex, systemic and interdependent



Transforming infrastructure is key to unlocking the Sustainable Development Goals



Smart, sustainable and resilient communities is a revolutionary new paradigm for human development **within Earth's planetary boundaries**

11 SUSTAINABLE CITIES AND COMMUNITIES





Sustainability
is the possibility
that human and
other forms of life
will flourish on
the Earth forever

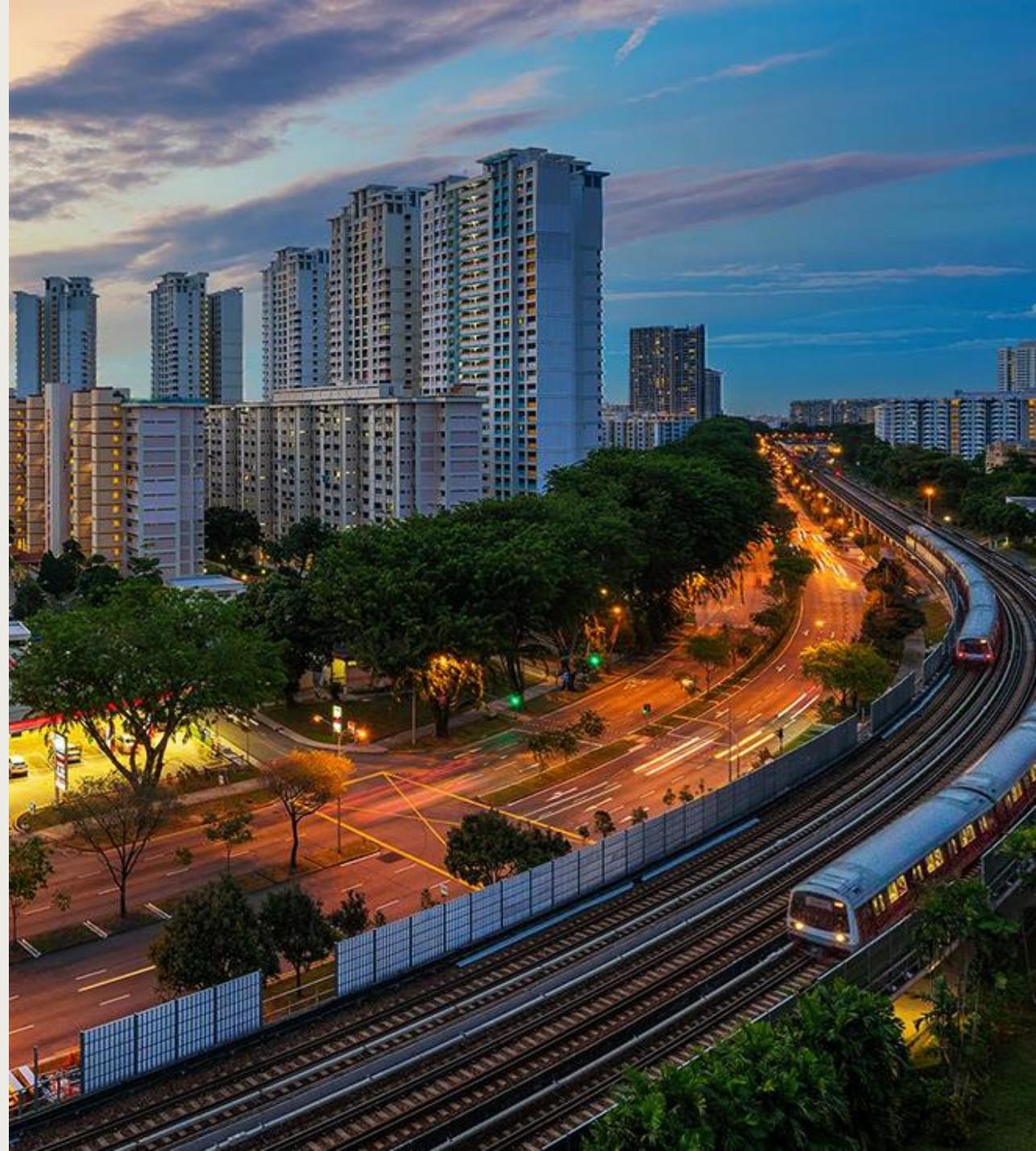
Resilience is the ability to reduce the magnitude and/or duration of disruptive events





A smart, sustainable city is an **innovative city that uses ICT and other means** to improve quality of life, efficiency of urban operation and services, and competitiveness...

... while ensuring that it **meets the needs of present and future generations** with respect to economic, social, environmental as well as cultural aspects





**"The fourth
industrial
revolution
will affect the very
essence of our
human experience."**

Klaus Schwab

**Founder and
executive chairman,
World Economic Forum**



The convergence of physical, digital and biological spheres creates the possibility of new cyber-physical systems that enable us to operate within planetary boundaries

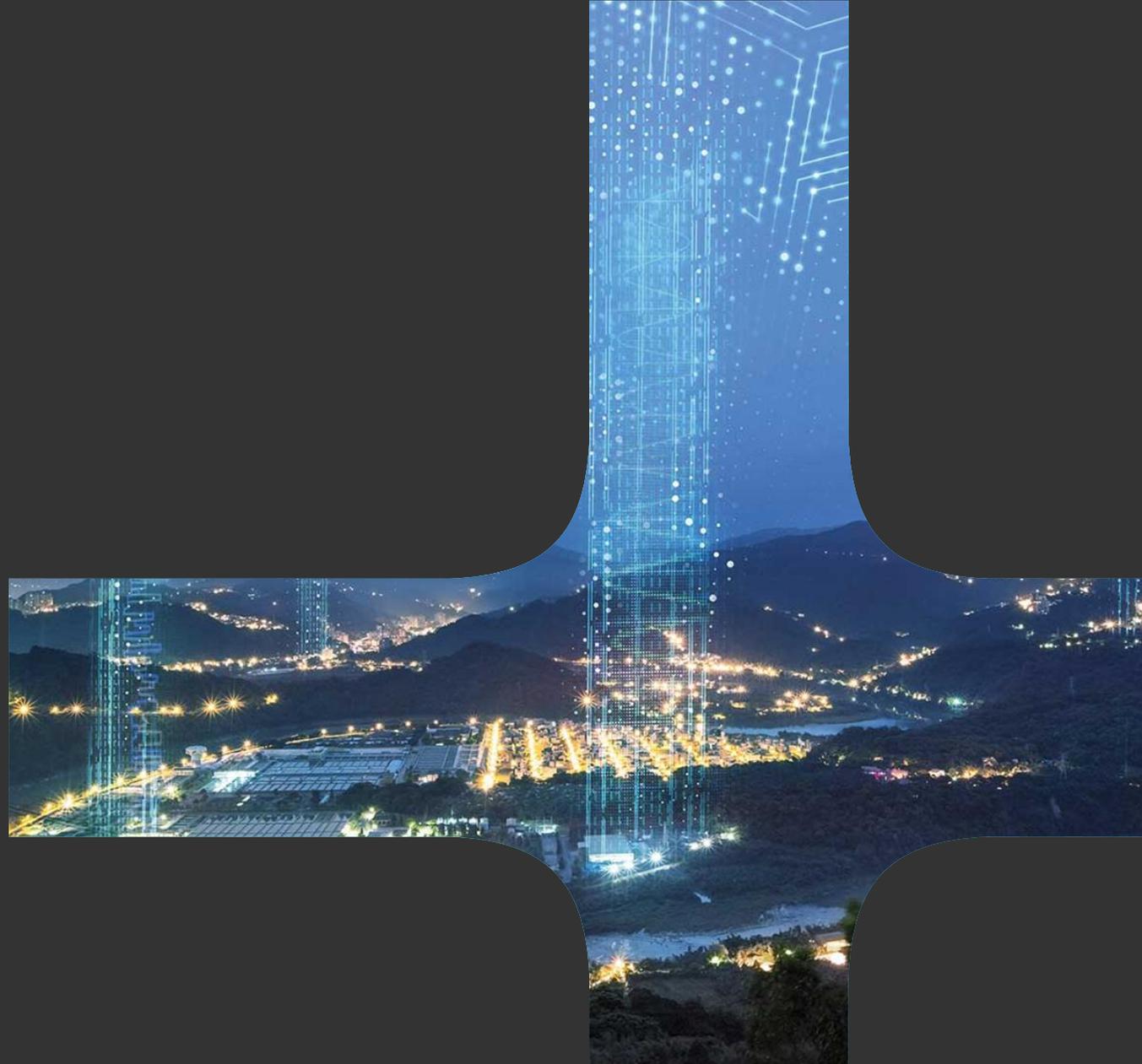


Smart infrastructure is a cyber-physical system that responds intelligently to changes in its environment, with the ability to influence and direct its own delivery, use, maintenance and support

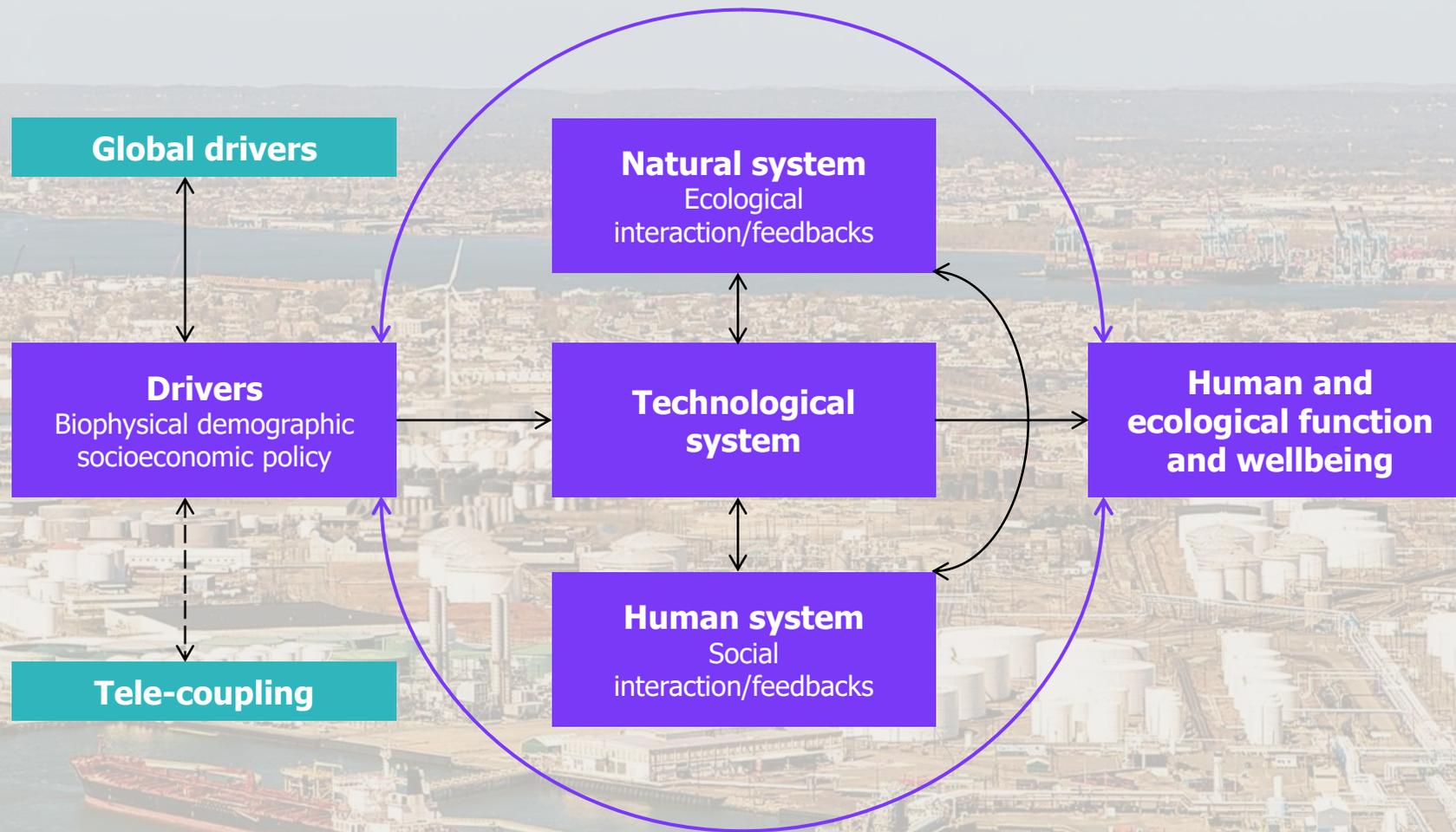


HOW

Transforming infrastructure 4.0



Sustainability and resilience are emergent properties of a complex and dynamic socio-technical system that includes both hard and soft infrastructure in a symbiotic relationship with its environment



**One of the ways to look
at the world is as a series
of **systems within
systems within
systems****

Socioeconomic

**Industrial
systems**

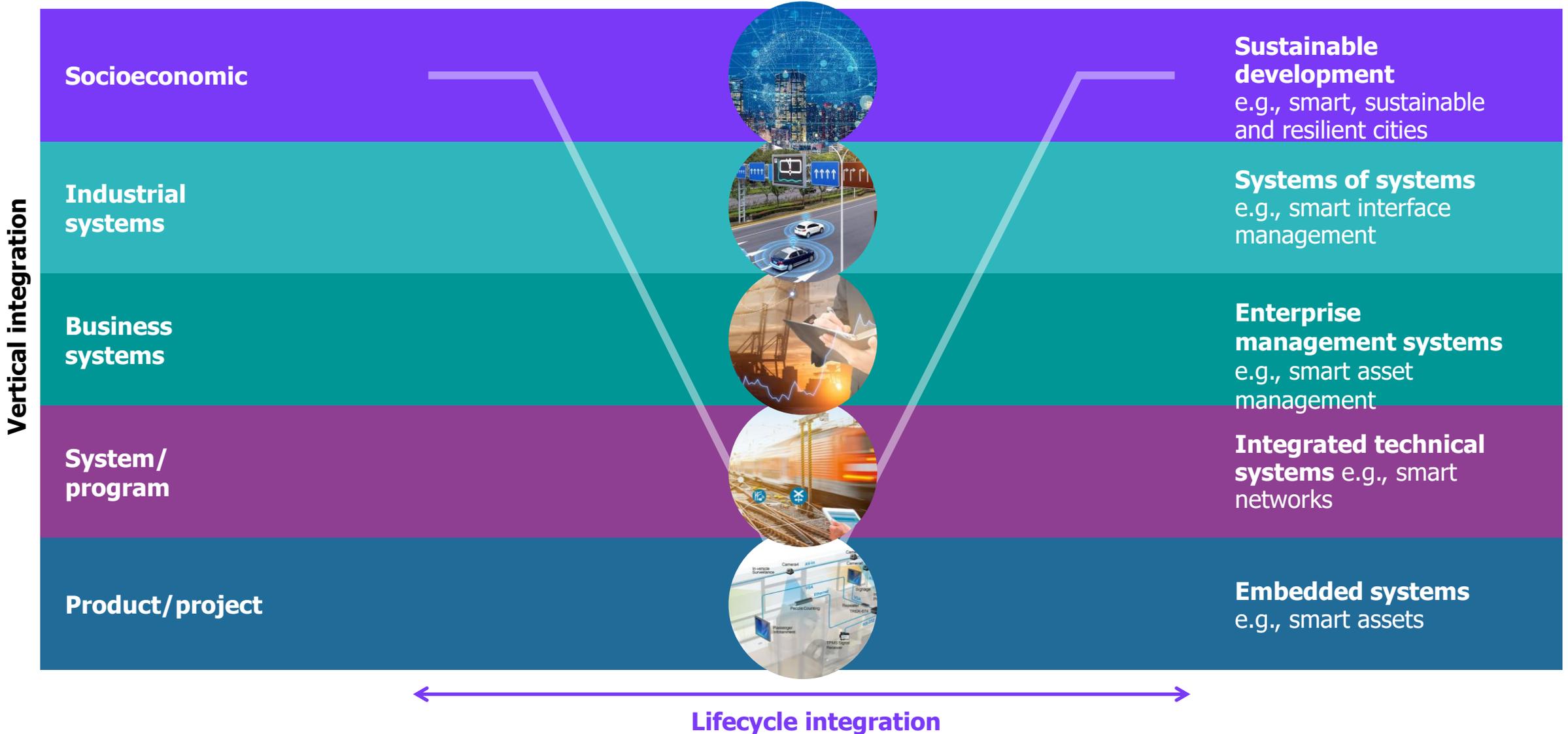
**Business
systems**

**System/
program**

Product/project

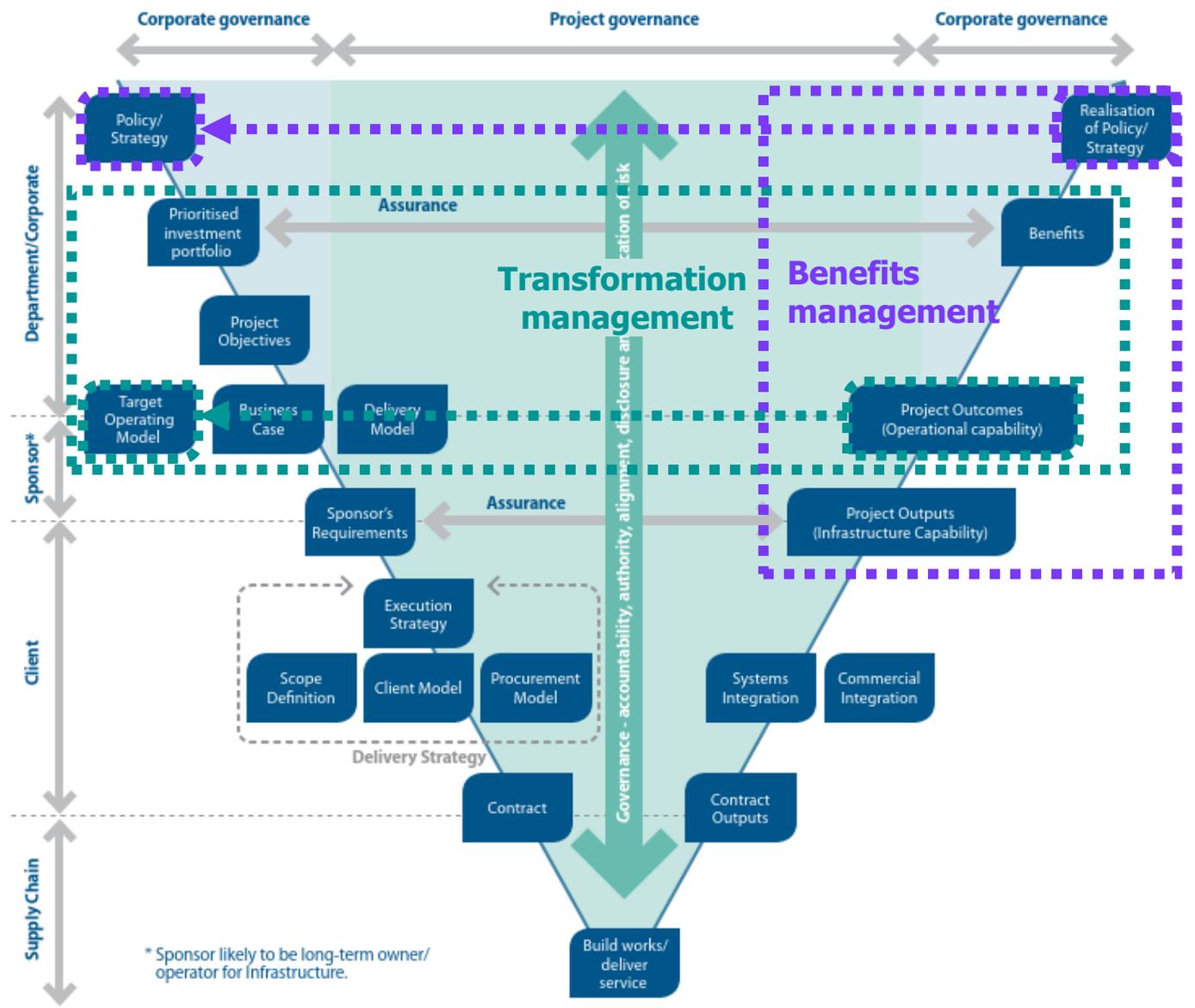
Infrastructure 4.0

Systems hierarchy



Infrastructure 4.0

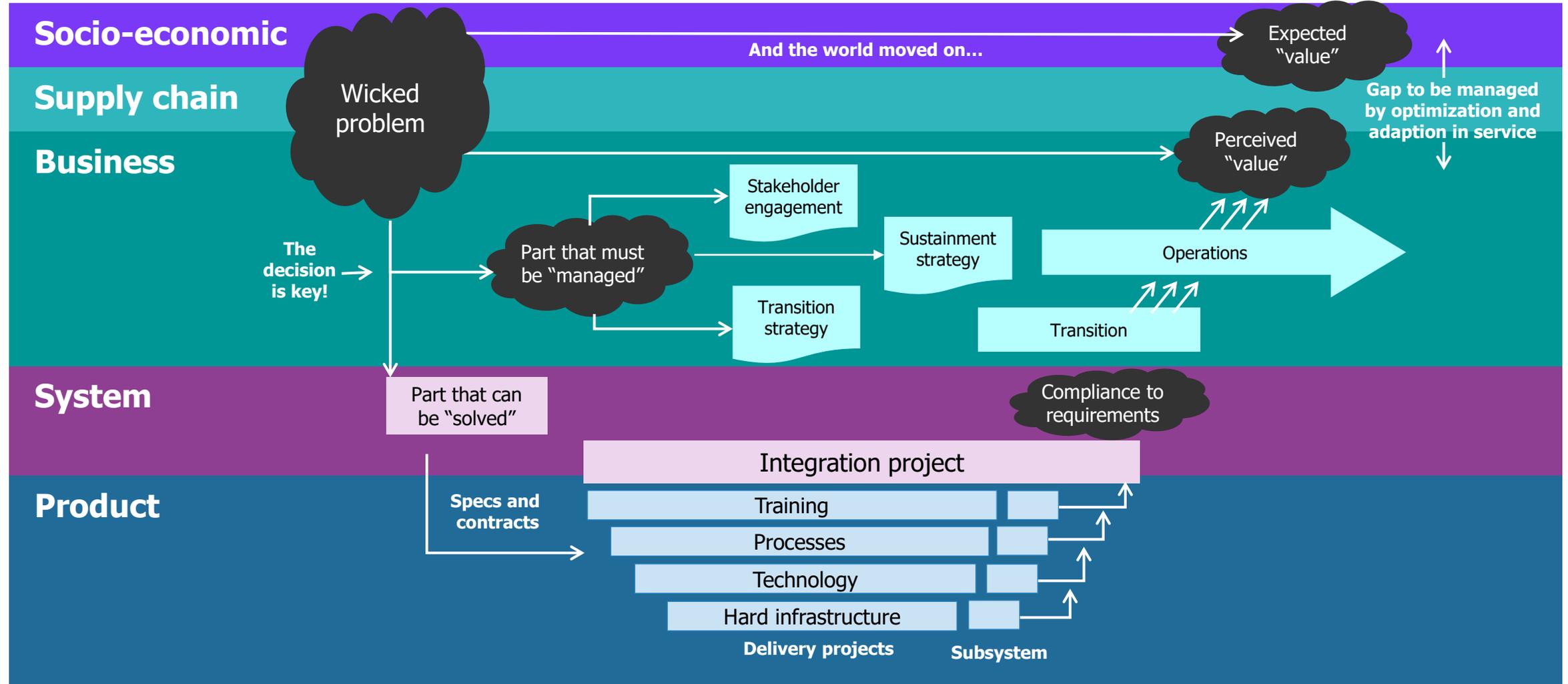
Transforming delivery (UK IPA)



* Sponsor likely to be long-term owner/operator for infrastructure.

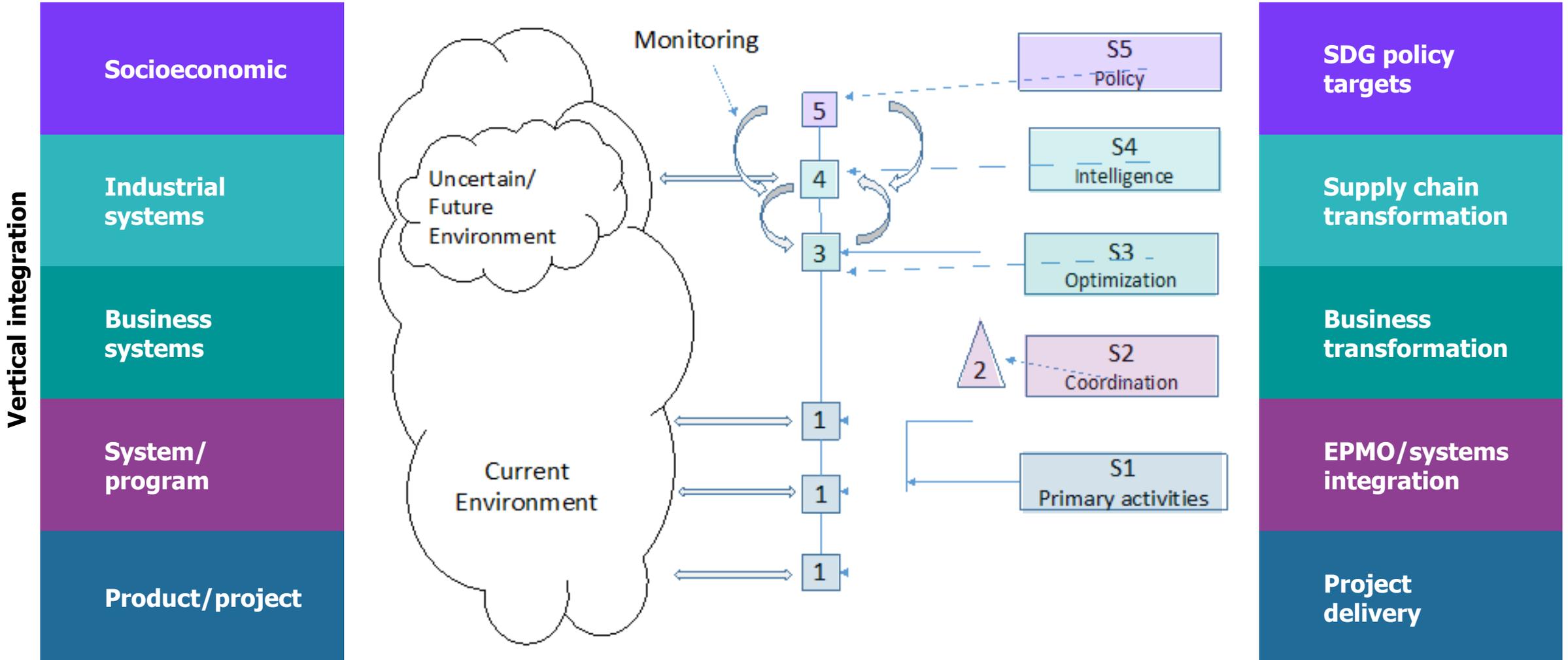
Infrastructure 4.0

Delivering transformation (SEBoK)



Infrastructure 4.0

Viable Systems Model (Beer)

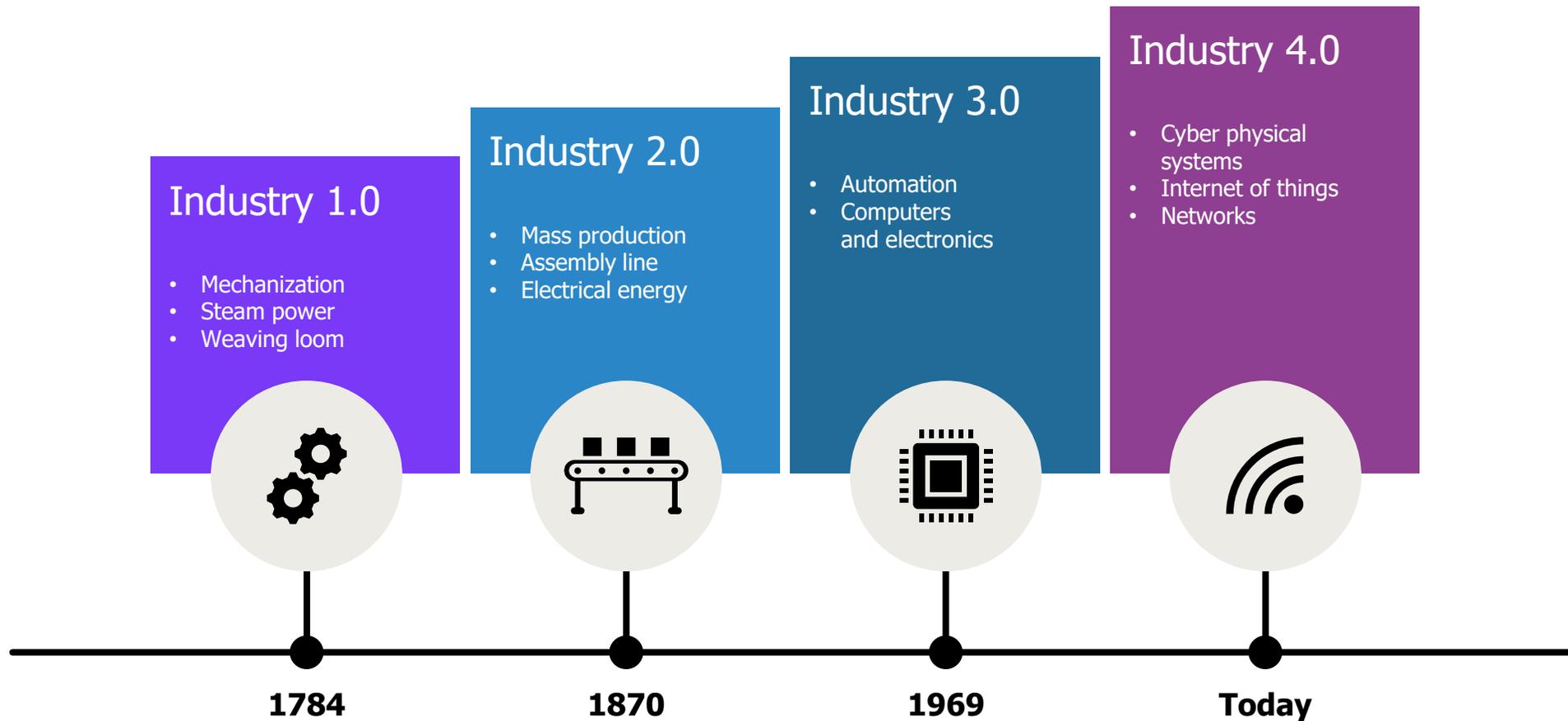


Stafford Beer's Viable Systems Model
Shankar Sankaran, Ralf Muller and Nathalie Drouin Organizational Project Management

WHAT

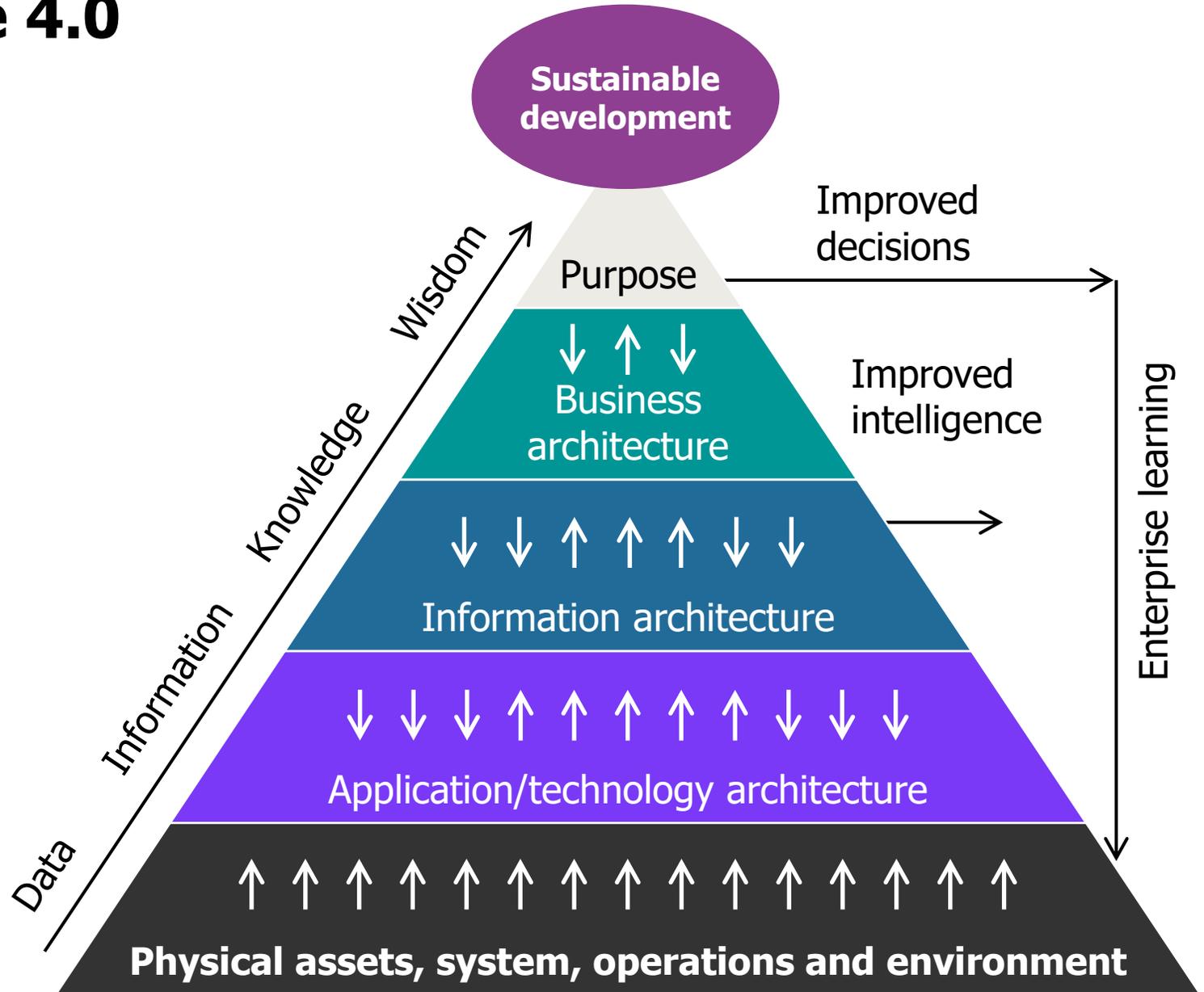
Infrastructure 4.0 enterprise architecture





Smart Infrastructure 4.0

Enterprise Architecture



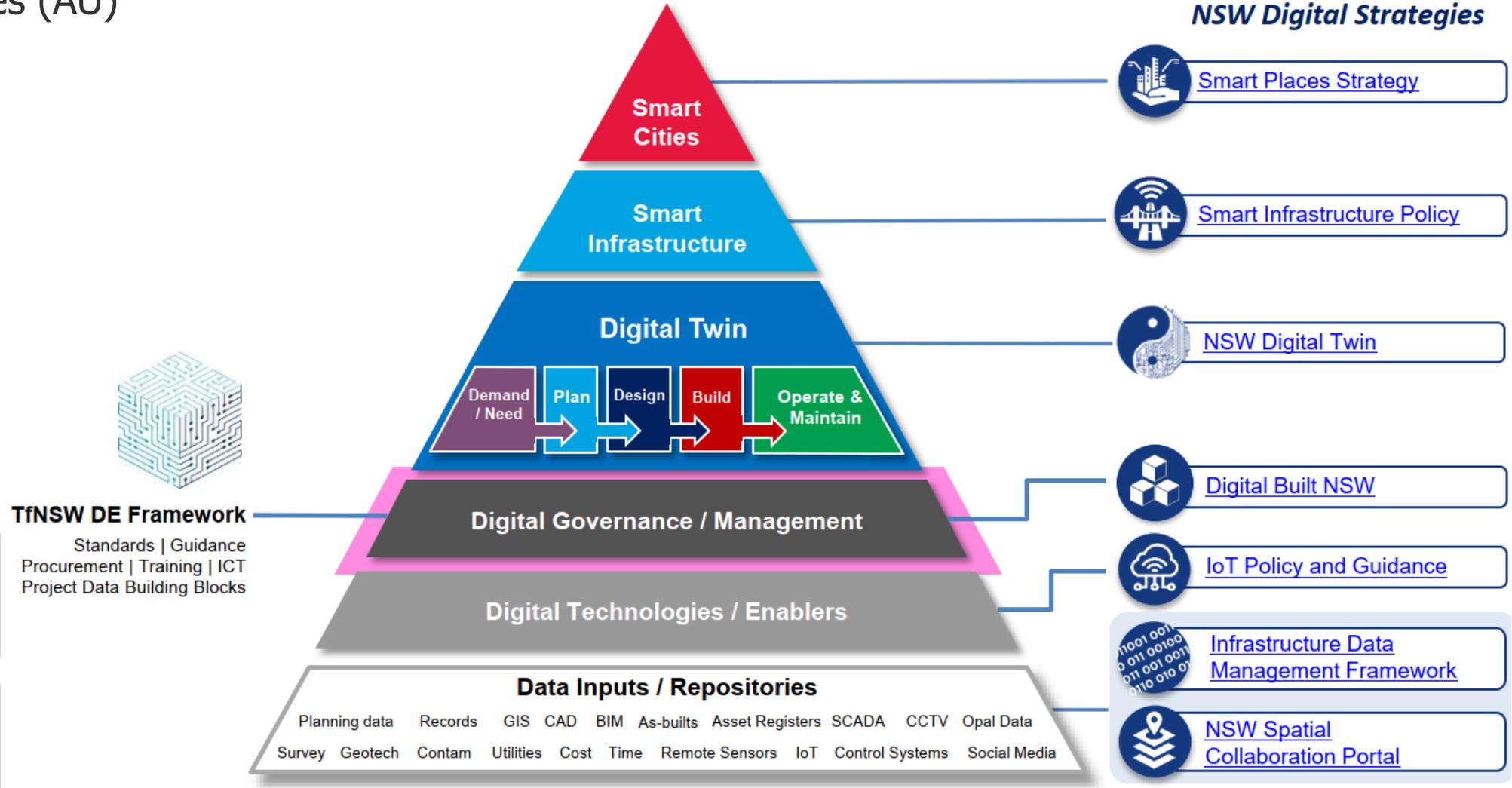
Smart Infrastructure 4.0

Management systems and standards



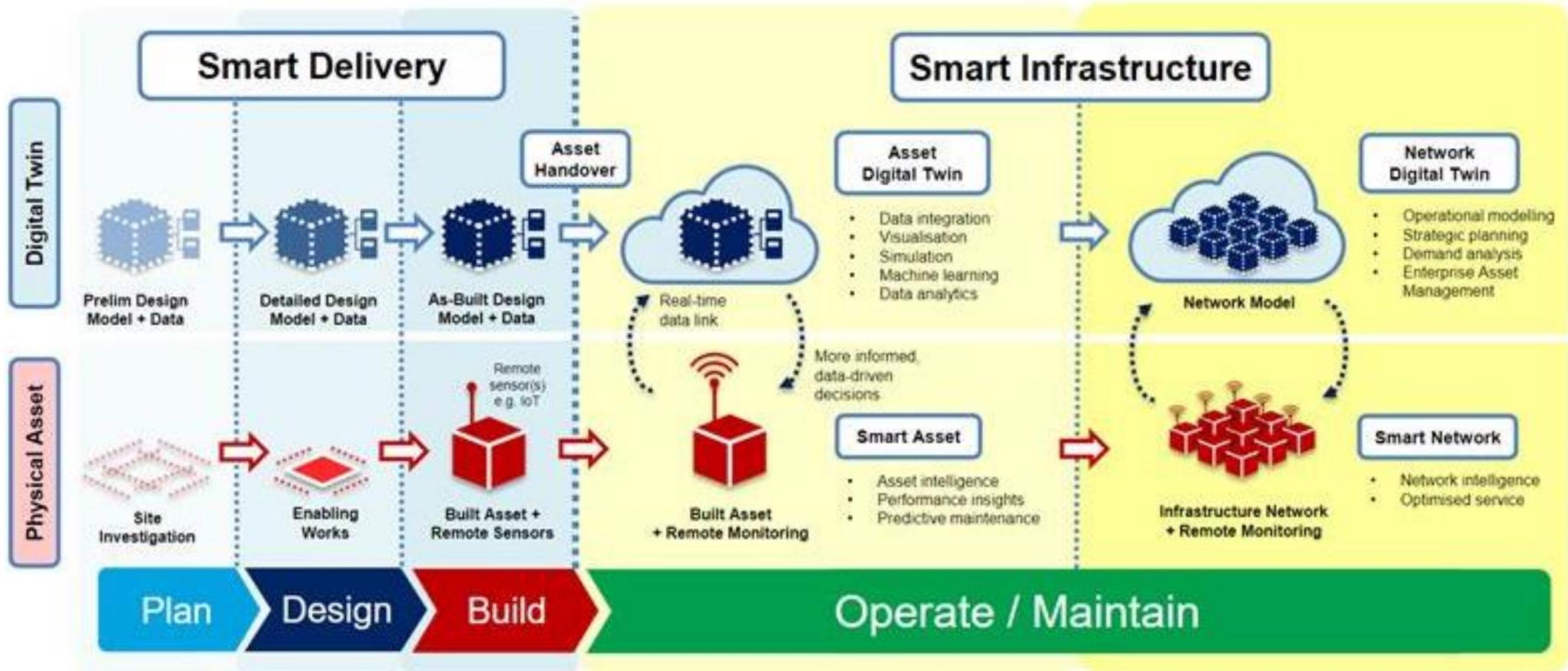
Smart Infrastructure Framework

New South Wales (AU)



Smart Infrastructure Digital Twin

New South Wales (AU)



Smart Infrastructure 4.0

Smart Grid Architectural Model

Regulatory and business objective

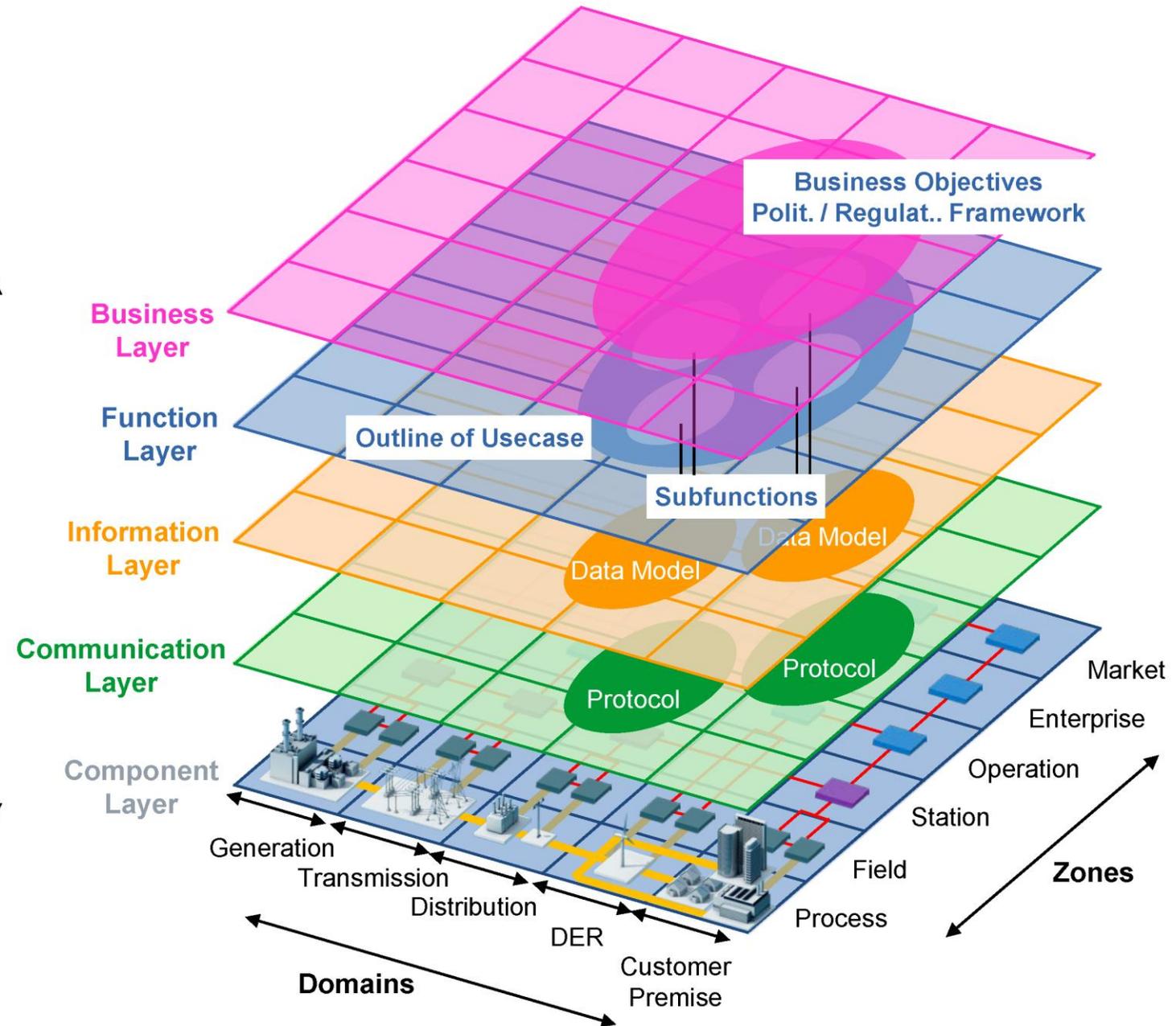
Business capabilities and processes

Knowledge, information and data

Applications and communications systems

Physical assets and systems

Interoperability Dimension





THE FUTURE

Delivering smart, sustainable,
resilient outcomes



Shell scenarios



Mountains

Top-down command
and control



Oceans

Devolved power
and compromise

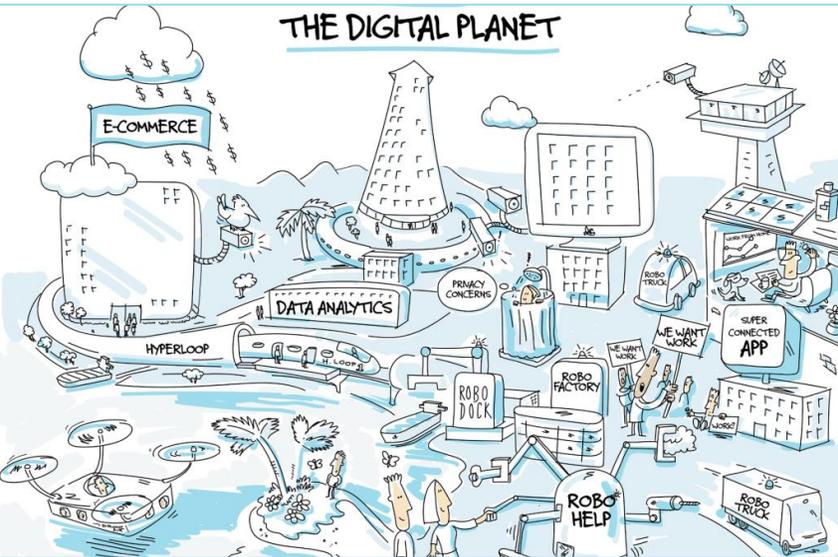


Sky 1.5

Collaboration and
technological progress

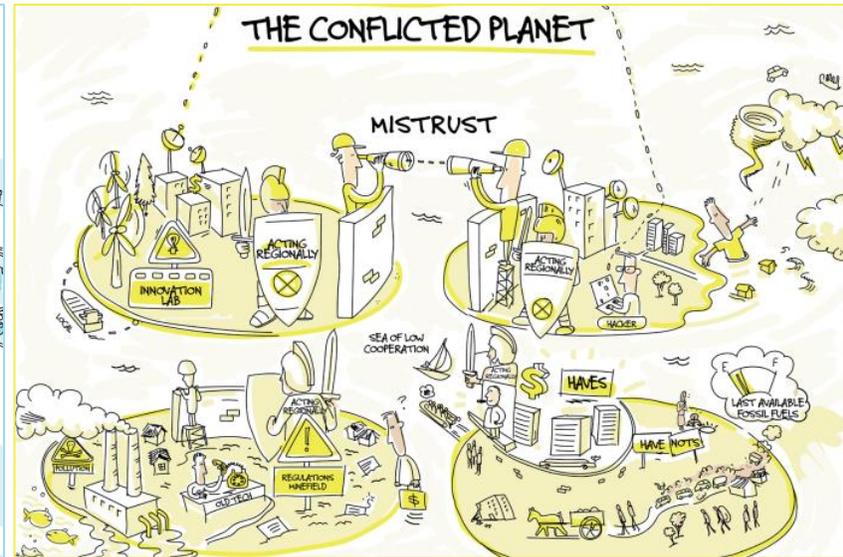
Infrastructure scenarios

Global Infrastructure Hub



Digital Planet

Technology is controlled by large companies



Conflicted Planet

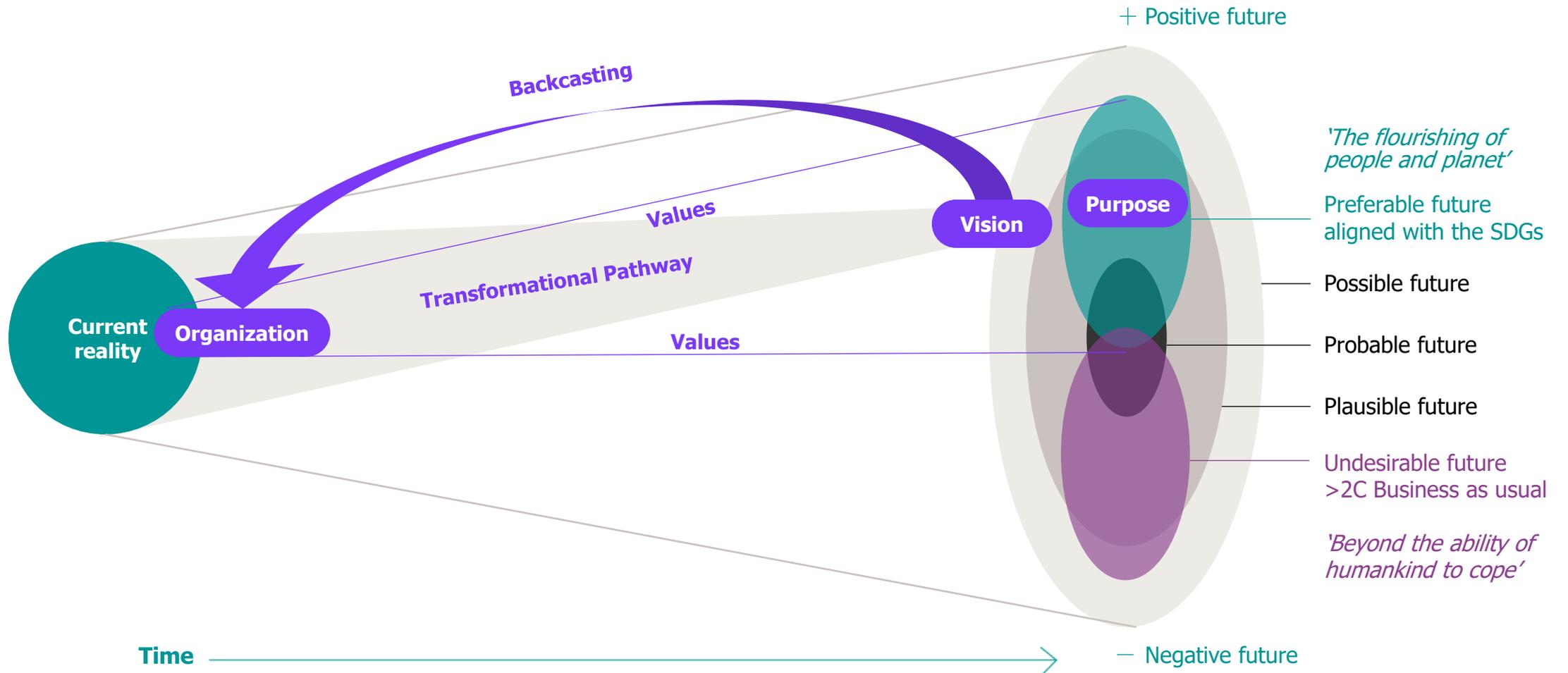
Infrastructure is slow to innovate

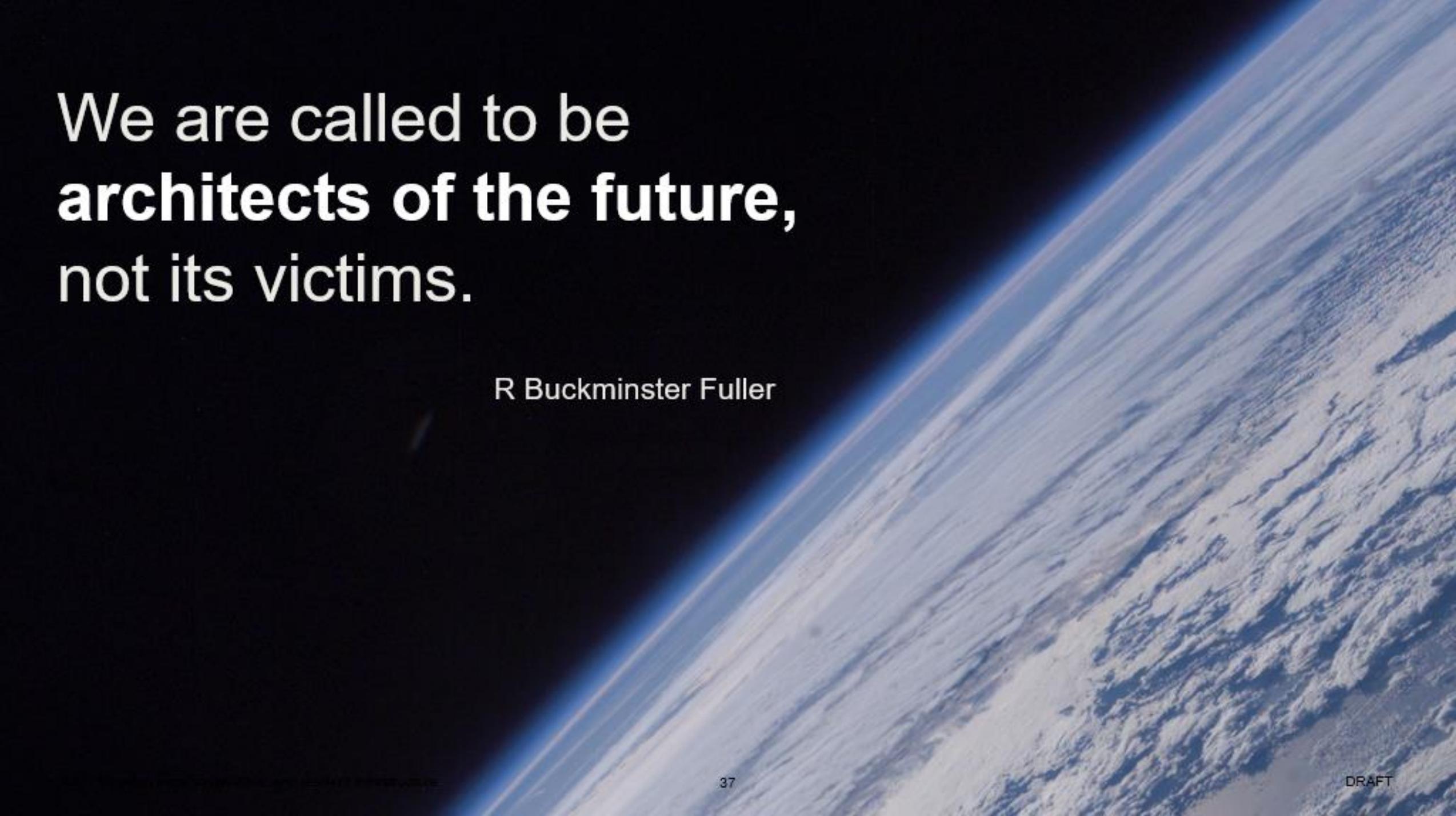


Green Planet

Infrastructure industry revolutionises

Transforming our world





We are called to be
architects of the future,
not its victims.

R Buckminster Fuller

M

MOTT
MACDONALD

M

Thank you

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QUESTIONS AND DISCUSSION



“Digital Transformation” Series

Moderated by: Dr. Dan DeLaurentis, Purdue



Dave Zion, Head, Systems Engineering Center of Excellence
R&D Leader, Ultrasound Business, Philips Healthcare
Wednesday, June 16, 2021 | 1PM ET

“Test and Evaluation” Series Moderator: Dr. Laura Freeman, Virginia Tech

Tentative Dates – Wednesdays at 1 PM ET:

August 4 | October 6 | December 1, 2021



CONTACT

Webinar Coordinator: Ms. Mimi Marcus, Stevens Institute of Technology – mmarcus@stevens.edu

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