



# SYSTEMS ENGINEERING RESEARCH CENTER

***“How Can a Systems Approach Help  
Critical Civil Infrastructure Become  
Smarter, More Sustainable and Resilient?”***



**Michael Salvato**

Vice President, Infrastructure Advisory Practices  
Mott MacDonald



**DIGITAL TRANSFORMATION**



***“How Can a Systems Approach Help Critical Civil Infrastructure Become Smarter, More Sustainable and Resilient?”***

**April 28, 2021 | 1:00 PM ET**

Michael Salvato, Vice President, Infrastructure Advisory Practices, Mott MacDonald | [CONTACT](#)

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- ❑ An archive of today’s talk will be available at: [www.sercuarc.org/serc-talks/](http://www.sercuarc.org/serc-talks/) as well as on the [SERC YouTube channel](#).
- ❑ Use the Q&A box to queue questions, reserving the chat box for comments, and questions will be answered during the last 5-10 minutes of the session.
- ❑ If you are connected via the dial-in information only, please email questions or comments to [SERCtalks@stevens.edu](mailto:SERCtalks@stevens.edu).
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Climate change, NetZero energy, and the Fourth Industrial Revolution are all game changers for infrastructure providers. Inadequate and ill-prepared infrastructure will increase the consequences of rapid urbanization, extreme weather events and digital disruption, driving up the costs to individuals, businesses, and society, reducing economic productivity and undermining the quality of life for people and plant. To build smarter, more sustainable, and resilient infrastructure, cities will need to reimagine infrastructure services they provide, and arrange deeply interconnected technological, social and environmental systems to do so. Infrastructure 4.0 is comprised, not just of physical assets and digital twins, but an interconnected web of social, institutional, and ecological systems. New, complex forms of socio-technological systems are emerging that require a synthesis across traditional disciplines of engineering, information technology, environmental science, and policy. Leaders in smart, sustainable cities are embracing information and communication technologies and other means to meet the needs of populations without compromising future generations, envisioning new possibilities, and developing transformational roadmaps for a smarter, more sustainable and resilient future.



# Transforming Infrastructure 4.0

April 28, 2021

System Engineering Research Center

Michael A Salvato  
VP, Infrastructure Advisory Services







**Michael A. Salvato** is Vice President of Infrastructure Advisory Services at Mott MacDonald, a global engineering, management and development consultancy guiding our clients through many of the planet's most intricate challenges.

My clients include the Port Authority of New York and New Jersey where I am the manager of the **Aviation Digital Transformation Program**.

In 2018, I retired from the NY MTA as the Director and Program **Executive for Enterprise Information and Asset Management** at the MTA. I have over 35 years of experience in infrastructure planning, engineering, construction, program management, economics, finance, asset management and information systems.





**How can a systems approach help infrastructure become smarter, more sustainable and resilient?**

# Agenda

1

WHY: Infrastructure, People and Planet

2

HOW: Transforming Infrastructure 4.0

3

WHAT: Infrastructure 4.0. Enterprise Architecture

4

THE FUTURE: Delivering smart, sustainable, resilient outcomes





# WHY

Infrastructure, People and Planet



**\$2.6 trillion**

**is needed to close the  
infrastructure gap by  
2030**



*Text UNITED to 30330*

**BUILD BACK  
BETTER**

# \$97 trillion of infrastructure investment needed by 2040

That's more than the value of the world's existing infrastructure stock

## Global forecasts

Investment estimates

**\$79 Trillion**

Investment current trends

**\$97 Trillion**

Investment needed

**\$18 Trillion**

Investment gap

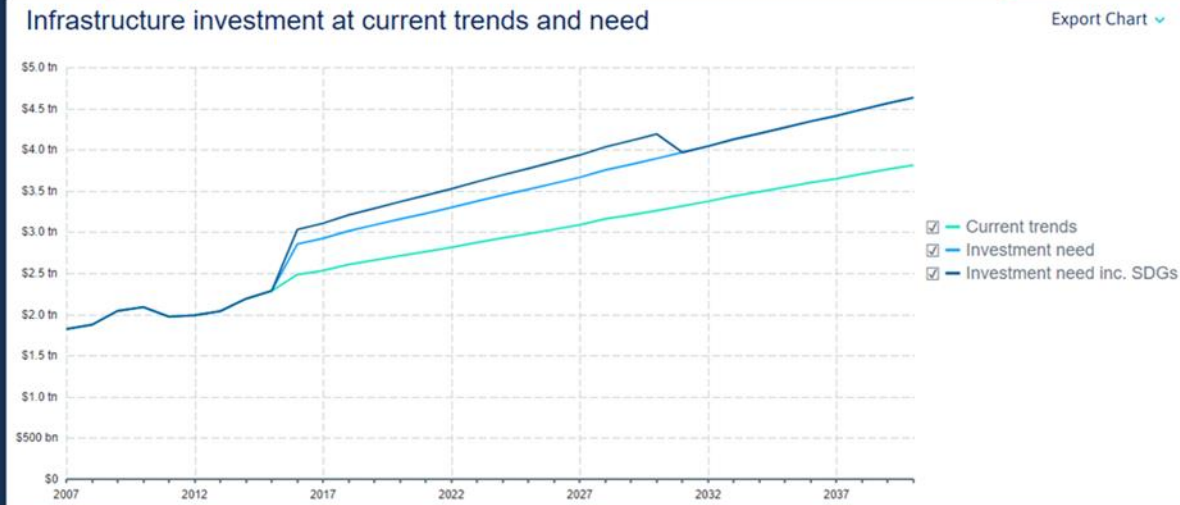
View data in

View by Estimate | Sector

Download data

\$ USD | % of GDP

Export Chart



SDG Disclaimer - Includes the additional investment needed for countries that have not yet met the SDGs.



Global  
Infrastructure  
Hub



Use systems thinking  
to **REIMAGINE**  
**INFRASTRUCTURE**





**Infrastructure**  
is the basic physical  
systems of a business,  
region or nation





**Policy**



**Supply chain**



**Governance**



**Human resources**



**Information technologies**







## Infrastructure in the Age of the Anthropocene



**2050**

**Target for  
net-zero**







The **challenges and opportunities of the Anthropocene** are complex, systemic and interdependent





# Transforming infrastructure is key to unlocking the Sustainable Development Goals



Smart, sustainable and resilient communities is a revolutionary new paradigm for human development **within Earth's planetary boundaries**

## 11 SUSTAINABLE CITIES AND COMMUNITIES





**Sustainability**  
is the possibility  
that human and  
other forms of life  
will flourish on  
the Earth forever



**Resilience** is the ability to reduce the magnitude and/or duration of disruptive events



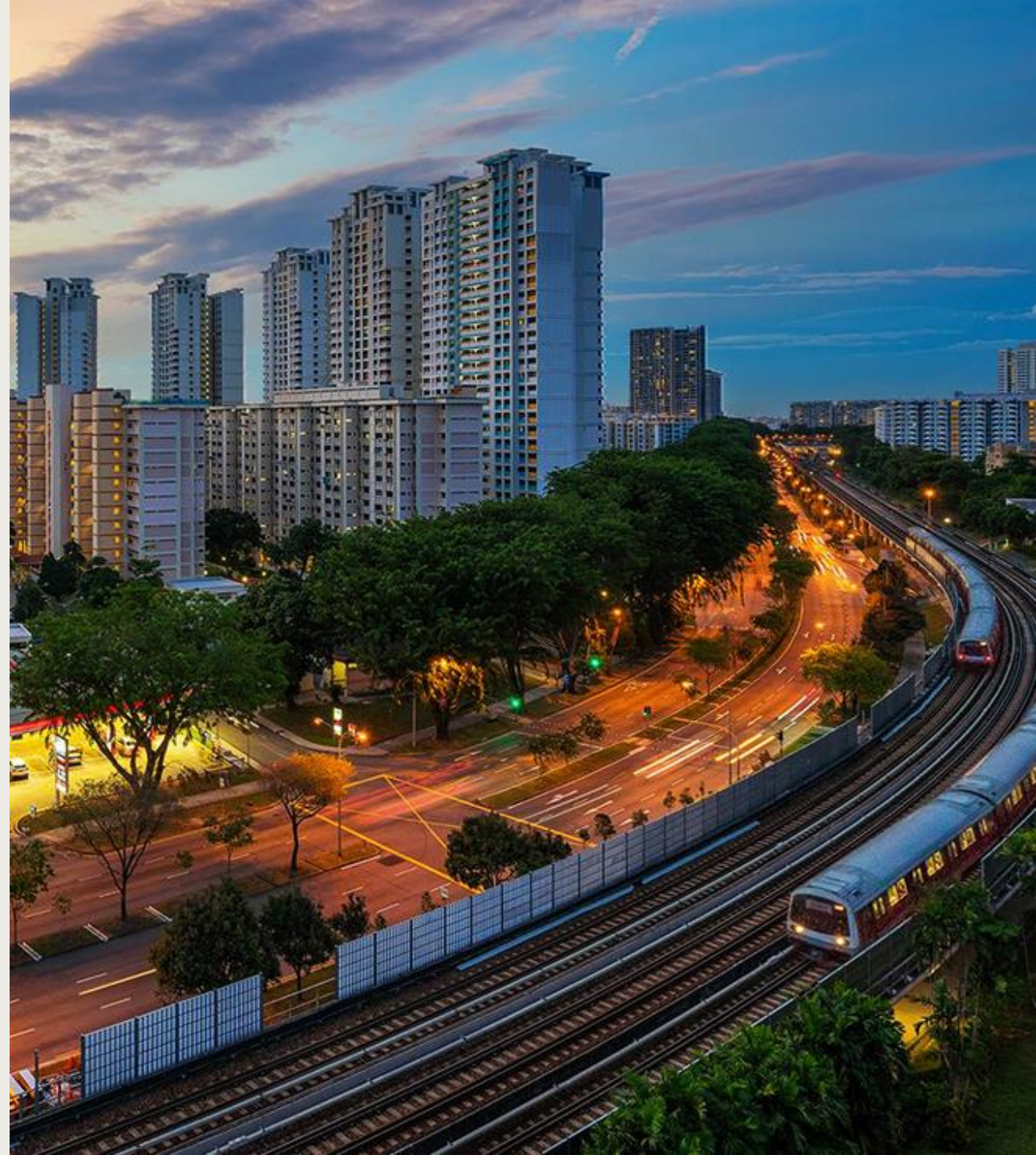




A smart, sustainable city is an **innovative city that uses ICT and other means** to improve quality of life, efficiency of urban operation and services, and competitiveness...



... while ensuring that it **meets the needs of present and future generations** with respect to economic, social, environmental as well as cultural aspects









**"The fourth industrial revolution will affect the very essence of our human experience."**

**Klaus Schwab**

Founder and  
executive chairman,  
World Economic Forum



The convergence of physical, digital and biological spheres creates the possibility of new cyber-physical systems that enable us to operate within planetary boundaries



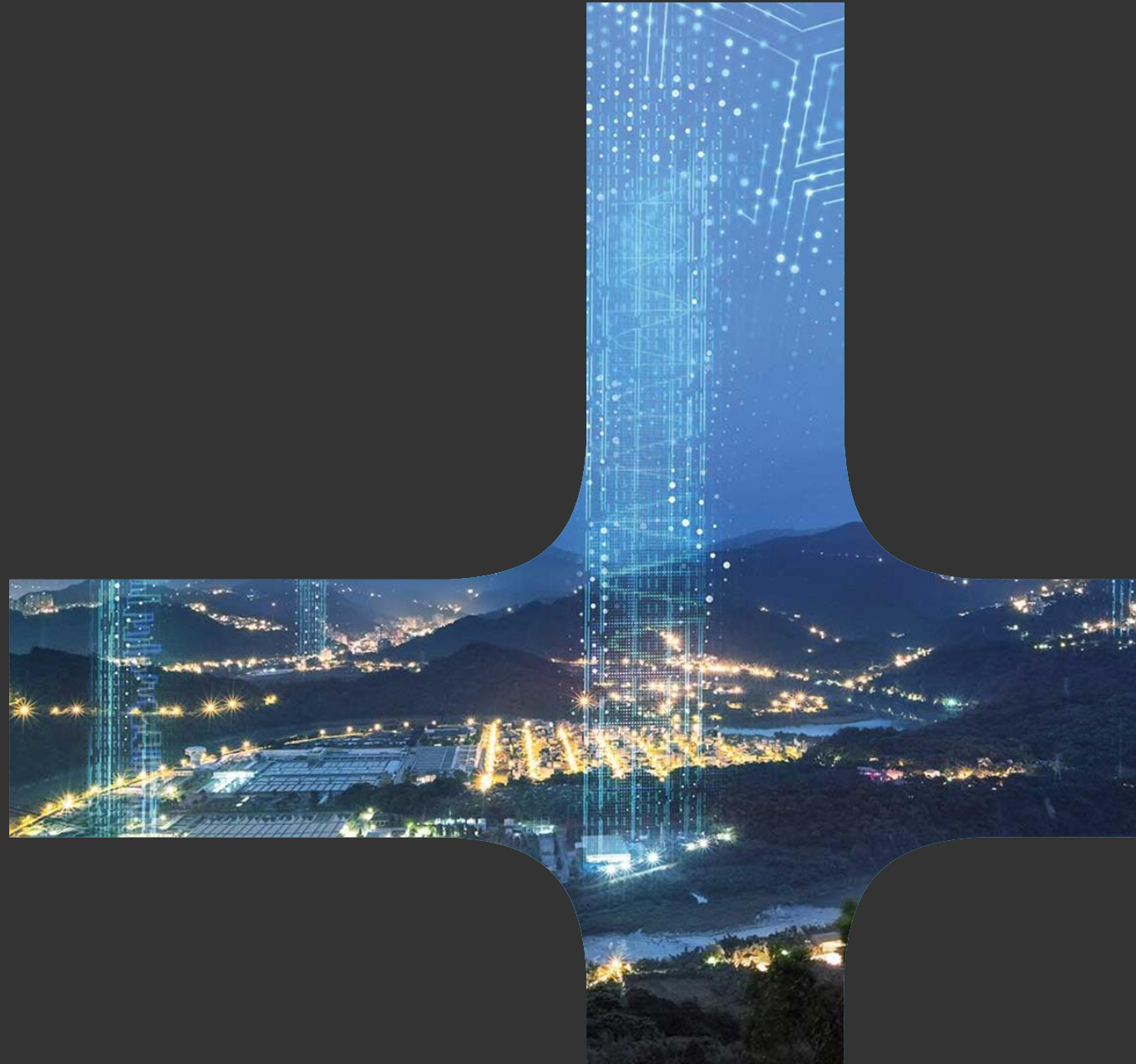


**Smart infrastructure** is a cyber-physical system that responds intelligently to changes in its environment, with the ability to influence and direct its own delivery, use, maintenance and support



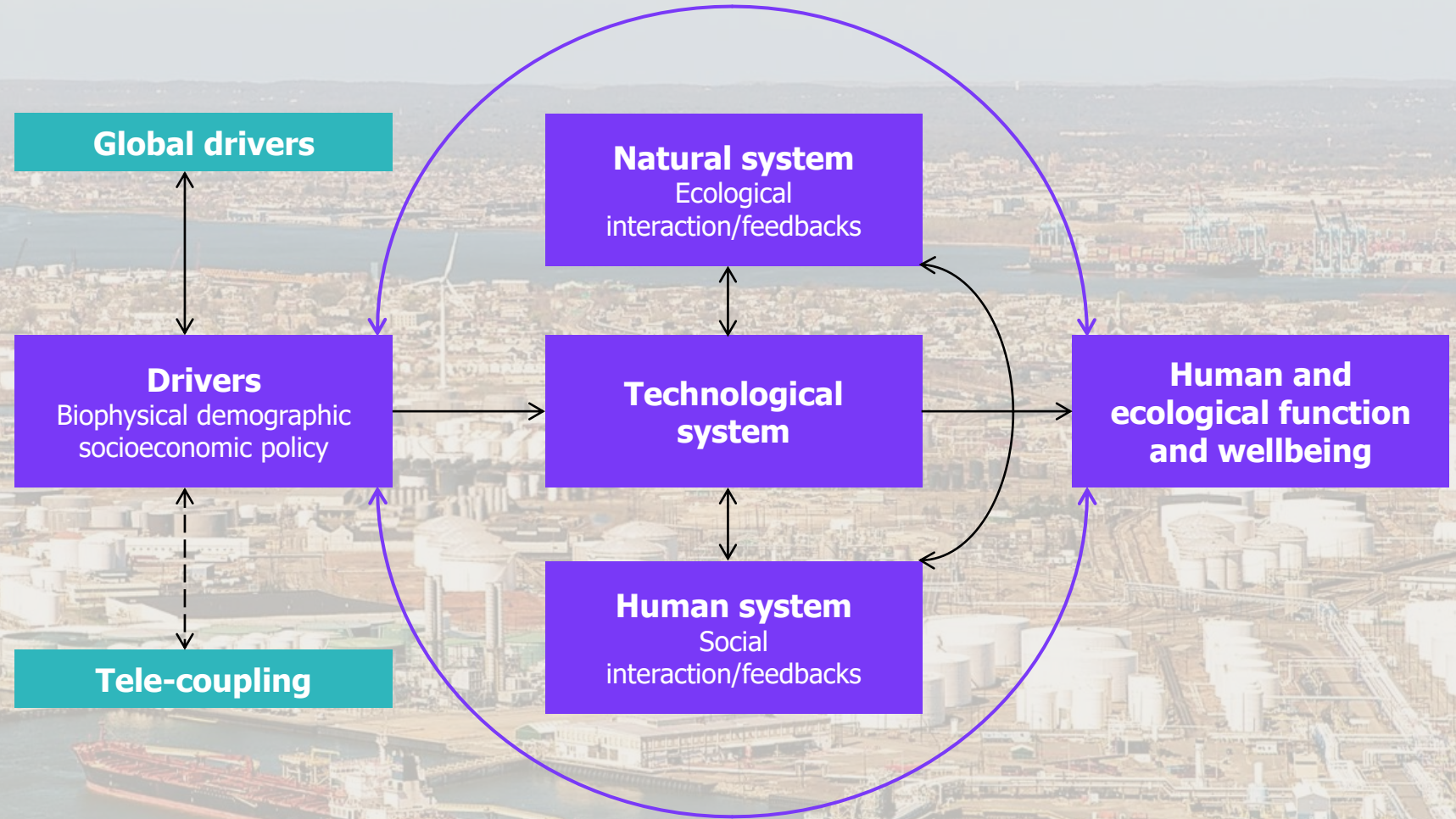
# HOW

Transforming infrastructure 4.0





Sustainability and resilience are emergent properties of a complex and dynamic socio-technical system that includes both hard and soft infrastructure in a symbiotic relationship with its environment



**One of the ways to look  
at the world is as a series  
of **systems within  
systems within  
systems****

**Socioeconomic**

**Industrial  
systems**

**Business  
systems**

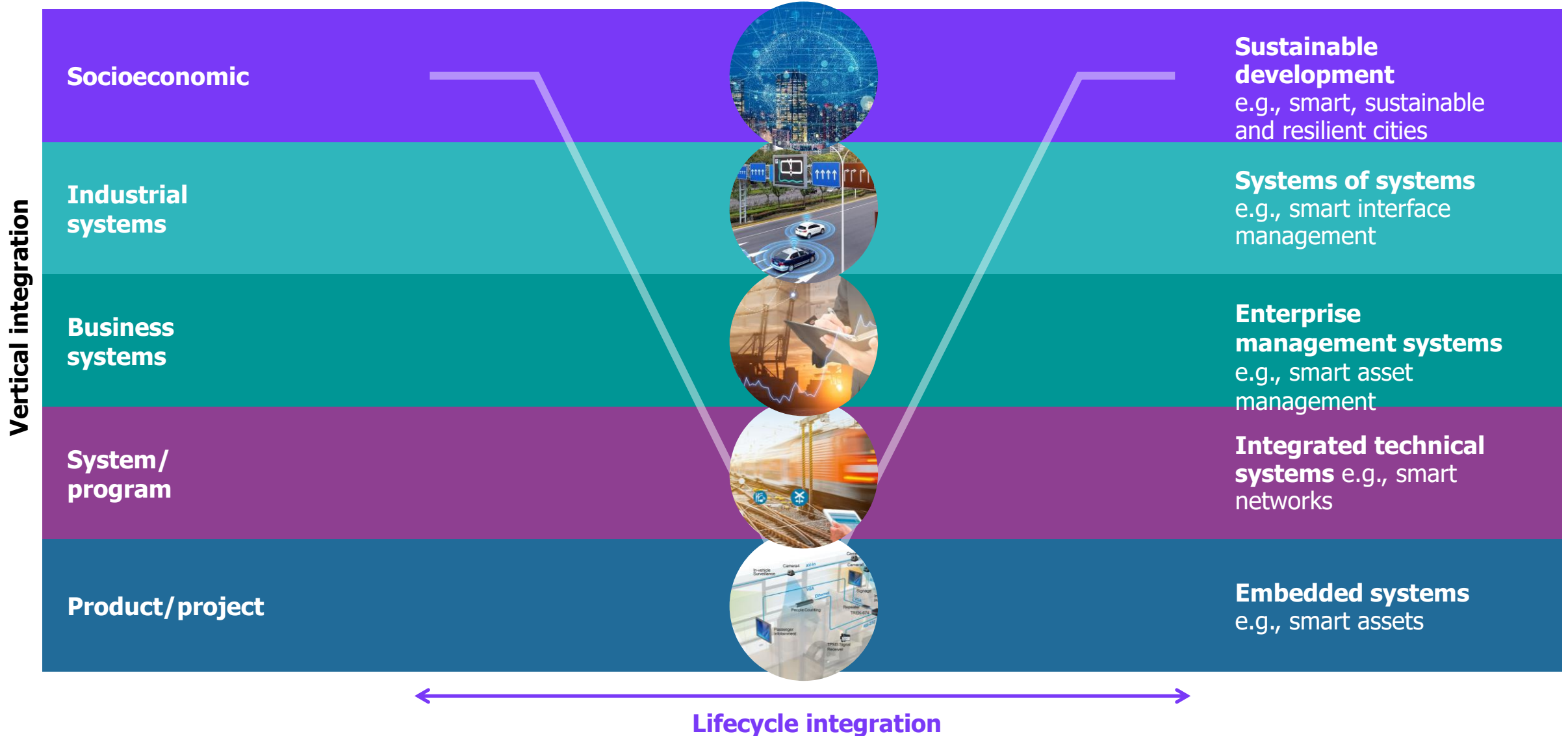
**System/  
program**

**Product/project**



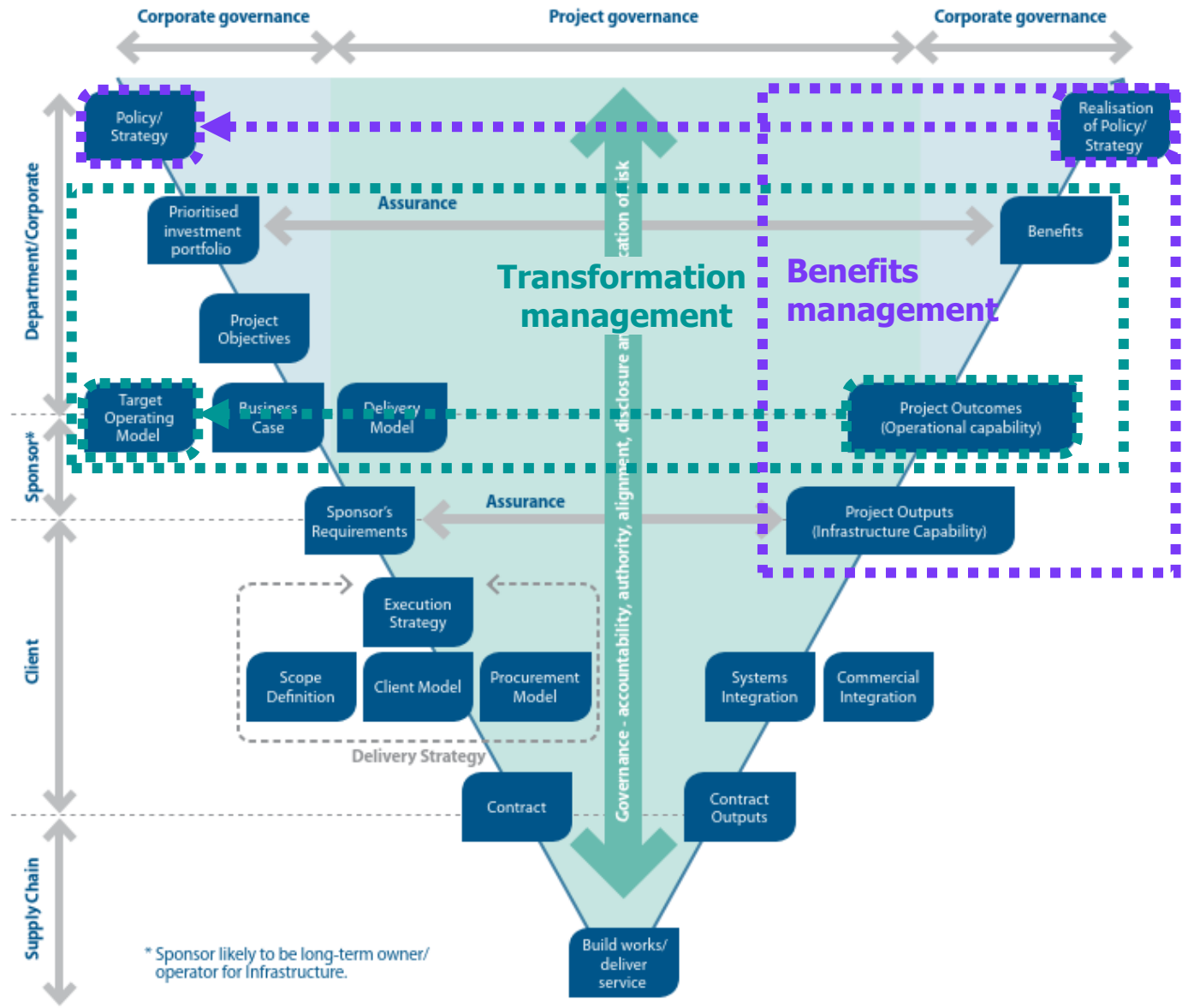
# Infrastructure 4.0

Systems hierarchy



# Infrastructure 4.0

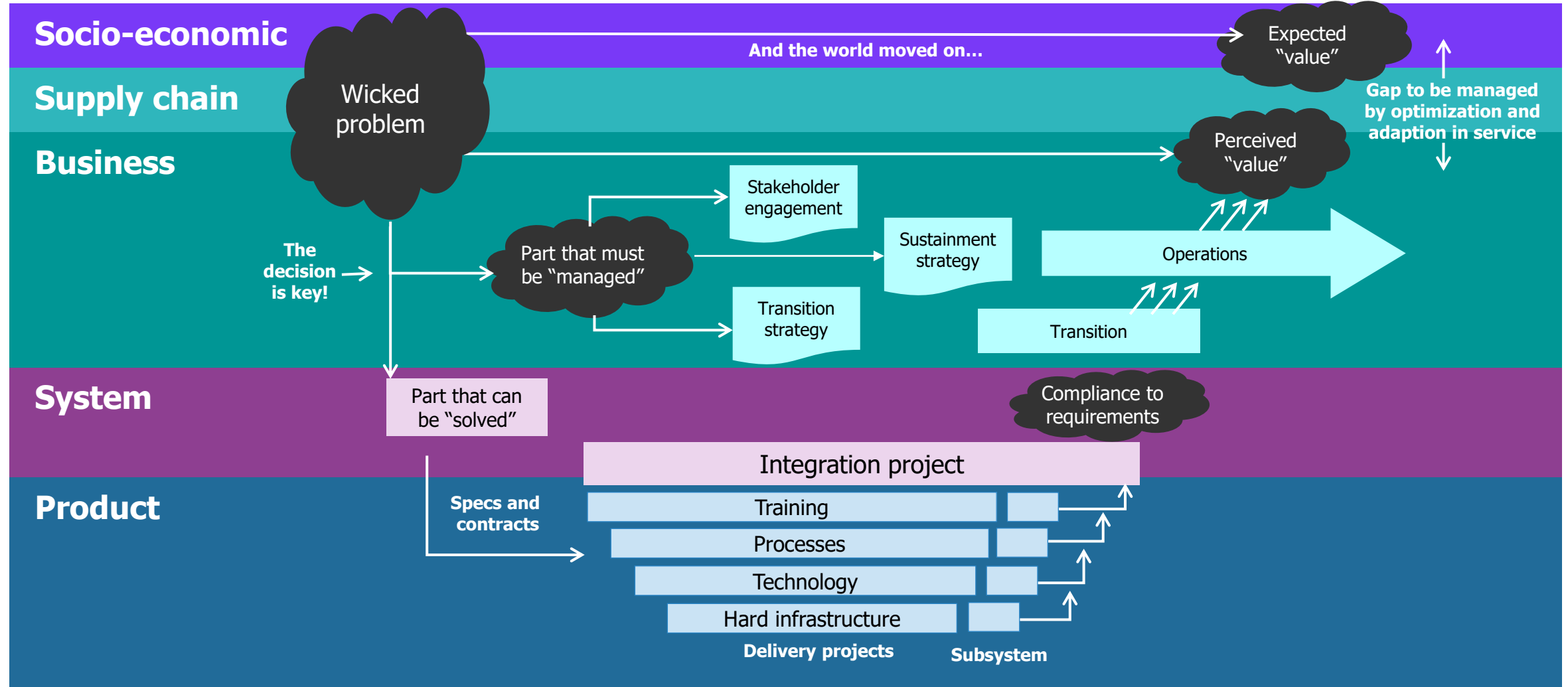
Transforming delivery (UK IPA)





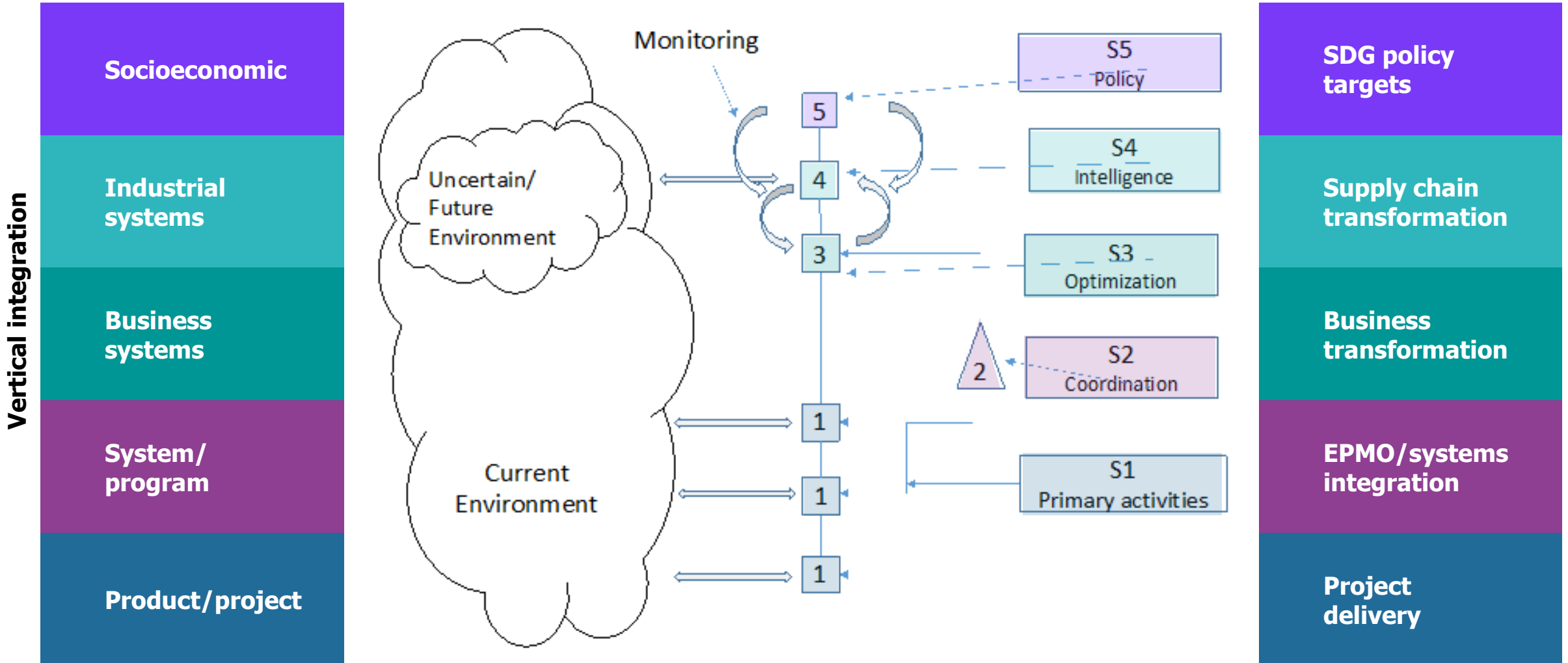
# Infrastructure 4.0

Delivering transformation (SEBoK)



# Infrastructure 4.0

Viable Systems Model (Beer)



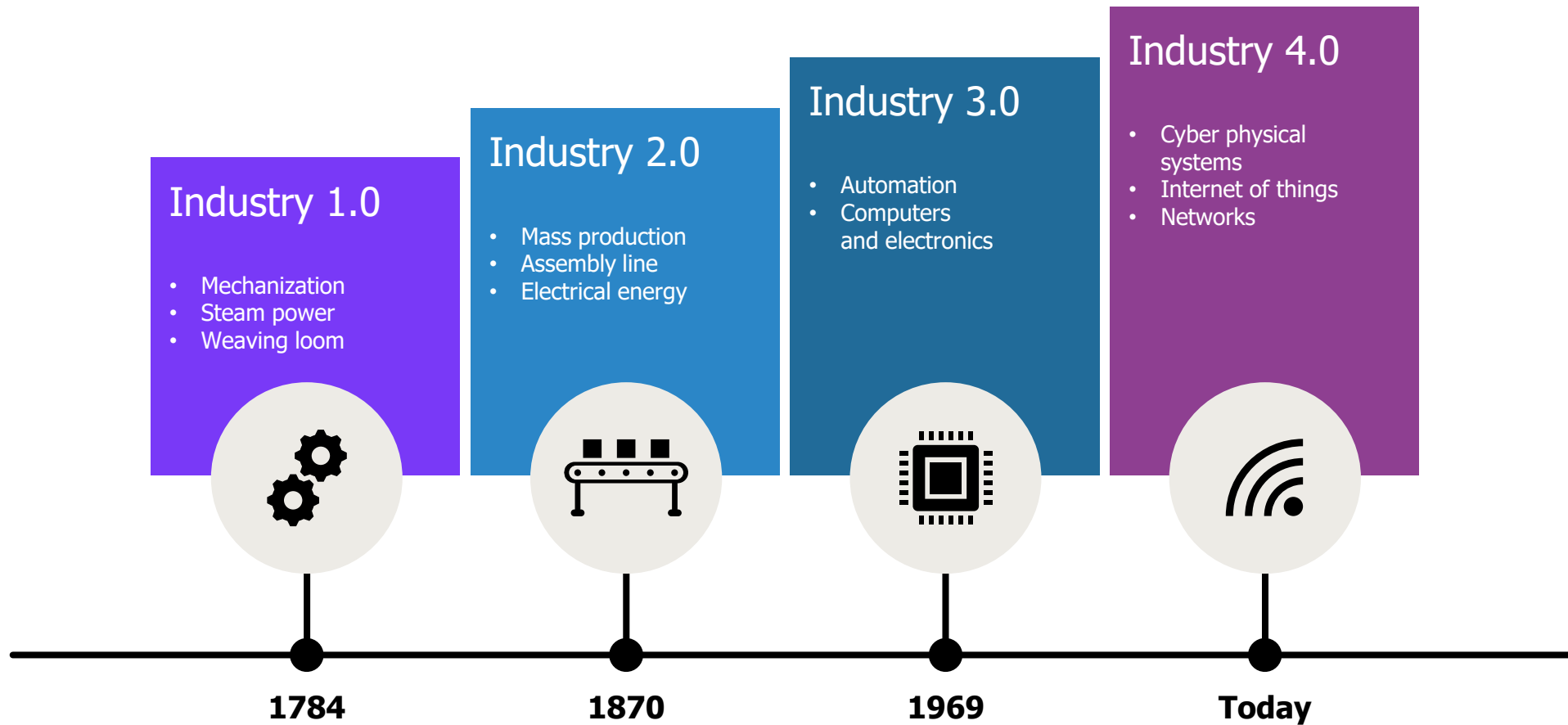
Stafford Beer's Viable Systems Model  
Shankar Sankaran, Ralf Muller and Nathalie Drouin Organizational Project Management



# WHAT

Infrastructure 4.0 enterprise architecture

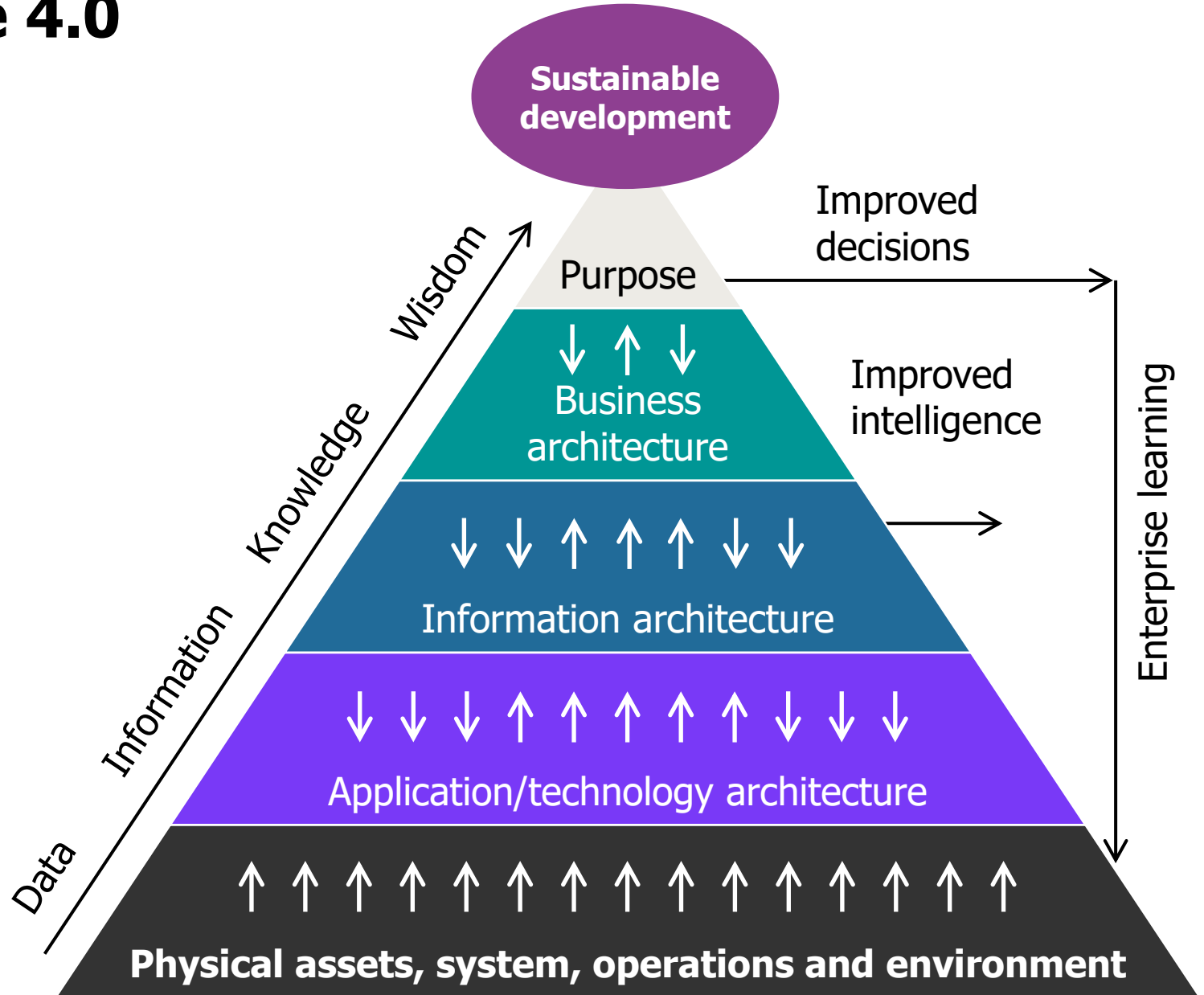






# Smart Infrastructure 4.0

Enterprise Architecture



# Smart Infrastructure 4.0

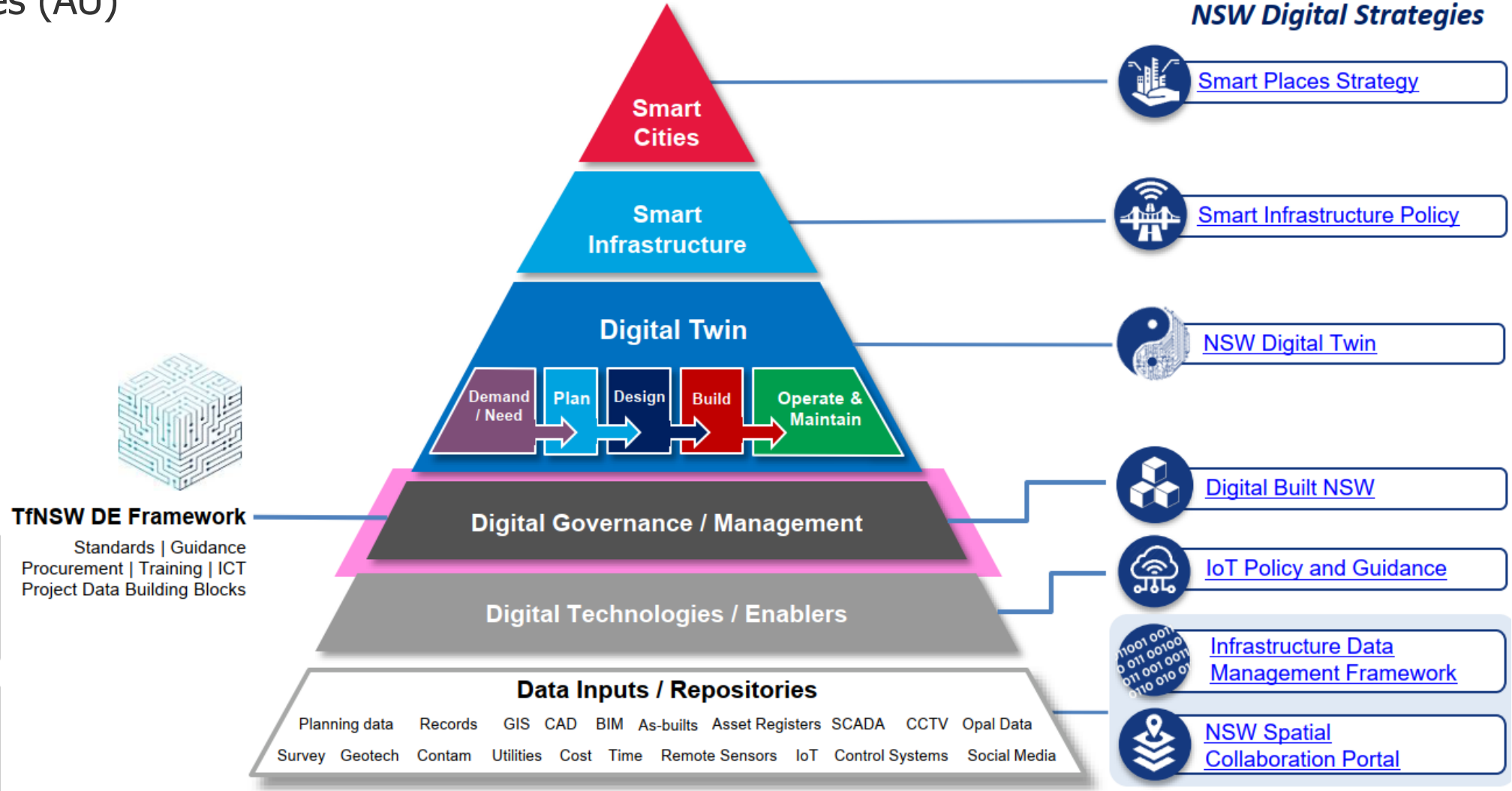
Management systems and standards





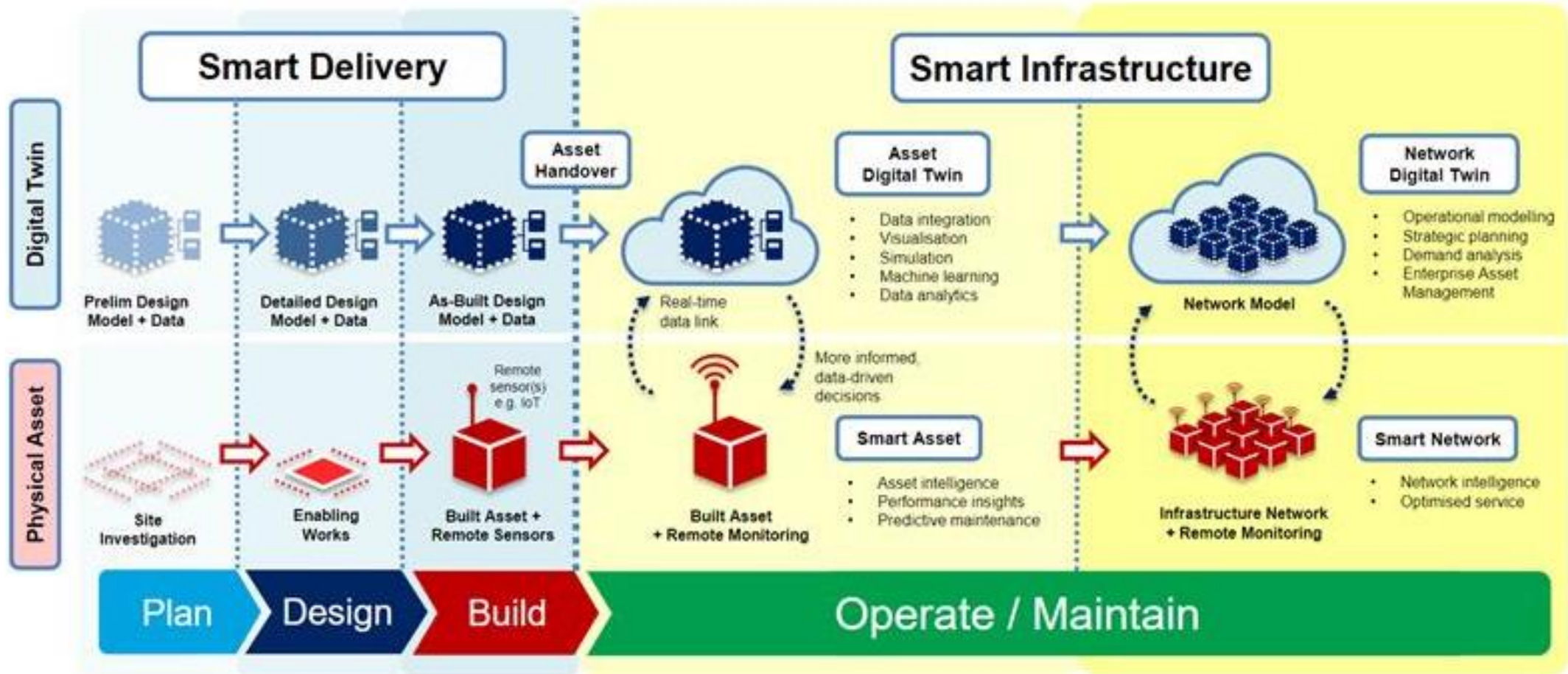
# Smart Infrastructure Framework

New South Wales (AU)



# Smart Infrastructure Digital Twin

New South Wales (AU)





# Smart Infrastructure 4.0

Smart Grid Architectural Model

Regulatory and business objective

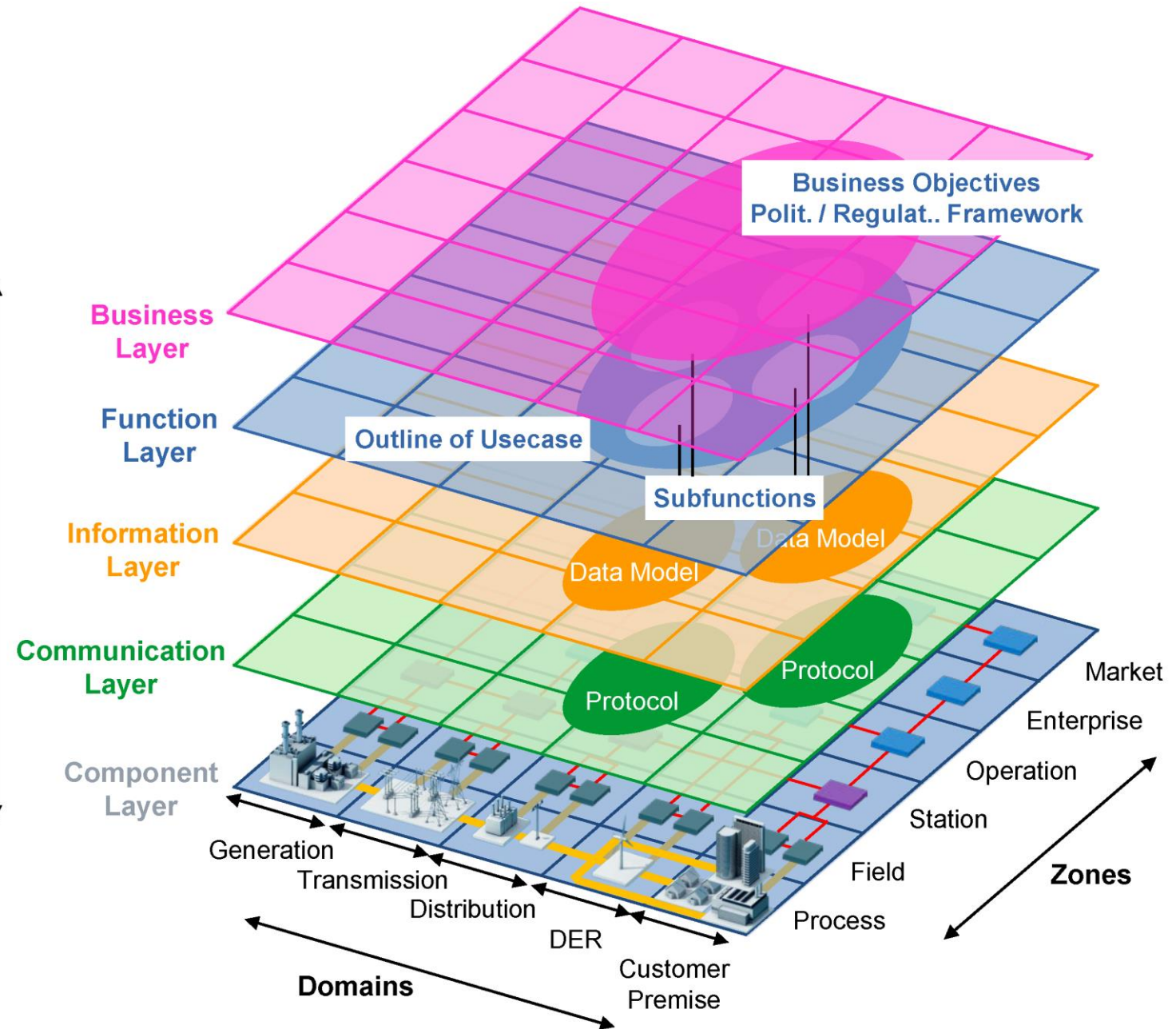
Business capabilities and processes

Knowledge, information and data

Applications and communications systems

Physical assets and systems

Interoperability Dimension





# THE FUTURE

Delivering smart, sustainable,  
resilient outcomes



# Shell scenarios



## **Mountains**

Top-down command  
and control



## **Oceans**

Devolved power  
and compromise



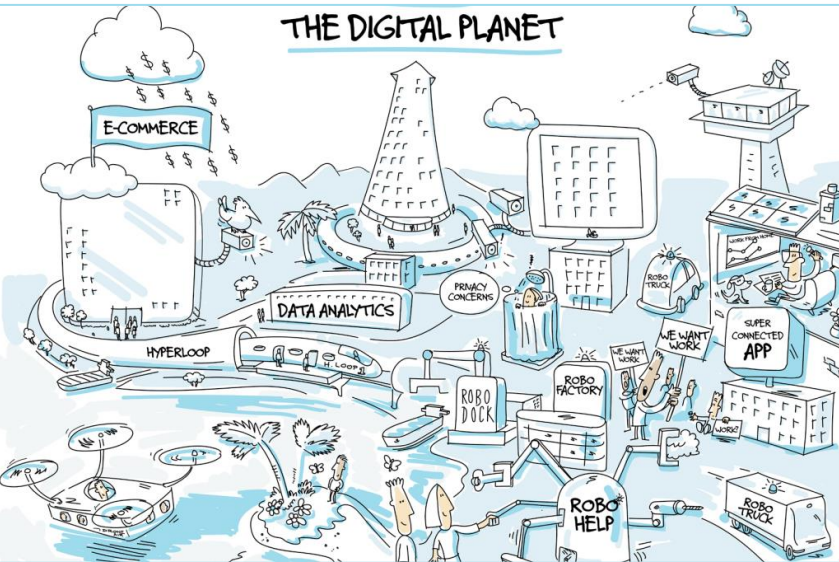
## **Sky 1.5**

Collaboration and  
technological progress



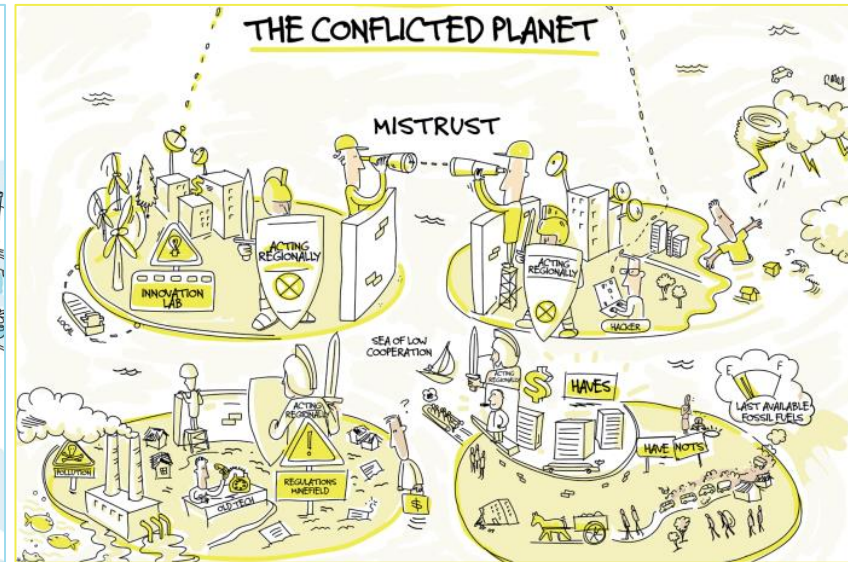
# Infrastructure scenarios

Global Infrastructure Hub



## Digital Planet

Technology is controlled by large companies



## Conflicted Planet

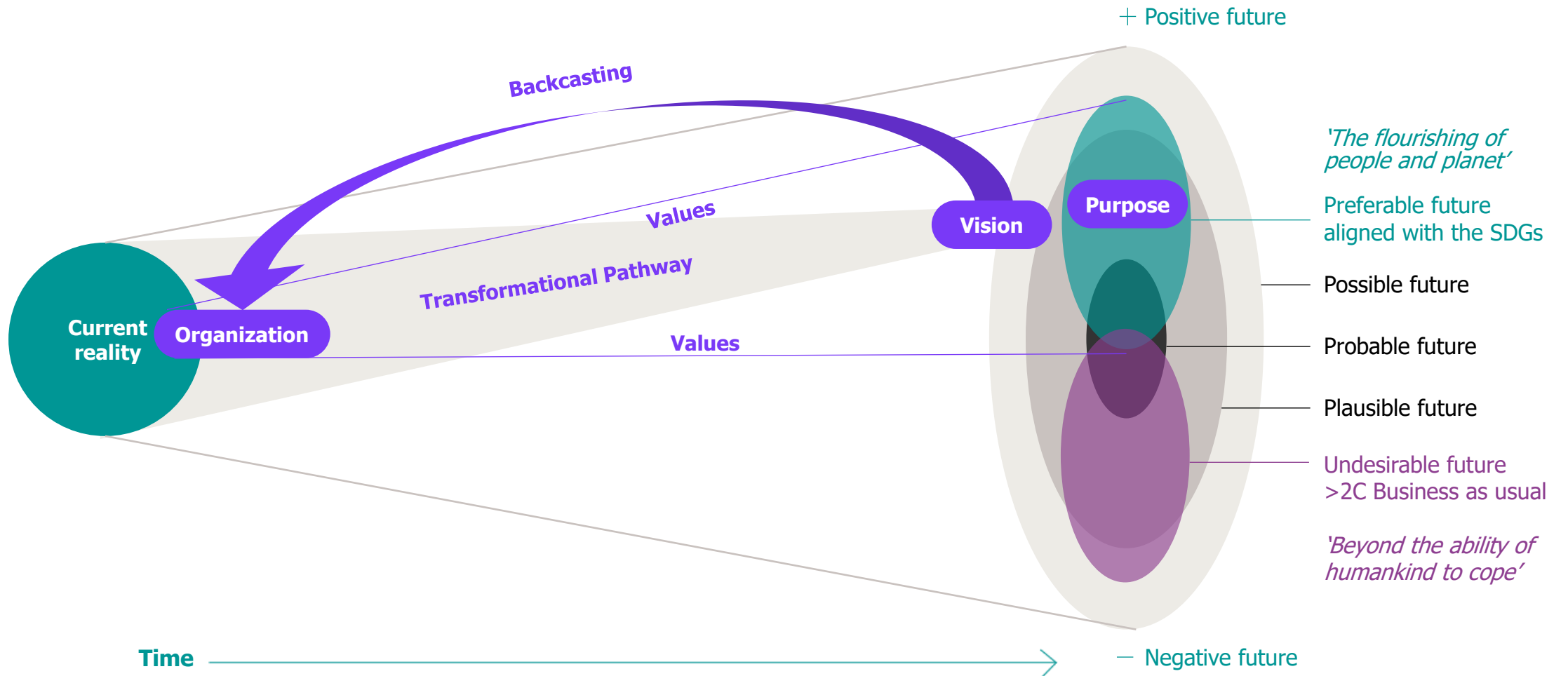
Infrastructure is slow to innovate



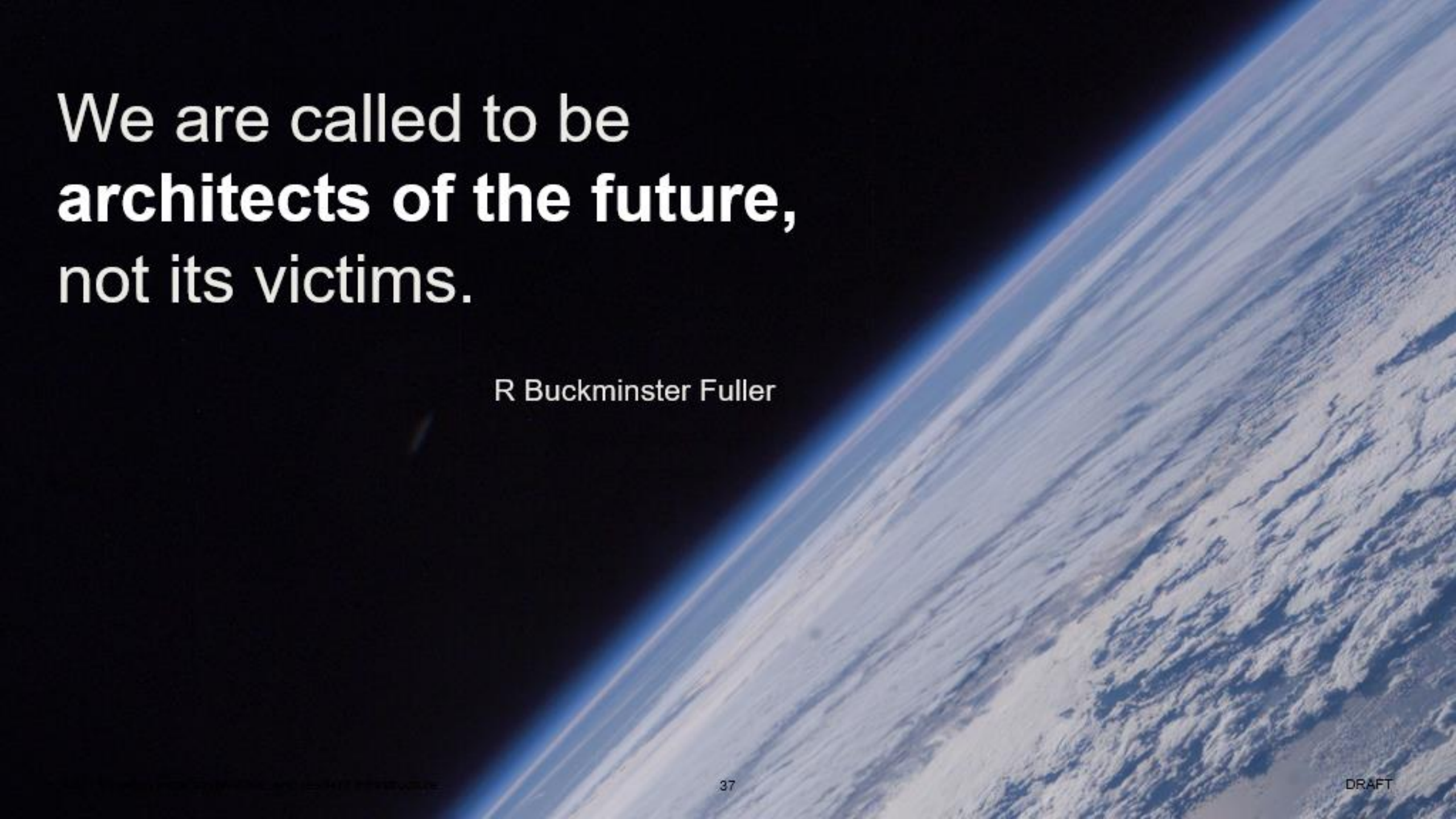
## Green Planet

Infrastructure industry revolutionises

# Transforming our world







We are called to be  
**architects of the future,**  
not its victims.

R Buckminster Fuller



M

MOTT  
MACDONALD

M

# Thank you

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**SYSTEMS**  
**ENGINEERING**  
RESEARCH CENTER

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# QUESTIONS AND DISCUSSION





## “Digital Transformation” Series

Moderated by: Dr. Dan DeLaurentis, Purdue



**Dave Zion, Head, Systems Engineering Center of Excellence**  
**R&D Leader, Ultrasound Business, Philips Healthcare**  
**Wednesday, June 16, 2021 | 1PM ET**

**“Test and Evaluation” Series Moderator: Dr. Laura Freeman, Virginia Tech**

*Tentative Dates – Wednesdays at 1 PM ET:*

*August 4 | October 6 | December 1, 2021*



### CONTACT

Webinar Coordinator: Ms. Mimi Marcus, Stevens Institute of Technology – [mmarcus@stevens.edu](mailto:mmarcus@stevens.edu)

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