

Digital Readiness Series

Data analytics

Data for the upcoming world: Horizon scanning

By
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August 13, 2020

www.sercuarc.org

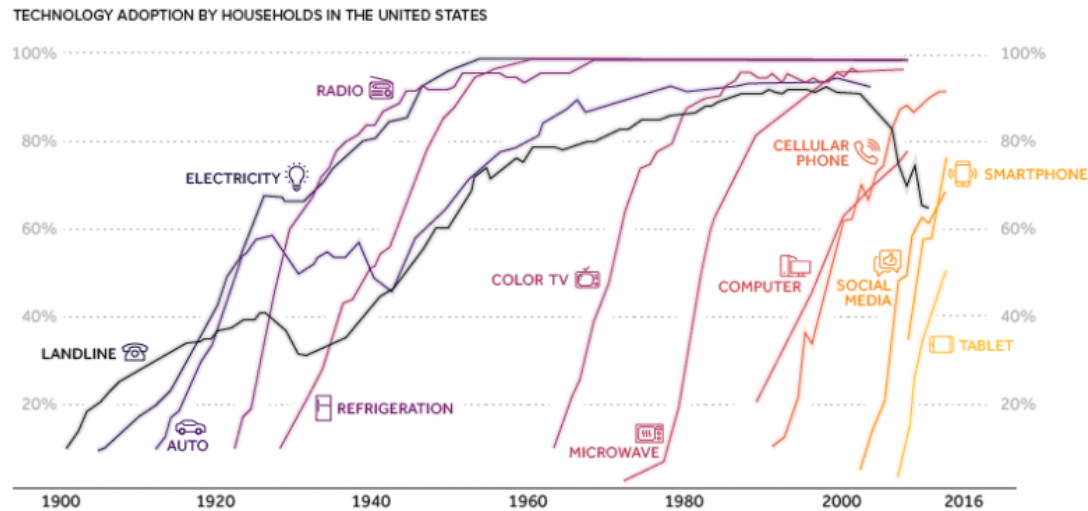
Data for the upcoming world: Horizon scanning

- Future cannot be predicted, but in science there is a high level of consistency over time. Data Science today is a steppingstone for an even more informed and complex way of living and doing business, with a continuous integration of sources and media, creating semantic synergies, pushing the boundaries of convenience, value and privacy.
- In this seminar, we scan the major trends in Data Science, starting from the current emerging trends, extrapolating scenarios and presenting live examples of emerging applications

Agenda

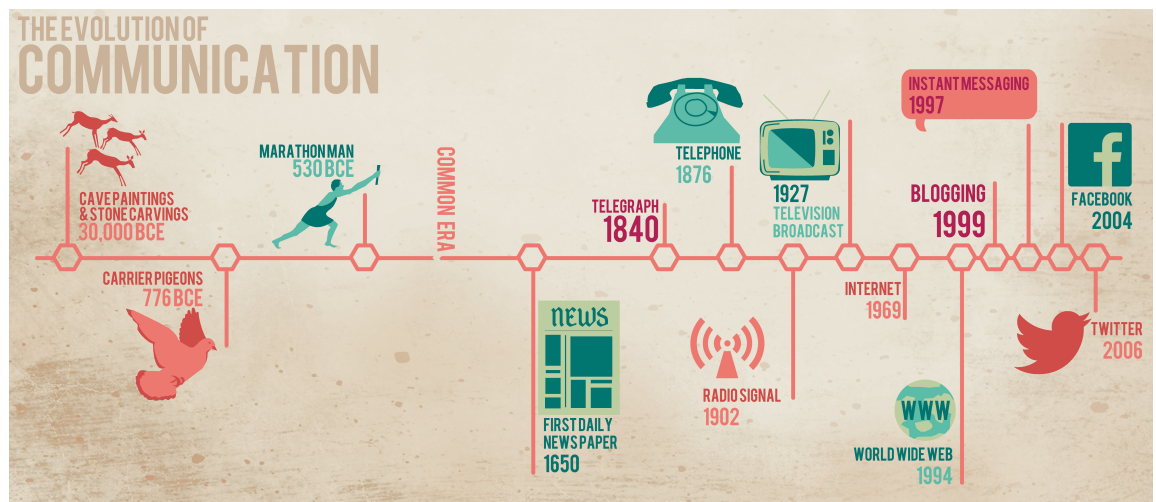
- The datatification
- How Society is changing
- How Business environment is changing
- Technology trends
- Data & NLP trends
- Building the crystal ball
- Sample Applications
- Data Science Trilogy: key take-aways

Faster pacing

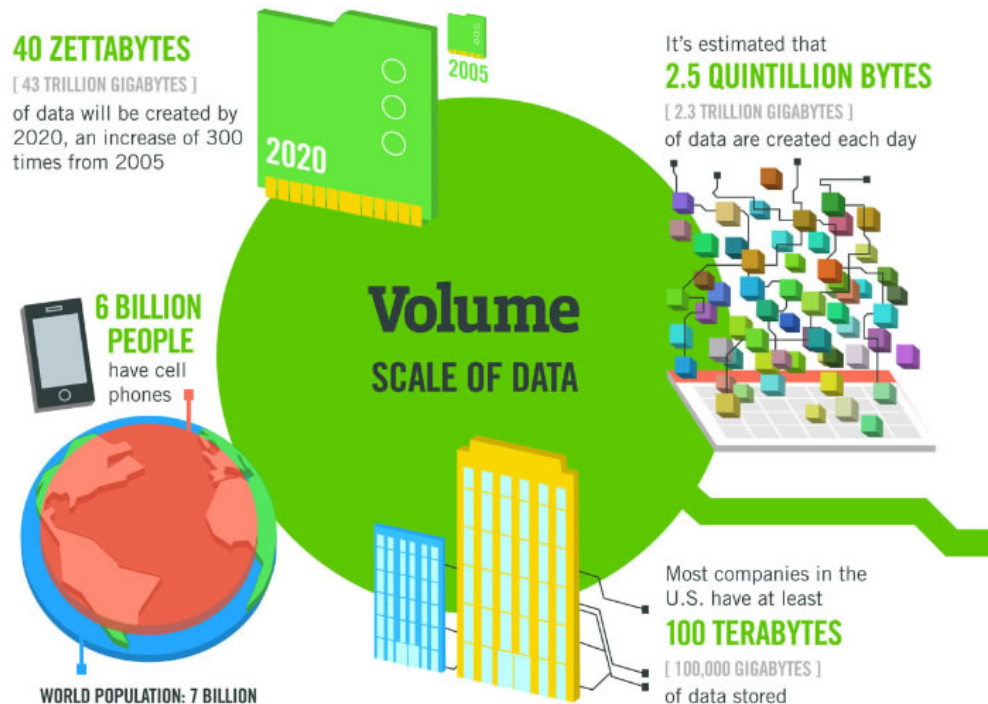


- The rate of adoption of new technologies with high impact on the society is increasing dramatically

- The driving force for the acceleration is communication/data sharing, that is making the world “smaller” for the good and the bad



Data growth: what we share

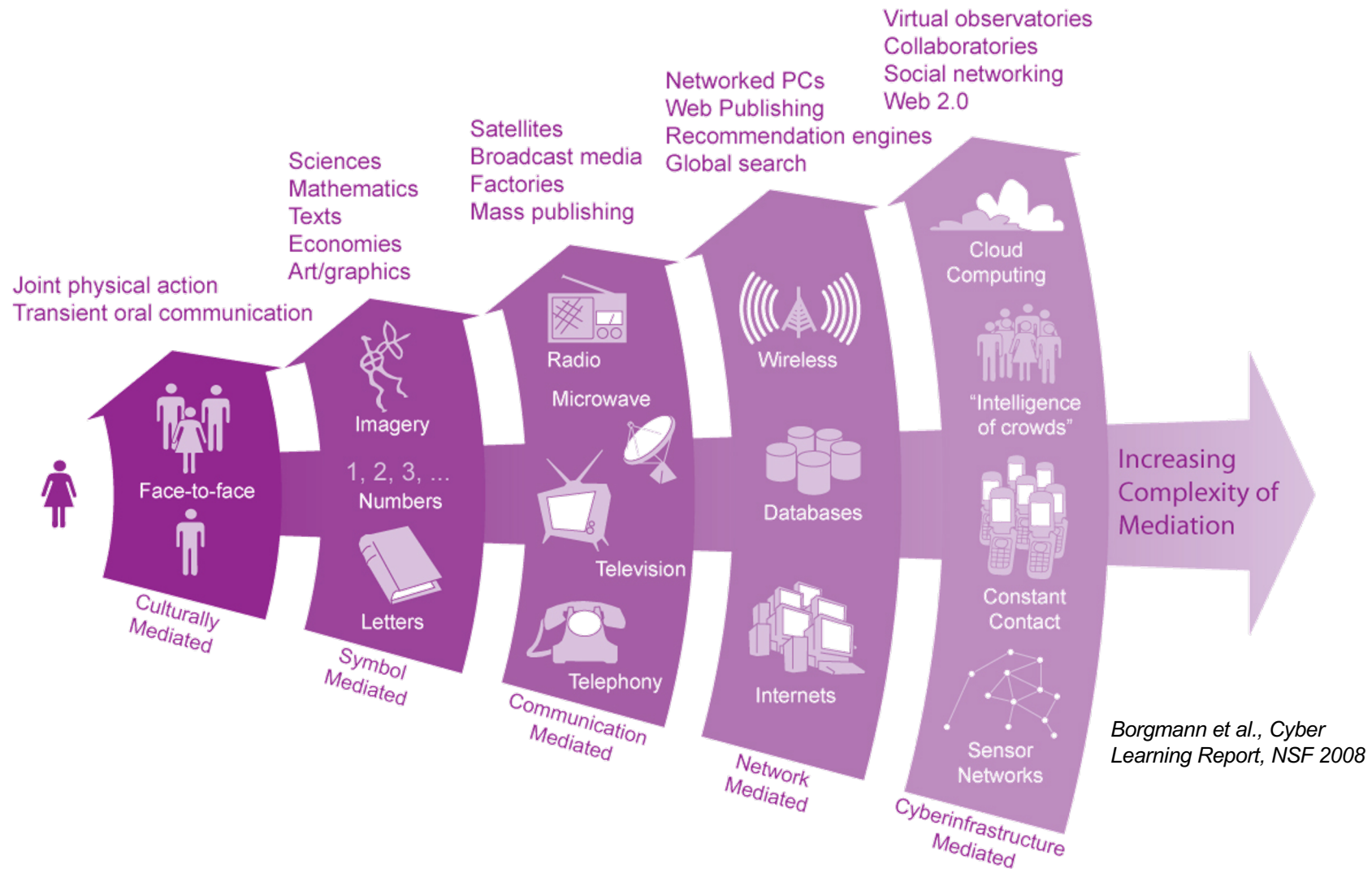


- The digital tools we are using every day are creating data from everything we do at an unprecedented rate: every day, 2.5 quintillion (10¹⁸) bytes of data are created and 90% of the data in the world today was created within the past two years.
- The increasing rate of change, the highly integrated world and the growing massive amount of data we generate and share are the driving forces for the upcoming changes in society and business

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The complexity of Learning Mediation



Mediated Learning Experience refers to the way in which stimuli experienced in the environment are transformed by a mediating agent, usually a parent, teacher, sibling, or other decisive element in the life of the learner

The “Always-on Internet” society

Focused on

Sharing

Cooperation

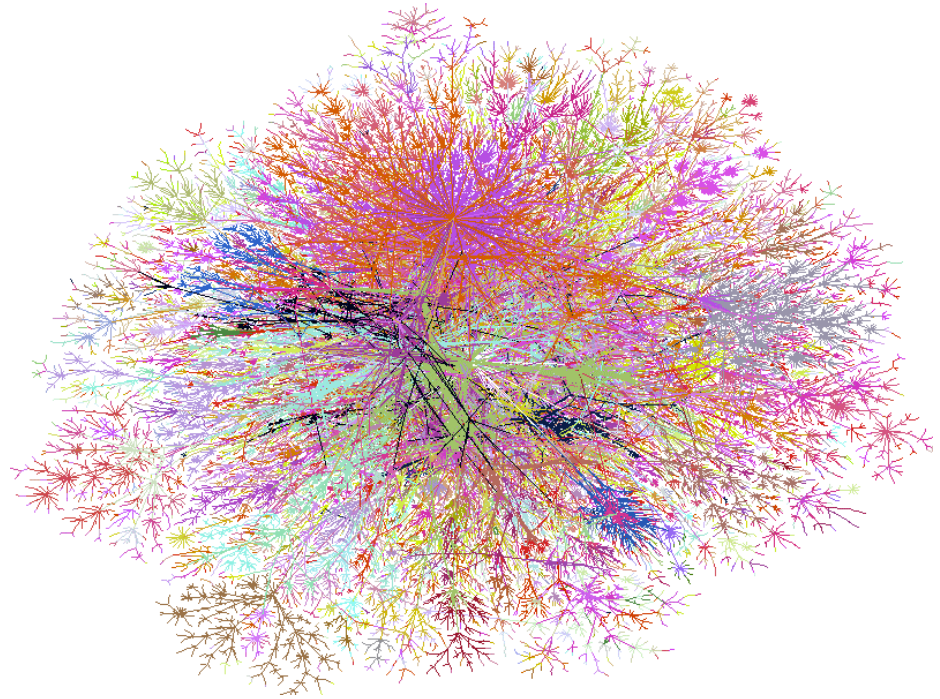
Collective Actions

Reduced Privacy

Source uncertainty

Information overload

“Living in the cloud”

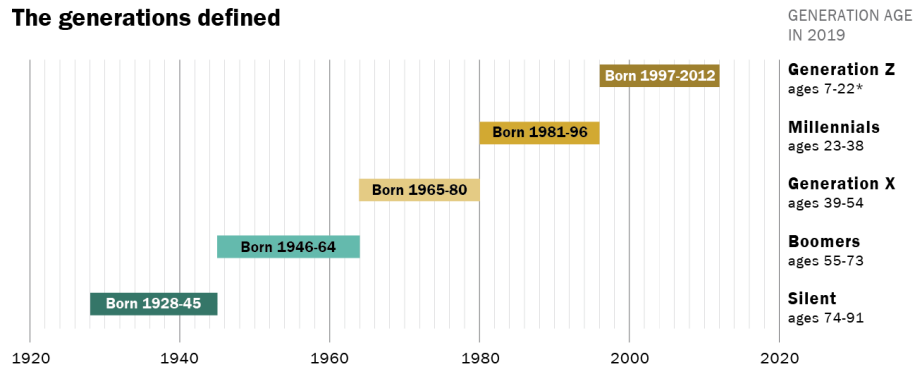


“Living in the cloud” effects: the overstimulation

- The average attention span in 2015 - 8 seconds
- The average attention span in 2000 - 12 seconds
- The average attention span of a goldfish - 9 seconds
- Percent of teens who forget major details of close friends and relatives - 25 %
- Percent of people who forget their own birthdays from time to time - 7 %
- Average number of times per hour an office worker checks their email inbox - 30
- Average length watched of a single internet video - 2.7 minutes

A snapshot of the generations

The generations defined

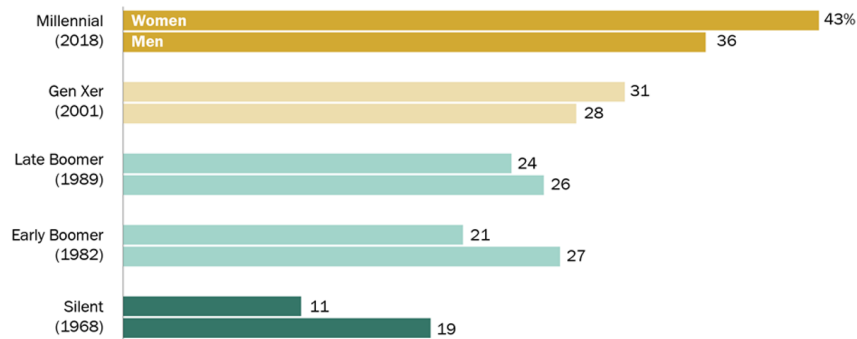


*No chronological endpoint has been set for this group. For this analysis, Generation Z is defined as those ages 7 to 22 in 2019.

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Among Millennials, women outpacing men in college completion

% of 25- to 37-year-olds who have completed at least a bachelor's degree



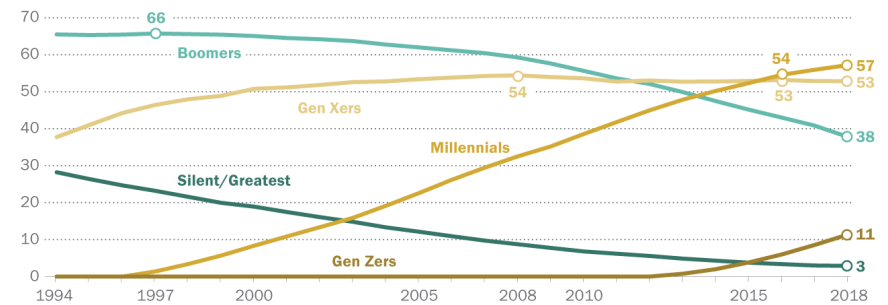
Note: The educational attainment question was changed in 1992. For Boomers and Silents, the shares shown include those who completed at least four years of college (regardless of degree status).

Source: Pew Research Center analysis of 1968, 1982, 1989, 2001 and 2018 Current Population Survey Annual Social and Economic Supplements (IPUMS).

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Millennials became the largest generation in the labor force in 2016

U.S. labor force, in millions



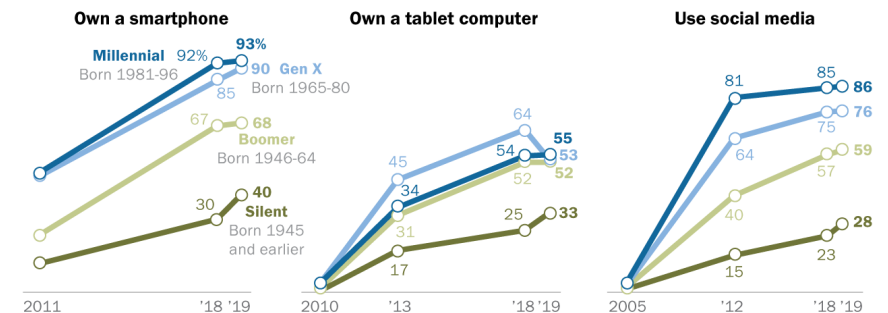
Note: Labor force includes those ages 16 and older who are working or looking for work. Annual averages shown.

Source: Pew Research Center analysis of monthly 1994-2018 Current Population Survey (IPUMS).

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Millennials lead on some technology adoption measures, but Boomers and Gen Xers are also heavy adopters

% of U.S. adults in each generation who say they ...

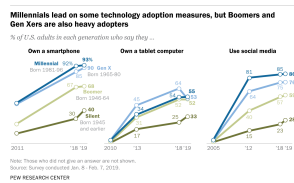
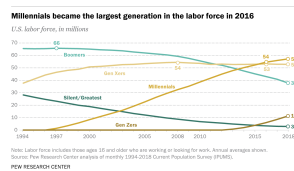
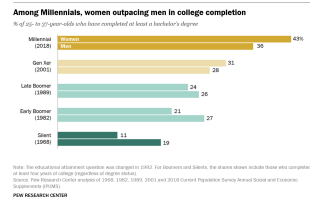
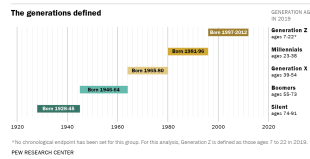


Note: Those who did not give an answer are not shown.

Source: Survey conducted Jan. 8 - Feb. 7, 2019.

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A snapshot of the generations – the take

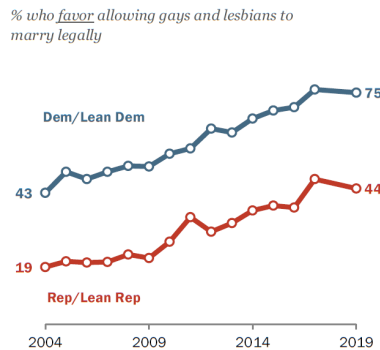
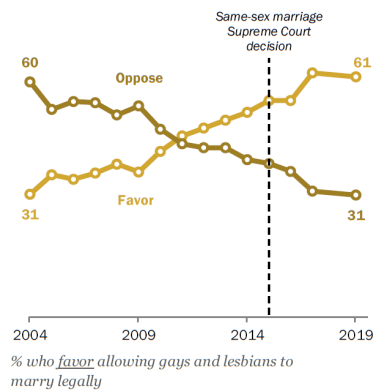


- Using more technology in everyday activities
- More “sophisticated” use of devices and data
- More data will be generated
- Pushing upward the automation
- More “embedded analytics”

Social Issues

Public remains supportive of same-sex marriage; wide partisan gap persists

% who ___ allowing gays and lesbians to marry legally

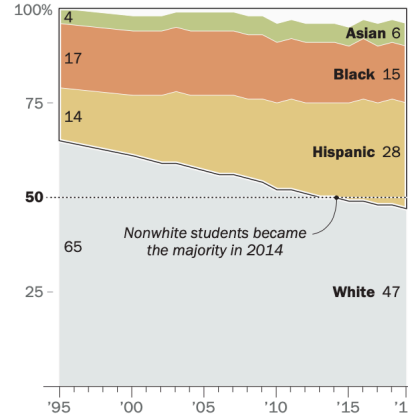


Notes: Data for 2007-2015 based on yearly averages. Don't know responses not shown. Source: Survey of U.S. adults conducted March 20-25, 2019.

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Hispanics are growing as a share of K-12 public school students

% of public school students, by race/ethnicity

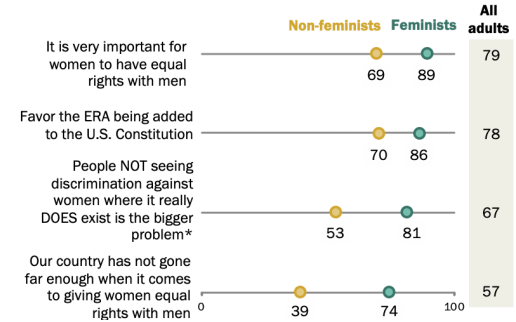


Notes: Among those enrolled in elementary and secondary public schools. Data for 2019 is projected. White, black and Asian are single race, non-Hispanic. Hispanics are of any race. Asian includes Pacific Islander. Multiracial and other single-race groups not shown. Source: National Center of Education Statistics, U.S. Department of Education.

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Majority of Americans say gender equality is very important, whether they identify as feminists or not

% of ___ who say ...

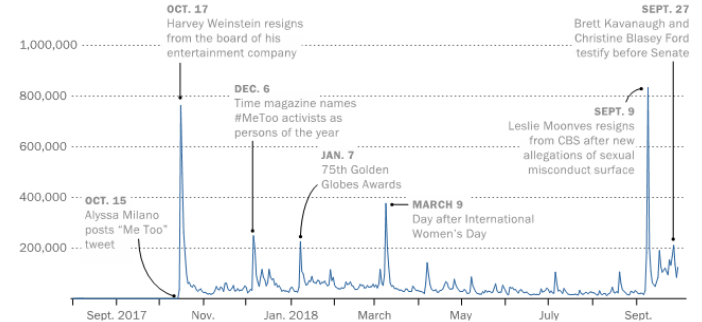


*Compared with people seeing discrimination against women where it really does NOT exist. Note: Feminists include those who say "feminist" describes them very or somewhat well, and non-feminists include those who say it describes them not too or not at all well. Source: Survey of U.S. adults conducted March 18-April 1, 2020.

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The #MeToo hashtag has been used roughly 19 million times on Twitter in the past year, and usage often surges around news events

Number of Twitter posts mentioning the #MeToo hashtag, Oct. 15, 2017-Sept. 30, 2018

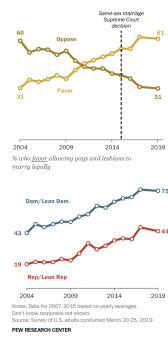


Source: Pew Research Center analysis of publicly available tweets using Crimson Hexagon.

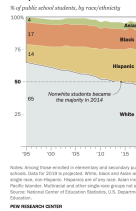
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Social Issues – the take

Public remains supportive of same-sex marriage; wide partisan gap persists
% who... following page and believe in equality legally



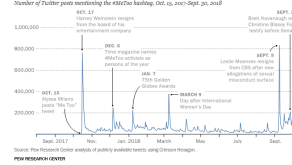
Hispanics are growing as a share of K-12 public school students
% of public school students by race/ethnicity



Majority of Americans say gender equality is very important, whether they identify as feminists or not
% of... who say...



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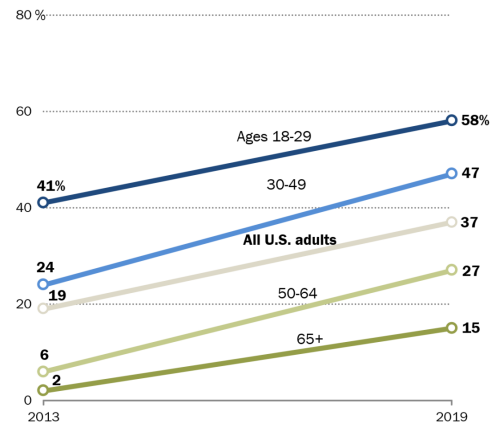


- More diversified cultural predominant elements
- Stronger formal ethical principles
- More polarizing conditions
- More need for customizations/individual-level targeting

Technology and the Society

Americans of all ages are increasingly likely to say they mostly go online using their smartphone

% of U.S. adults who say they mostly go online using a cellphone



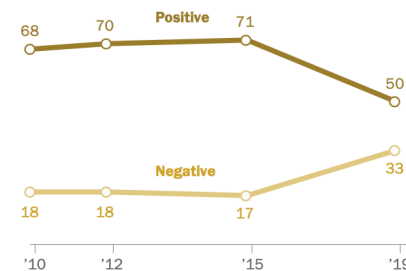
Note: Respondents who did not give an answer or gave other responses are not shown.
Source: Survey of U.S. adults conducted Jan. 8-Feb. 7, 2019. Trend data from previous Center surveys.

"Mobile Technology and Home Broadband 2019"

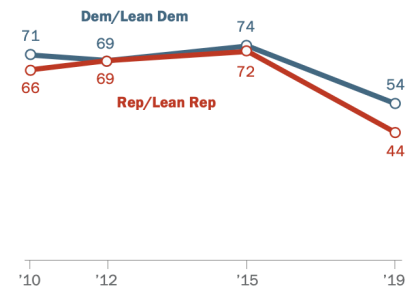
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Members of both parties are much less positive on impact of tech companies

% who say technology companies have a _____ effect on the way things are going in the country



% who say technology companies have a **positive** effect on the way things are going in the country



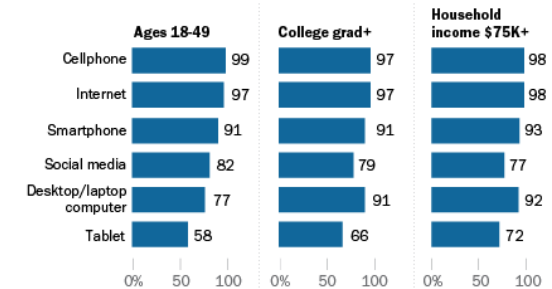
Note: Don't know, other responses not shown.

Source: Survey of U.S. adults conducted July 10-15, 2019.

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Some groups have reached near-saturation levels for adoption of basic technologies

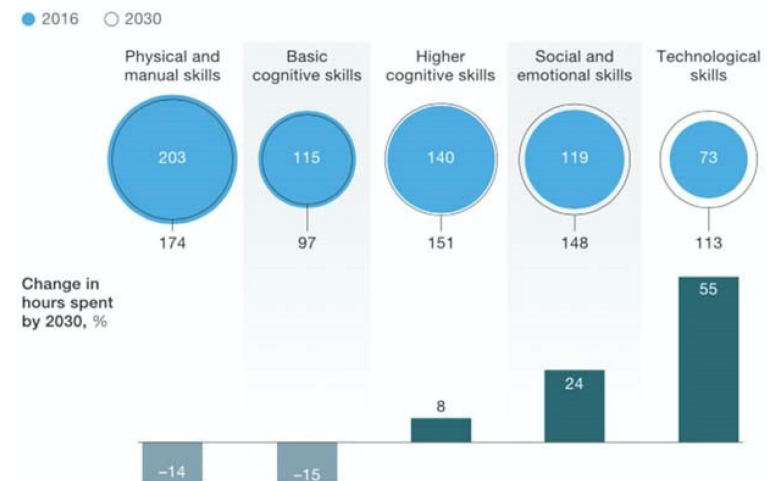
% of U.S. adults who say they own or use this technology



Source: Survey conducted Jan. 3-10, 2018.

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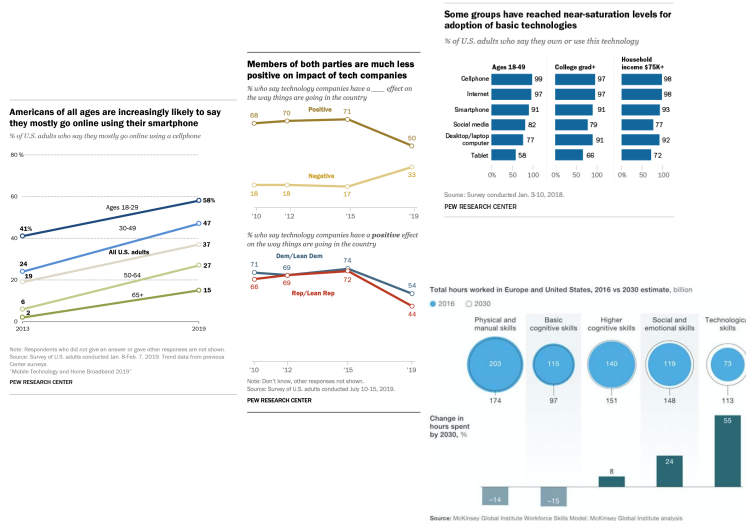
Total hours worked in Europe and United States, 2016 vs 2030 estimate, billion



Source: McKinsey Global Institute Workforce Skills Model; McKinsey Global Institute analysis

Technology and the Society – the take

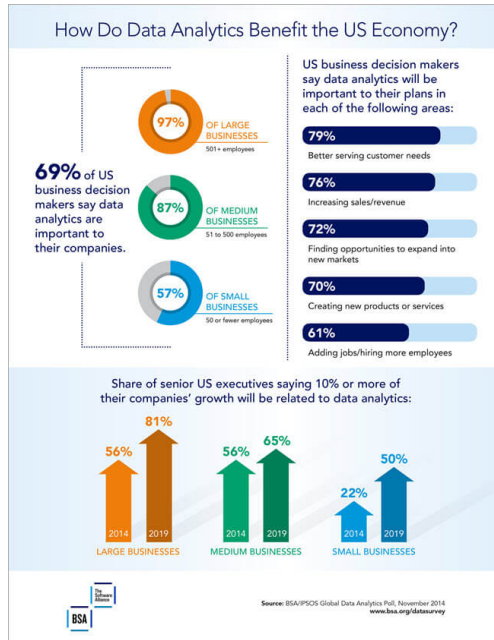
- More mobile access to the net/info, but Covid-19 may change this for good
- More control over technologies
- Plateau effect for leading technology -> need to analytics to find niches
- Continuous shift toward STEM/high added value competencies -> potential increase of the social divide on top jobs; potential increase of "easy" user interfaces for complex systems
- The gap in skill demand and availability will drive up the use of AI-like solutions and global re-skill (when applicable)



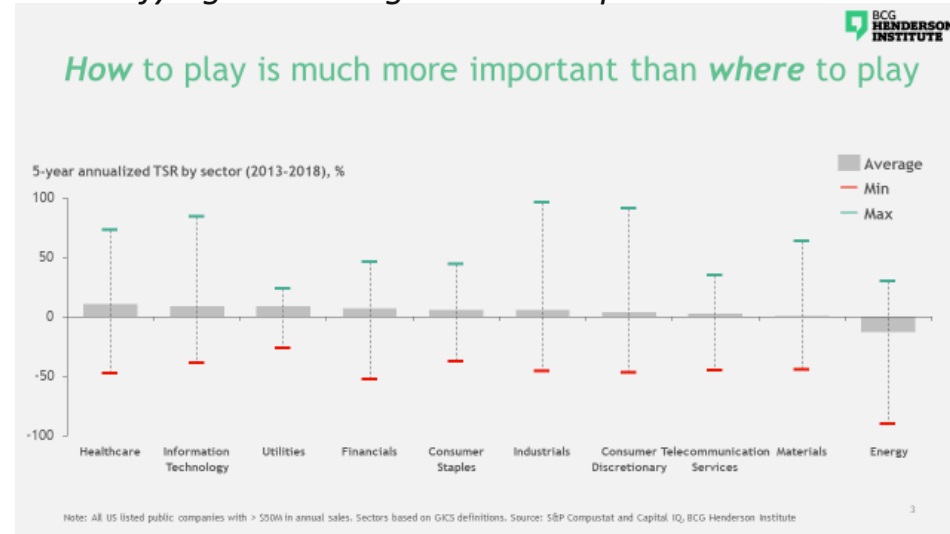
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The Business environment

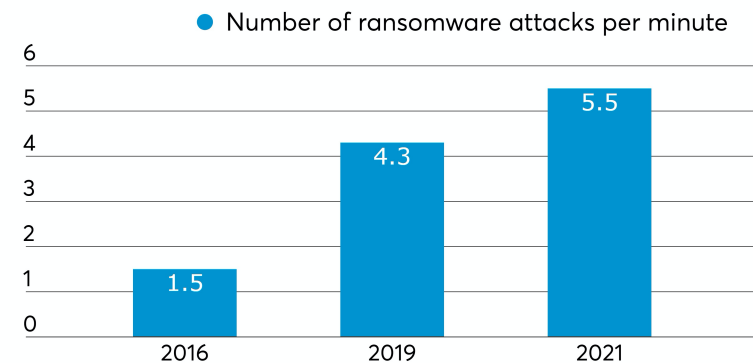
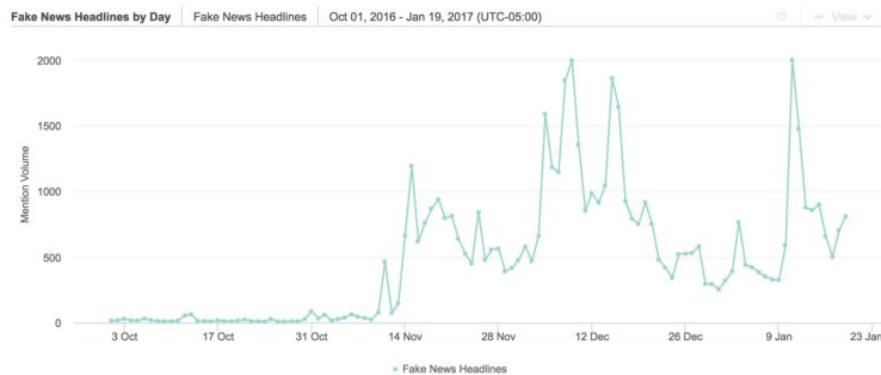


Defying the average is more important than ever



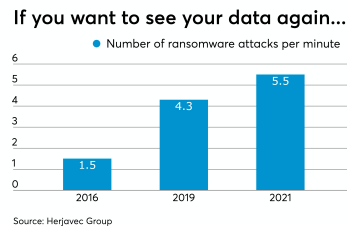
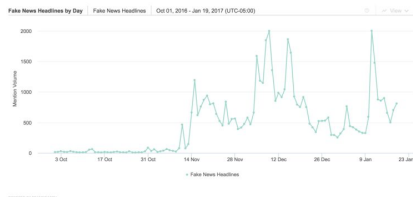
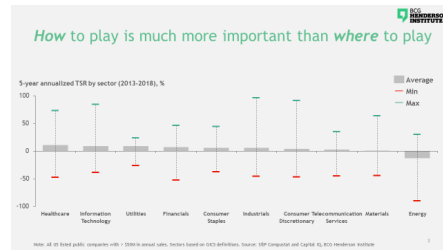
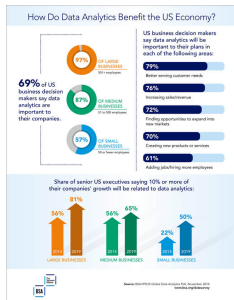
Source: World Economic Forum

If you want to see your data again...



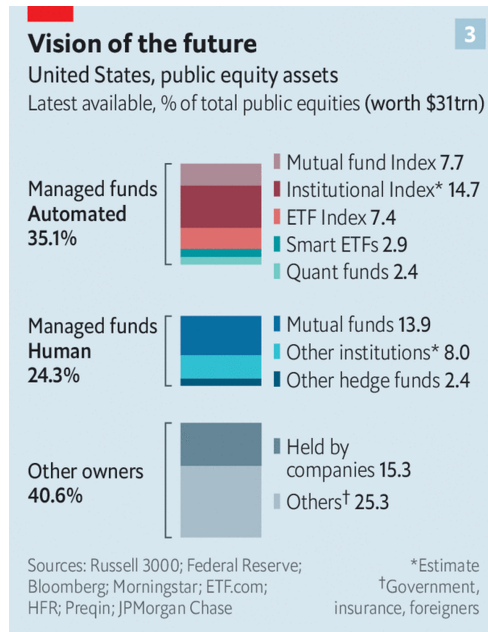
Source: Herjavec Group

The Business environment – the take



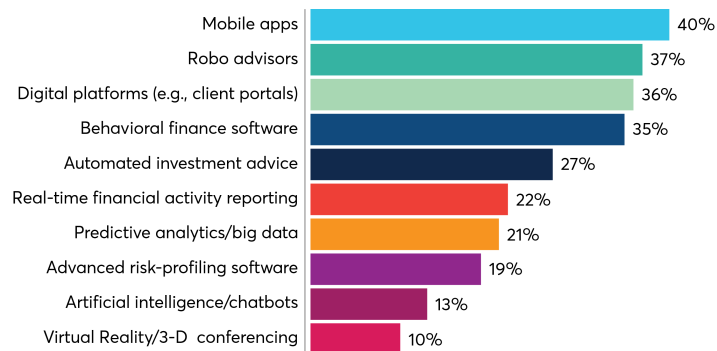
- Security and privacy are soaring in importance: 38% of corporates say improving security and securing the enterprise is a top improvement priority, on par with driving innovation (39%) and improving customer experience (40%)
- Businesses are pivoting around data. If cloud is the digital foundation, then data are the building blocks of the new world technology. Only 4% of corporates claim to have a "highly sophisticated" approach to leveraging data
- “How you play is more relevant than where you play” -> data analytics play a critical role
- There will be an increasing demand for AI/analytics driven solutions to contain cybercrime and vetting information sources

Impact on Finance



The Economist

Tech That Will Change Wealth Management



Source: Financial Planning Tech Survey, 2017

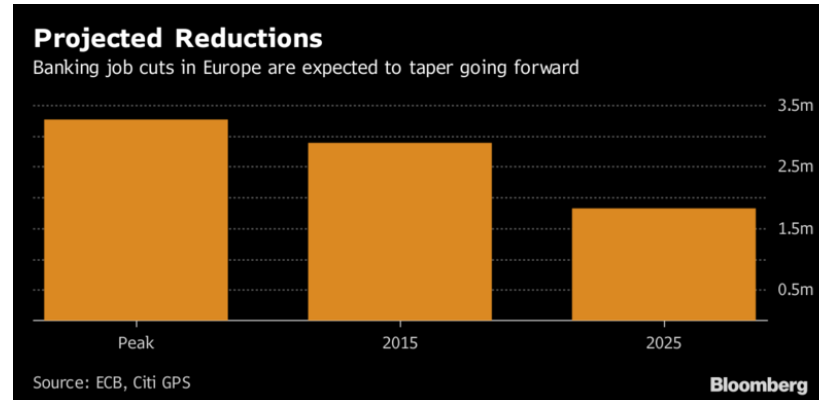
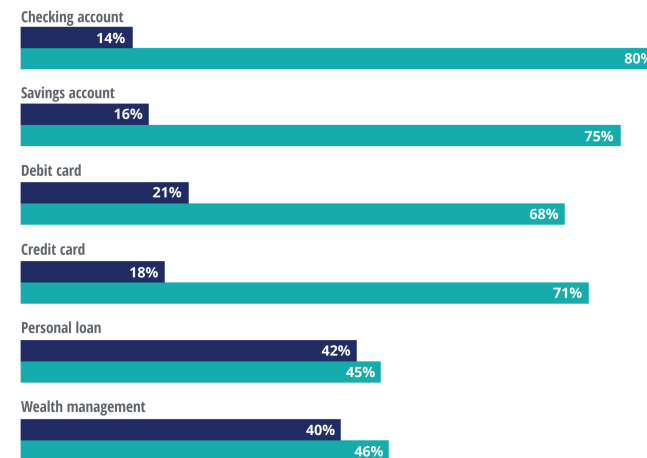


FIGURE 2

Norway's bank customers preferred to use digital platforms when applying for products and services

Respondents who use branches or digital platforms.

■ Branch ■ Digital (online or mobile)



Note: Percentages do not total 100 percent because the data for "contact centers" is not included.
Source: Deloitte Center for Financial Services analysis.

Deloitte Insights | deloitte.com/insights

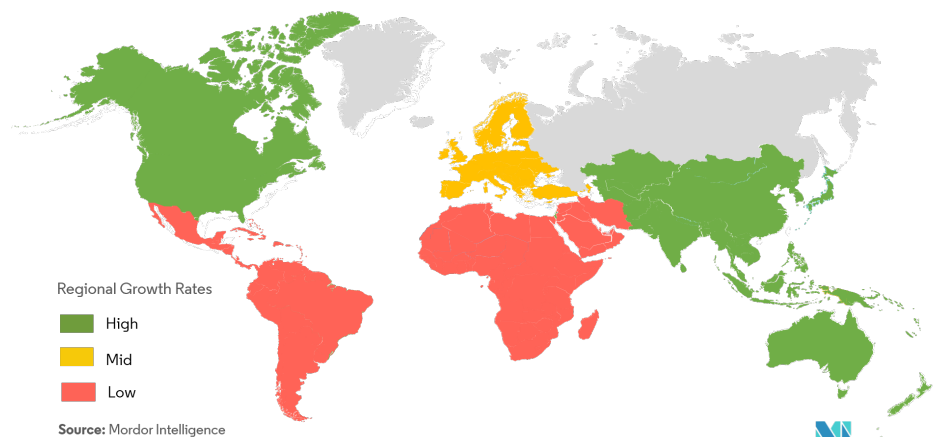
Impact on Military

AI warfare market

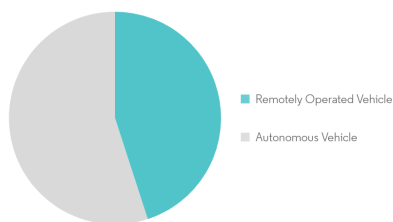
Market Summary
CAGR 40.25 %



Artificial Intelligence in Modern Warfare Market - Growth Rate by Region (2019 - 2024)

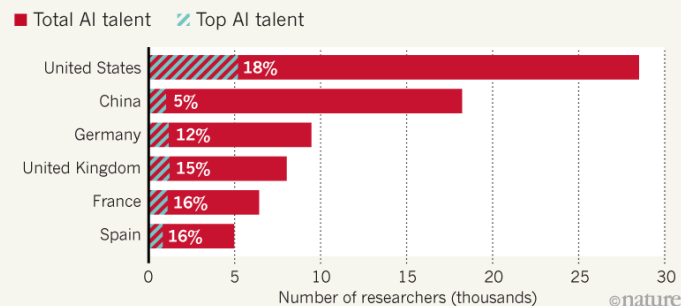


Unmanned Sea Systems Market: Revenue (%), by Capability, Global, 2019

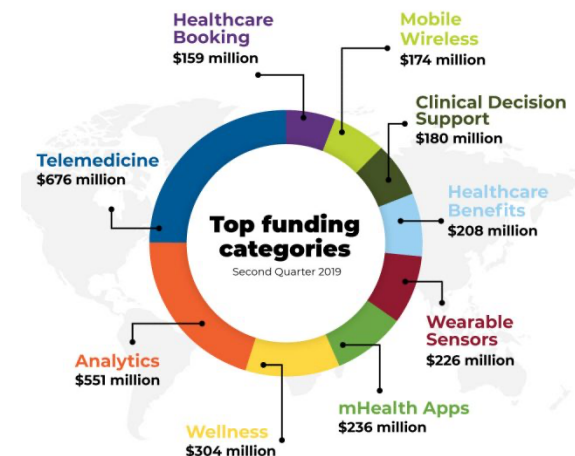
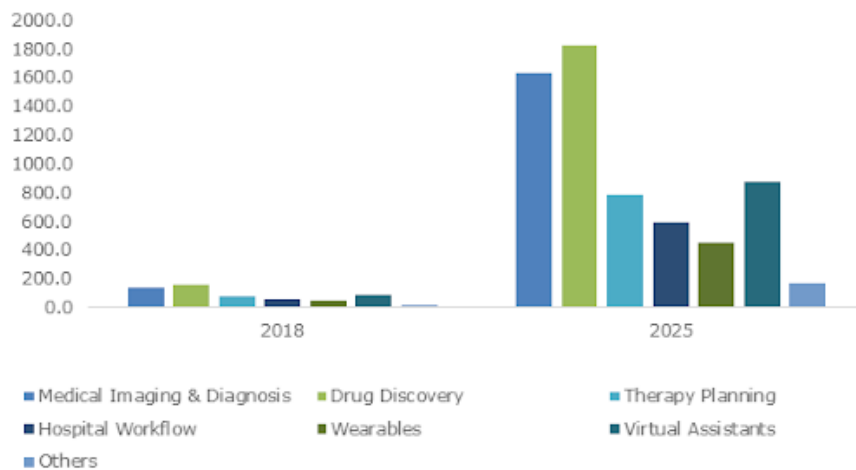
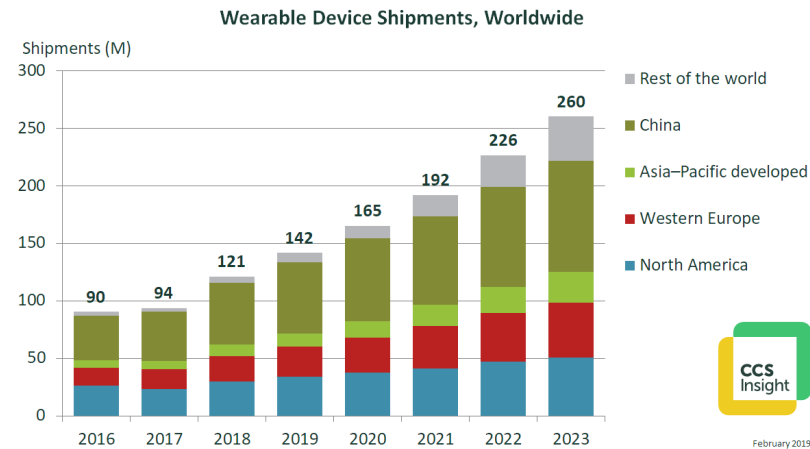


AI TALENT CONCENTRATION

China has the second-largest number of researchers who have published AI papers or been issued patents in the past decade. But the proportion of those considered to be in the top 10% of the field is smaller than in other AI-leading nations.



Impact on Wearable - Healthcare

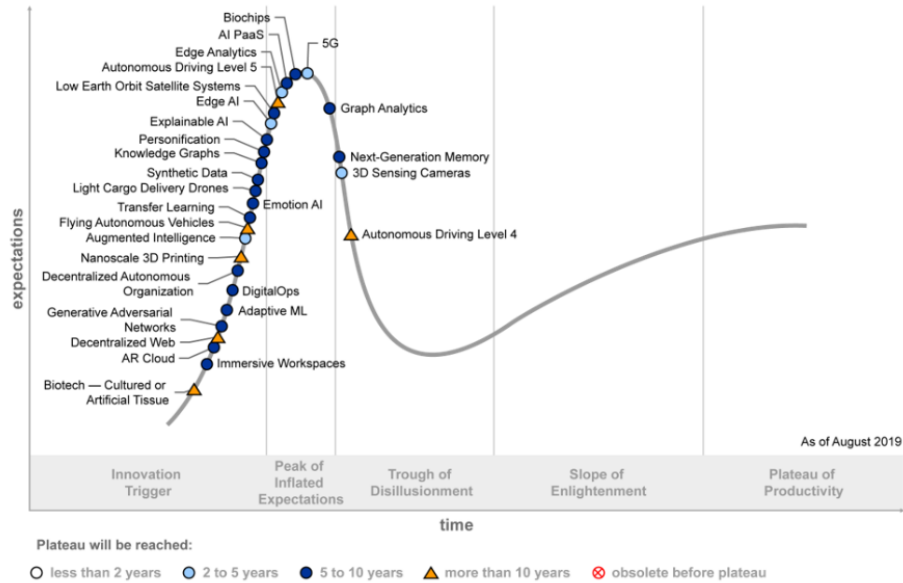


Source: Intersog

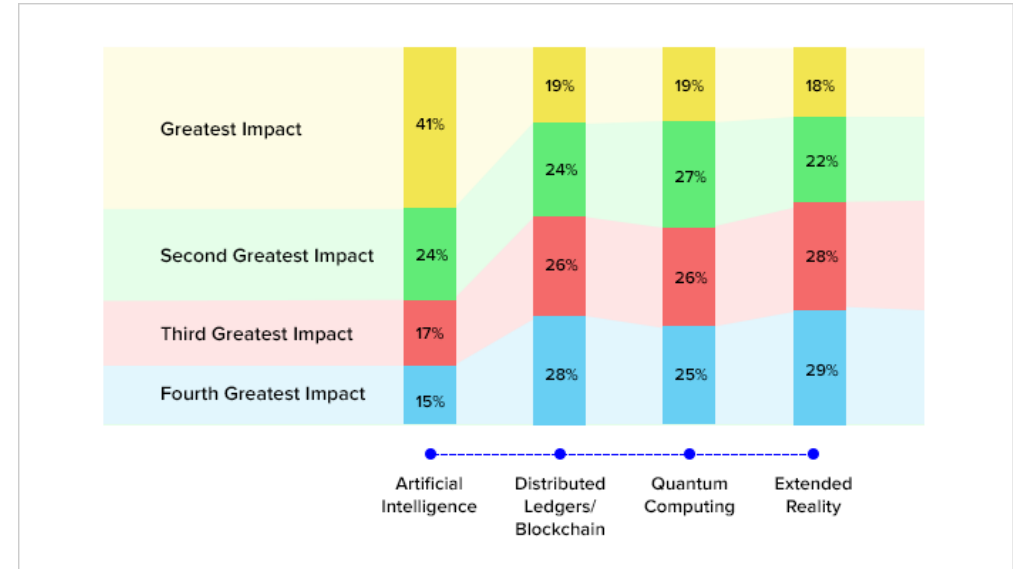
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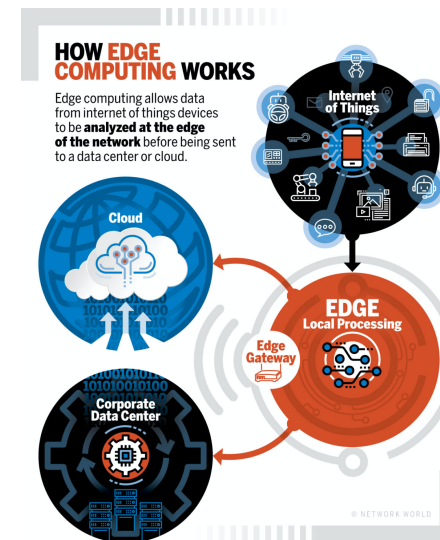
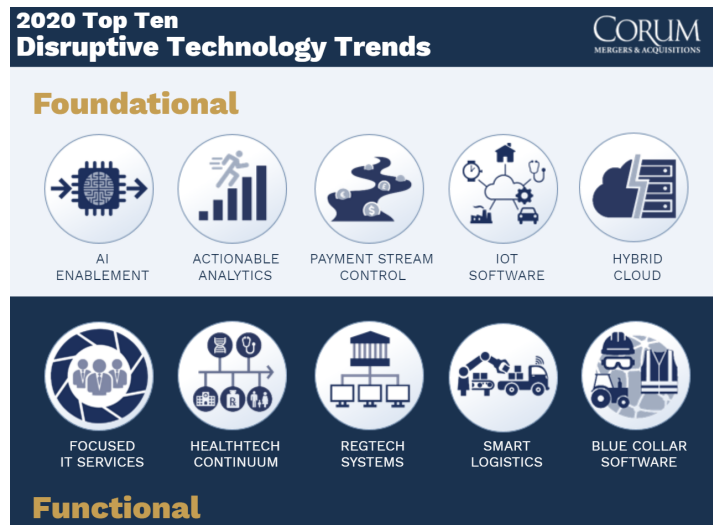
Technology trends



Source: Gartner

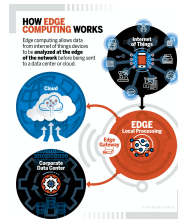
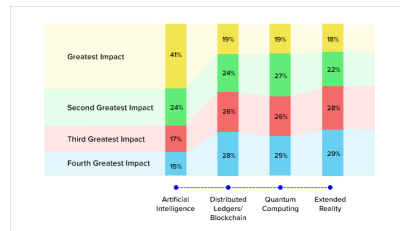
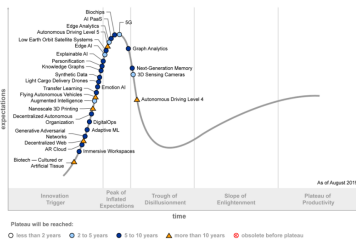


Source: Mobile App Daily



Technology trends – the take

- Technology innovation is data driven: increasing the complexity of the systems requires advanced analytics for management and optimization
- Human Augmentation - Enhancing Cognitive Abilities – Hybrid Systems: combining the speed and pattern-matching capabilities of algorithms with the higher-order reasoning and imagination of humans
- Digital ecosystems: leveraging on an interdependent group of actors (enterprises, people and things) sharing digital platforms to achieve a mutually beneficial purpose
- Sensing and Mobility: combining sensor technologies with AI, systems get a better understanding of the world around them, enabling mobility and manipulation of objects



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Top data trends happening now




Key contributing factors already happening

- *Decline of the Dashboard* - Data stories will be the most widespread way of consuming analytics, and stories will be automatically generated using augmented analytics techniques
- *X Analytics* (e.g., text analytics, video analytics, audio analytics, etc.) - AI-supported content analytics for video, audio, vibration, text, emotion will trigger major innovations and transformations
- *Augmented Data Management: Metadata Is “the New Black”* - Organizations will utilize active metadata, machine learning and data fabrics to dynamically connect, optimizing and automating most of the data management processes
- *Data Marketplaces and Exchanges* - Large organizations will be either sellers or buyers of data via formal online data marketplaces
- *Relationships Form the Foundation of Data and Analytics Value* - Graph technologies will facilitate rapid contextualization for decision making

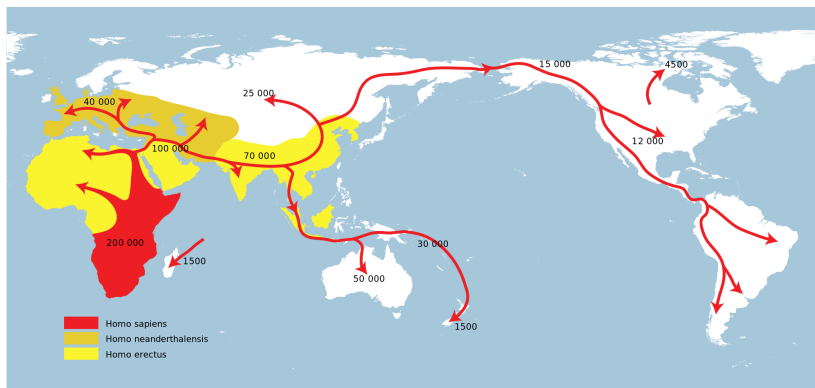
Source: processed Gartner info

Data & NLP trends

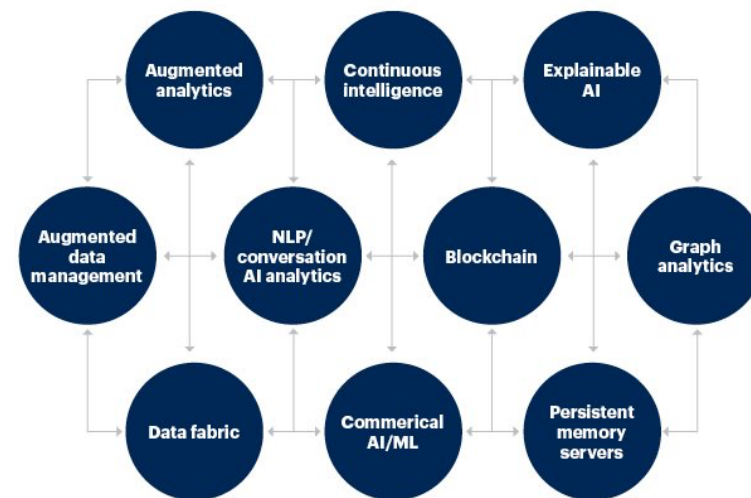
Top 10 Data and Analytics Trends That Will Change Your Business

 Scaling Business Impact	<ul style="list-style-type: none"> • Smarter, faster, more responsible AI • Decline of the dashboard • Decision intelligence • X analytics
 Transforming Deployment	<ul style="list-style-type: none"> • Augmented data management: Metadata is the new black • Cloud is a given • Data and analytics worlds collide
 Increasing Data and Analytics Value	<ul style="list-style-type: none"> • Data marketplaces/exchanges • Practical blockchain (for data and analytics) • Relationships form the foundation of data and analytics value

Source: Gartner



Top 10 technology trends in data and analytics



gartner.com/SmarterWithGartner

Source: Gartner
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Gartner

Data/NLP trends – the take

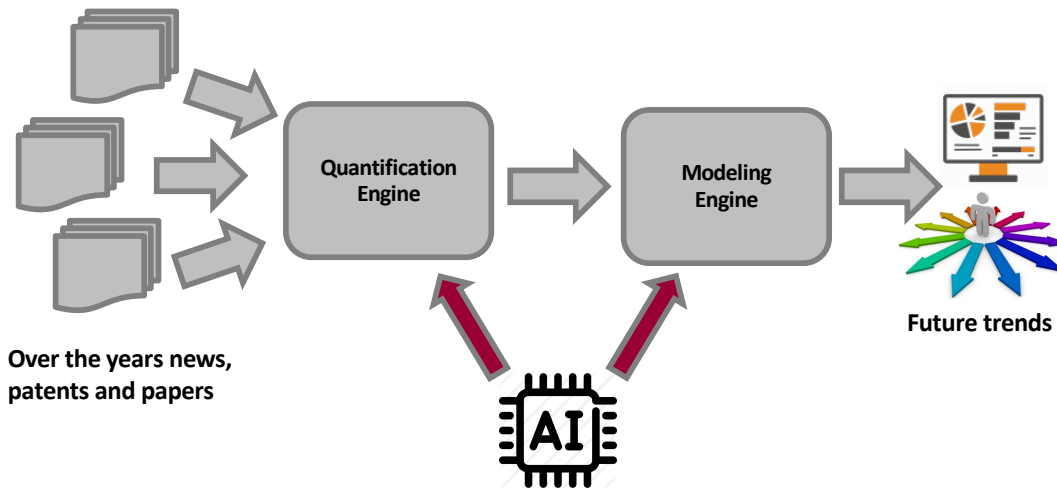
- Augmented Analytics: autonomous or semiautonomous examination of data reducing the data preparation phase, based on AI/ML
- Real-time intelligence, combining analytics with back-end systems able to capture "momentary markets"
- Blockchain - enabling data analytics applications
- Data Fabric to enable seamless data sharing across a distributed network
- NLP technology: end of fully supervised systems, rise of semi supervised, able to leverage on domain-specific knowledge
- NLP technology : data/text convergence via computational representations of knowledge
- NLP technology : semantic data preparation; bias and context detection
- NLP applications: automatic content generation; smart chatbots; primary UI for analytics; semantic search; semantic real time translators

Agenda

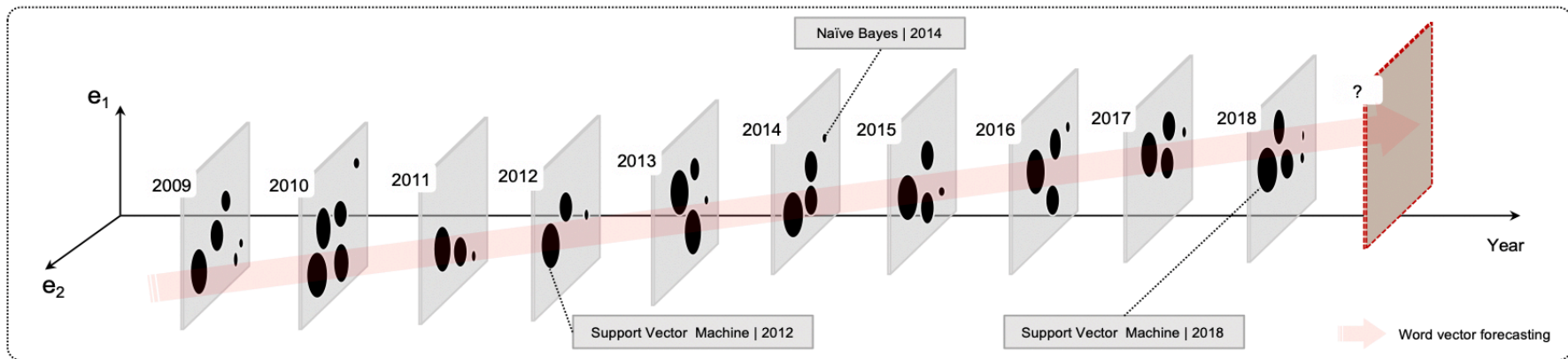
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The “crystal ball”

Future cannot be predicted, but 1. can be estimated; 2. rarely is not heavily rooted in the past

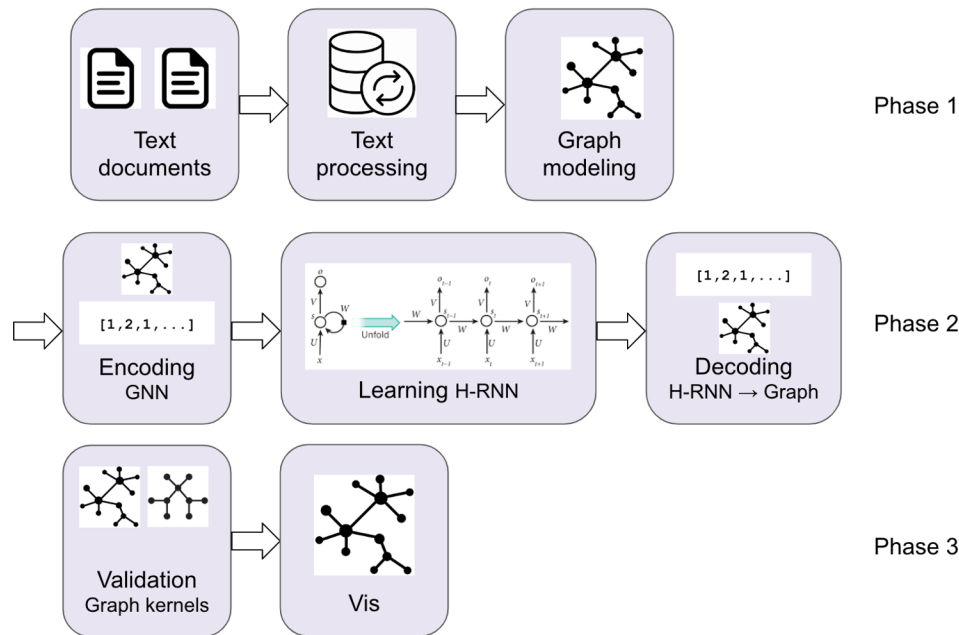
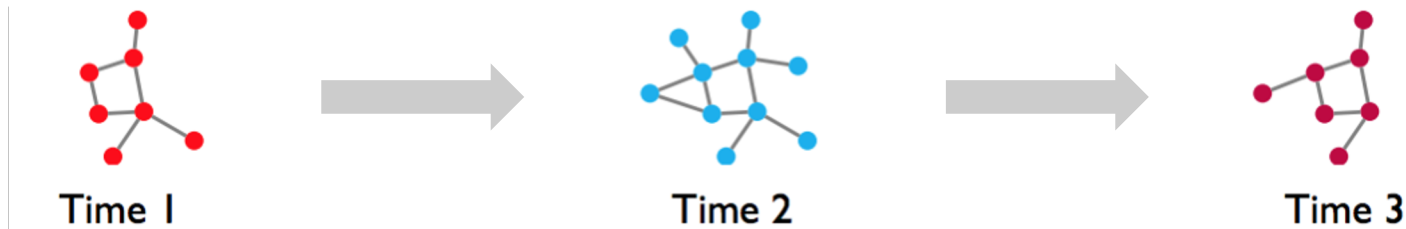


- We take several million documents from the past 10 years
- Transform them into semantic numerical forms (“embeddings”)
- Interpolate the evolution of the elements that are more coherent in time
- The interpolated element is the “predicted” value
- We are experimenting on technology evolution



The “crystal ball” – the network approach

- We create a network of words (“semantic network”) per each time slot, “learn” how they morph over time, predict the next morphed network



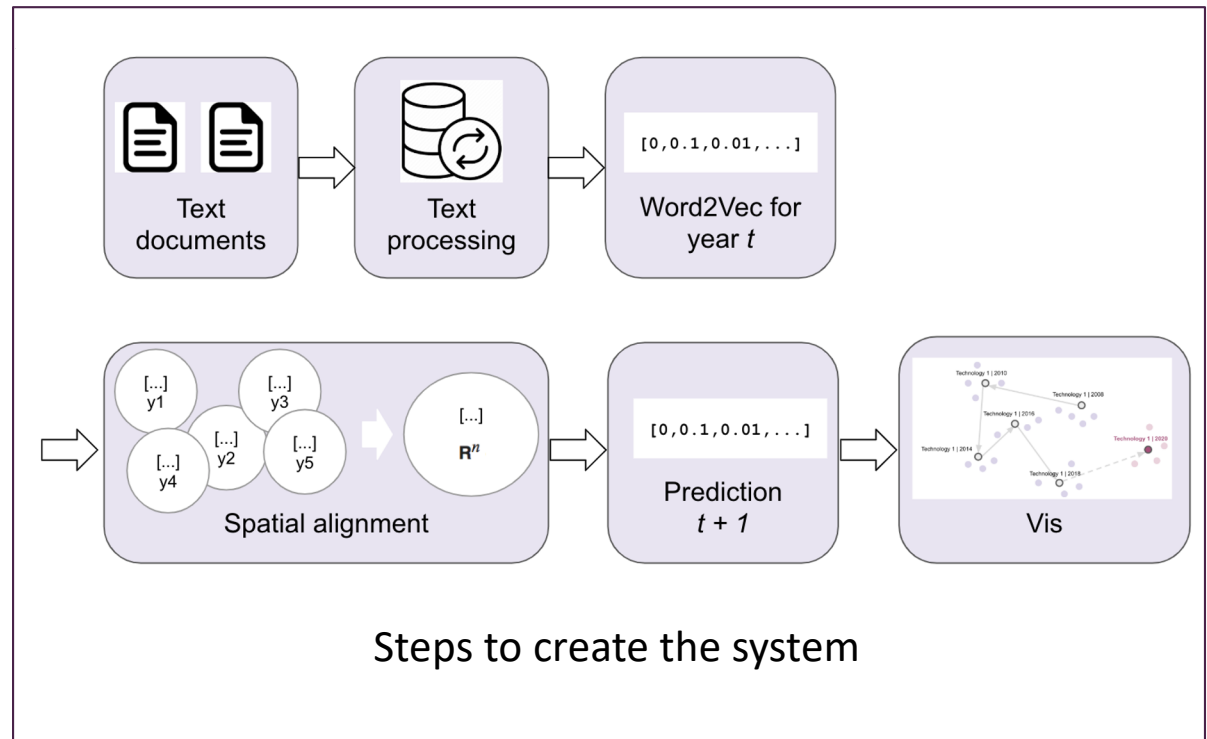
- We use a computational and visual analysis of changes in technology related semantic elements over the years
- In particular, we use Graph Neural Network and Recurrent Neural Network to evaluate and predict the morphing

The “crystal ball” – the linear algebra approach

- We create one computational representation of the text (“embeddings”) per each time slot, consolidate the embeddings keeping their time stamps, predict the next morphed embedding and provide a graphical representation

options_handlers[2009]	-0.000932	-0.001407	0.000226	0.001633	-0.000777	0.000755	-0.000286	0.001624	0.000675	0.001358	...
saver_interfaces[2009]	-0.000596	-0.000535	-0.000562	-0.000451	-0.000196	-0.001652	-0.000134	-0.000058	-0.000462	-0.001643	...
the_corresponding[2009]	0.001436	0.001424	-0.001556	-0.000644	0.000711	0.000534	0.000358	0.000786	0.000078	0.000623	...
their_specification[2009]	0.000222	0.000595	0.000099	0.000759	-0.001104	0.001146	0.001070	-0.000616	-0.000032	-0.000932	...
the_specification[2009]	-0.000213	0.001137	0.000392	-0.001567	-0.000906	-0.000118	0.001648	0.000316	0.001084	0.001122	...
of_the_return_signature[2009]	0.001208	-0.000271	-0.001013	-0.001147	0.000294	-0.000738	0.000322	0.000326	0.001365	0.001450	...
of_the_interface_functions[2009]	-0.000339	0.001518	-0.001098	-0.001328	-0.000350	0.000819	0.000224	-0.001495	0.000424	-0.001567	...
dispat_ching[2009]	-0.001623	-0.000575	-0.000007	0.001236	0.001511	0.000499	-0.000081	-0.001518	0.001245	-0.000205	...
s_methods[2009]	-0.001202	-0.001450	-0.000786	-0.001622	0.000777	0.001346	-0.000725	-0.001443	-0.001479	0.001174	...
one_example[2009]	0.000827	-0.001201	-0.001264	0.001345	-0.000715	-0.001255	-0.001604	-0.001646	0.000730	0.000454	...
a_cus[2009]	0.001183	-0.000796	-0.000373	-0.000408	-0.001534	-0.001096	0.000224	-0.000150	-0.000418	0.000476	...
tomized[2009]	-0.000884	-0.001573	-0.000344	0.000381	0.001275	0.001184	0.001062	-0.001189	-0.001338	0.001104	...
...
includes_curving[2018]	0.001314	-0.000602	-0.000422	0.001574	0.001549	-0.000776	-0.000711	-0.001506	-0.001033	-0.000914	...
out_the_highest[2018]	-0.001143	0.001263	-0.000859	-0.001494	-0.000820	-0.001288	-0.000580	0.000820	-0.000171	-0.000069	...
and_lowest[2018]	-0.000026	-0.000250	0.000499	-0.001109	-0.000239	0.000018	0.000471	0.000699	0.001169	-0.000150	...
a_second_line[2018]	-0.000248	0.000798	0.000126	0.001276	0.000175	0.001086	0.000707	0.001039	-0.000264	-0.000992	...
a_third_line[2018]	-0.001661	-0.000339	-0.000325	-0.001138	-0.000100	0.000576	-0.001537	-0.000226	0.000220	-0.001397	...
the_slop[2018]	-0.000172	0.001121	-0.000555	0.000125	0.001139	-0.001474	-0.000189	-0.000640	0.000327	-0.001605	...
the_mono[2018]	-0.001561	-0.000819	0.000834	-0.001187	-0.001460	-0.001338	0.001228	0.001022	0.001373	-0.000902	...
polygonal_line_curve[2018]	0.000802	0.001545	-0.000314	0.000163	-0.000074	0.000017	-0.001581	0.000771	-0.000855	-0.001561	...
devia_the_learner[2018]	-0.001343	-0.000226	-0.001513	0.000805	-0.001378	-0.000987	0.000249	-0.000387	-0.001170	-0.000820	...
comparison_syllabic[2018]	0.000584	0.000039	0.001343	0.001360	-0.000717	-0.000492	-0.000374	0.000501	0.000905	-0.001548	...

Example of embeddings: a matrix with the unique “words” as 1st column, each word with numbers defining it in the given text



The “crystal ball” – where we are

- The system has been developed as part of a project sponsored by the U.S. Department of Defense through the Office of the Assistant Secretary of Defense for Research and Engineering (ASD(R&E)) under Contract [HQ0034-19-D-0003, TO#0150]
- At the current stage, the prototype can predict
 - The “neighborhoods” where a technology can be in the future
 - The elements/keywords that will characterize the predicted technology
- We are testing the system “predicting” the present, based on the past. Results are improving, fine tuning the different steps
- One of the critical element is the way the “embeddings” are created. We currently use a leading vectorization method (Word2Vec), but we are evaluating a method based on non-Euclidian spaces/”quantum spaces”

Agenda

- The datatification
- How Society is changing
- How Business environment is changing
- Technology trends
- Data & NLP trends
- Building the crystal ball
- **Sample Applications**
- Data Science Trilogy: key take-aways

Samples of application



Pouria Babvey

Pouria Babvey is a PhD candidate in School of Systems and Enterprises in Stevens Institute of Technology. He holds degrees in Electrical Engineering from University of Sharif (MSc) and the University of Tehran (BSc).

His research efforts focus on the development of artificial intelligence architectures for natural language processing and social network analysis.

During the time at Stevens he has been participating in projects for UNICEF, Wiley, and NSF on scholar networks, social media conversational patterns, evolutionary trends in the tech-products, and human-bot collaboration. He also has been teaching Computer Algorithms for several years and published some books.



Fernanda Capela

Fernanda Capela is a PhD candidate in School of Systems and Enterprises in Stevens Institute of Technology. She holds a degree in Industrial Engineering with a minor in Financial Management from the Federal University of Rio de Janeiro (UFRJ, Brazil).

She is a data scientist and her research explores the impacts of big and crowdsourced online data in the modern society.

Her areas of interest are Data Analytics, Data Mining, Text Mining, Emotion Recognition, Sentiment and Opinion Analysis, Machine Learning, Social Media and Social Network Analysis, Data Visualization, Data Story-telling, and Computational Social Sciences.

Agenda

- The datatification
- How Society is changing
- How Business environment is changing
- Technology trends
- Data & NLP trends
- Building the crystal ball
- Sample Applications
- Data Science Trilogy: key take-aways

Data Science Trilogy: key take-aways

- We are in a digital transformation process that is creating a new kind of economy based on the “datafication” of virtually any aspect of human social, political and economic activity as a result of the information generated by the digitally connected individuals, companies, institutions and machines
- Data Science projects are processes, not just an application of algorithms and tools
- You need to know and interact with your data to get meanings out of it
- Data Science is part science, part craftsmanship. The science is getting better, but the craftsmanship will stay for a while
- Intelligent systems are formal representations of someone’s intelligence: focus first on the intelligence you are bringing to the process, not on the technology
- Data Science develops models of the reality based on the data you can collect: data has to be representative of that reality. You need to know the reality and be sure it is properly represented by the data you have
- Don’t disregard results if they look different from what you expect: check the model first but then have an open mind on what the data is telling you



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Thank you!



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Content-aware Galaxies: Digital Fingerprints of Discussions on Social Media

Stevens Institute of Technology
School of Systems and Enterprises

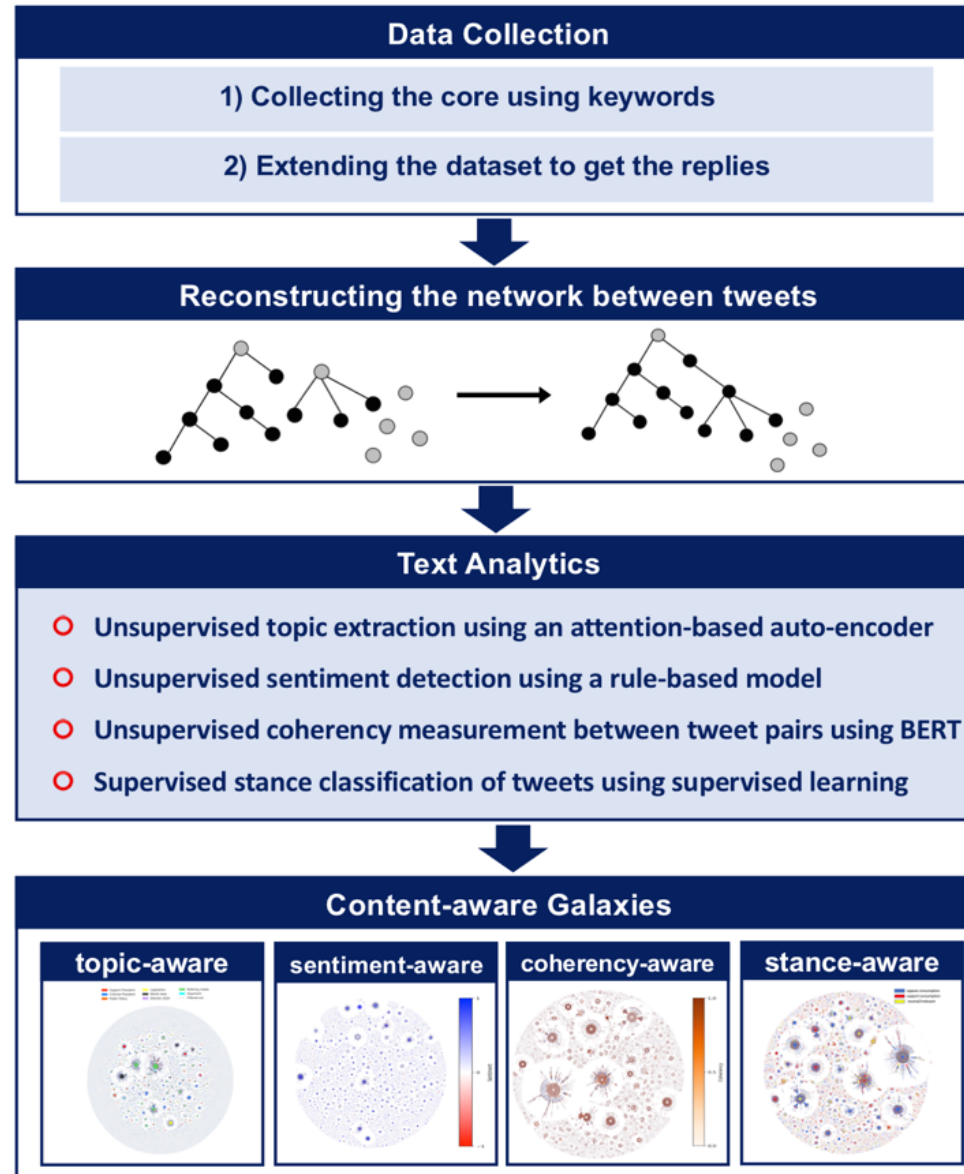
August 13, 2020

 **Donald J. Trump** ✓ @realDonaldTrump · Mar 21
HYDROXYCHLOROQUINE & AZITHROMYCIN, taken together, have a real chance to be one of the biggest game changers in the history of medicine. The FDA has moved mountains - Thank You! Hopefully they will BOTH (H works better with A, International Journal of Antimicrobial Agents).....
70K 129.1K 379K

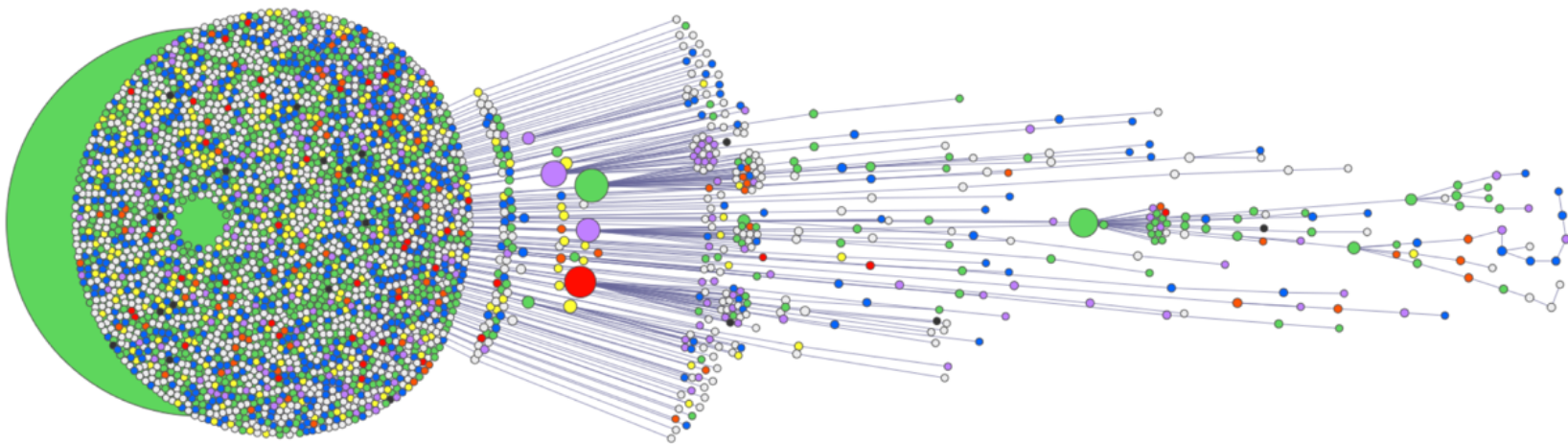
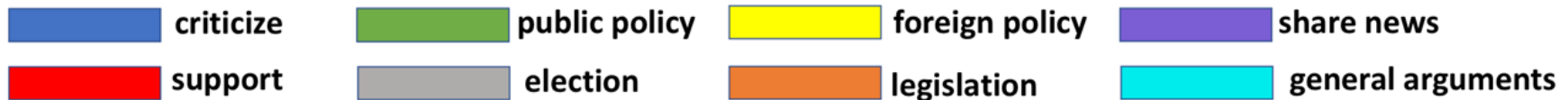
 **Donald J. Trump** ✓ @realDonaldTrump · Aug 13, 2019
As usual, China said they were going to be buying "big" from our great American Farmers. So far they have not done what they said. Maybe this will be different!
8.7K 11K 49.5K

 **Elizabeth Warren** ✓ @ewarren · Jan 31, 2019
Our children & grandchildren should grow up in a world where they can breathe the air & drink the water – and go outside without risking their lives in extreme temperatures. It's time to protect our planet & pass a Green New Deal. #PolarVortex2019
6.2K 2.2K 4.8K

Framework



Network visualization



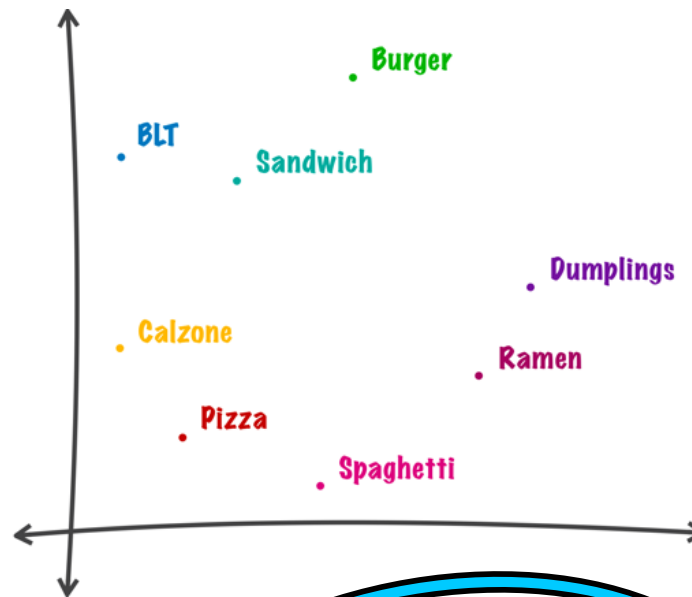


Topic-aware Galaxies



Word2Vec

is used to convert words to vectors



“He is subsidizing farmers with tariff money from China, not borrowed money from China.”

Attention Mechanism



by *ent423* ,*ent261* correspondent updated 9:49 pm et , thu
march 19 , 2015 (*ent261*) a *ent114* was killed in a parachute
accident in *ent45* , *ent85* , near *ent312* , a *ent119* official told
ent261 on wednesday . he was identified thursday as
special warfare operator 3rd class *ent23* , 29 , of *ent187* ,
ent265 . `` *ent23* distinguished himself consistently
throughout his career . he was the epitome of the quiet
professional in all facets of his life , and he leaves an
inspiring legacy of natural tenacity and focused

. . .

ent119 identifies deceased sailor as **X** , who leaves behind
a wife

by *ent270* , *ent223* updated 9:35 am et , mon march 2 , 2015
(*ent223*) *ent63* went familial for fall at its fashion show in
ent231 on sunday , dedicating its collection to `` mamma ''
with nary a pair of `` mom jeans '' in sight . *ent164* and *ent21* ,
who are behind the *ent196* brand , sent models down the
runway in decidedly feminine dresses and skirts adorned
with roses , lace and even embroidered doodles by the
designers ' own nieces and nephews . many of the looks
featured saccharine needlework phrases like `` i love you ,

. . .

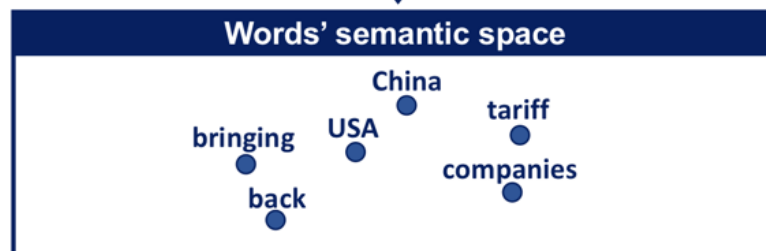
X dedicated their fall fashion show to moms

Model Architecture



Tariffs are bringing companies back from China to the USA.

↓ Word2vec



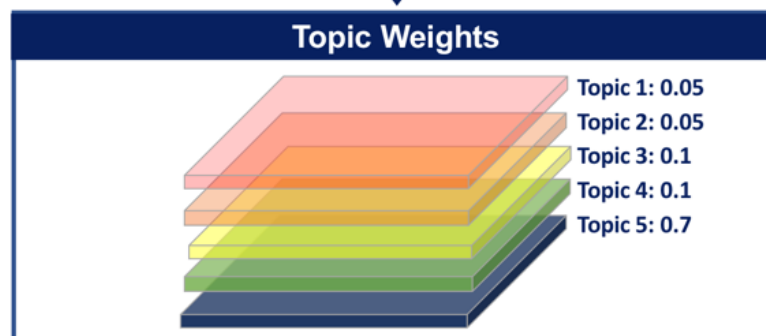
↓ Attention

Twitter Embedding

tariff	bringing	companies	back	China	USA
0.5	0.04	0.3	0.01	0.2	0.15

$$\vec{V}_{Tweet} = 0.5 \times \vec{V}_{tariff} + 0.04 \times \vec{V}_{bringing} + \dots$$

↓ Dimension reduction



Case Study

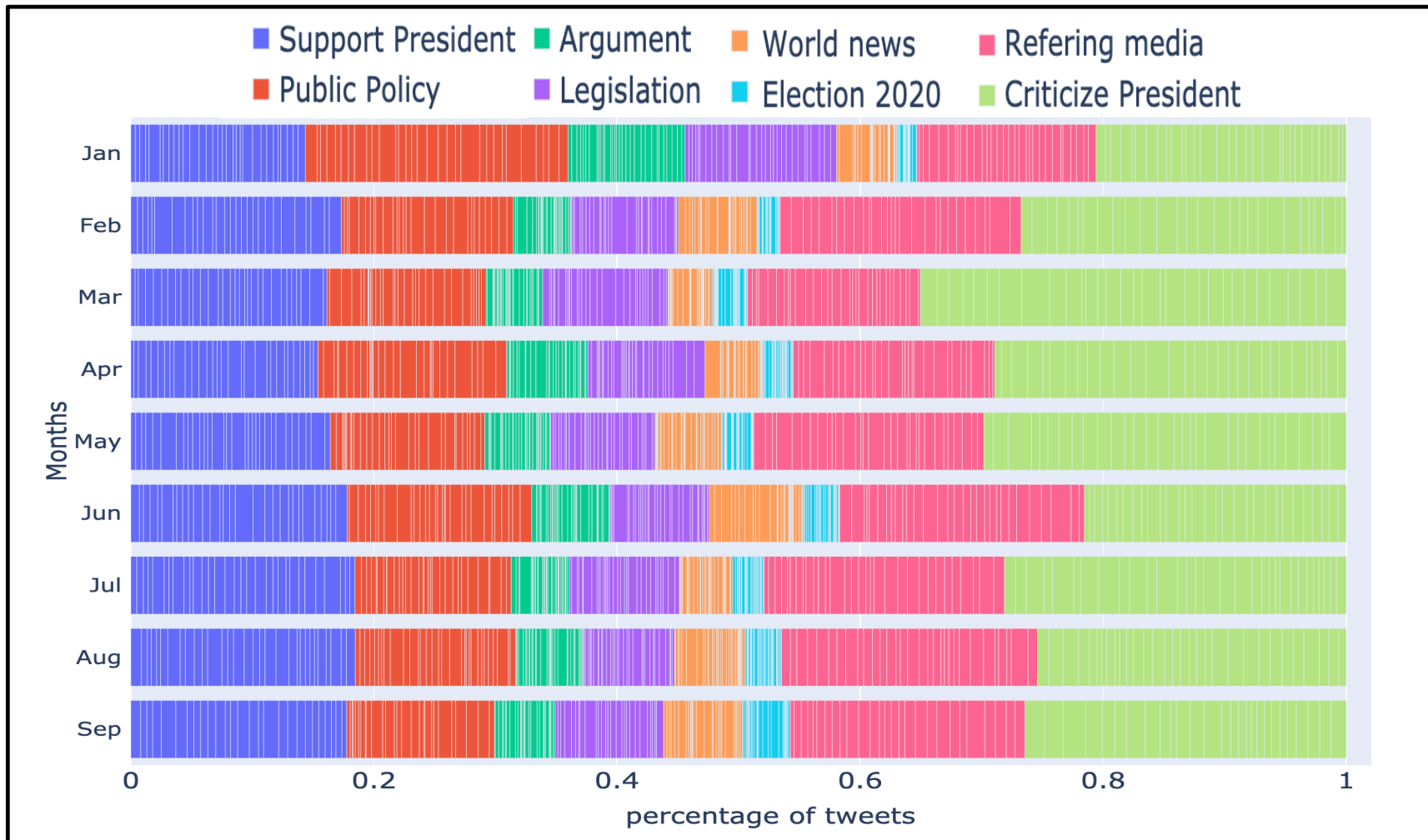


**President Trump motivated
Tweets: ~ 30 million tweets
Jan 2019-Sep 2019**

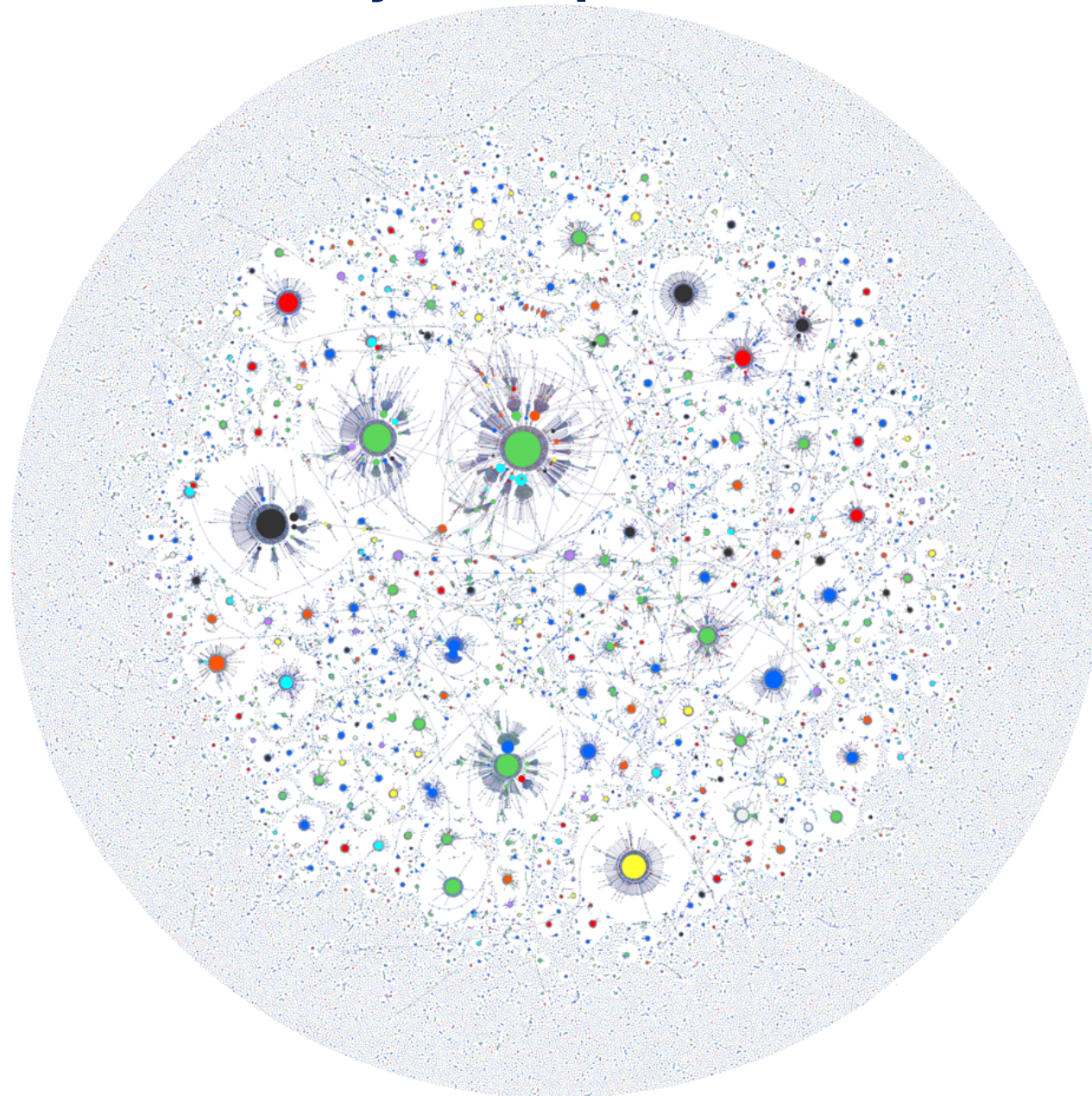


Topic Label	Sub-topic Label	Top words
Support President	affirming President	georgesoros, do_your_job, trump_war_room, mitchellvii
	admiring President	blessed, grateful, spirit, best_president_ever, patriot, wonderful, sacrifice
Criticize President	impeach President	resignnow, jilevin, impeachpence, impeachnow
	racism	divisive, spewed, xenophobia, bigotry, demagogue, sexism, racial
	satire	eating, cheese, hamberders, juice, drink, snort, cheeseburger, pizza
	sexual assault	assaulted, teenager, sexually, pregnant, incest, infant, raping, lesbian, daughter
	President investigations	cover-up, perjury, prosecution, McCabe, investigation, russiagate, robertmuller, indictment
Public policy	financial struggles	contractor, charity, loan, mortgage, stiffed, property, reimbursement, owes, salary,
	illegal immigration	illegal_alien, coyote, smuggling, sanctuary_cities, Yuma, Guatemala, Honduras
	economy	deregulation, wage, industry, layoff, stagnant, growth, gdp, manufacturing, export, economy, inflation, income, taxation, recession, subsidy, revenue, farm
Next election	election 2020	2020election, beat, gerrymandering, challenger, candidate, senatorial, ballot, berniesanders, voter, ewarren, andrewgillum, incumbent
World news	foreign policy	Erdogan, Pakistan, Turkey, Maduro, jzarif, india, Syria, Kurd, Afghan, Cuba, Tehran, Mullah, Japanese
Arguments	arguments	although, confused, obviously, honestly, opposite, impressed, saying, neither, unfortunately, genuinely, complicated, admit, besides, weird
Legislation	Congress news	fake_emergency, veto, override, resolution, rand_paul, senator_collins, unanimously, senate_majldr, legislating, senate, government_shutdown
	bill process	require, function, procedure, legislative, statute, limiting, institution, mandatory, enact, administer, obligation, governmental, banning
referring media	Democrats' media	huffpost, columnist, newsweek, editorial, newyorker, latimes, buzzfeednews
	Republicans' media	gov_mike_dewine, Shulkin, Toomey, elizabeth_pipko, james_aydelott
	diplomatic visits	guest, hosted, palace, Buckingham, Orlando, dinner, ceremony, Manchester, visiting, scheduled, Miami, invitation, delegation, Fayetteville, trumpukvisit
	talking media	shadow_banning, retweets, algorithm, censored, suspended, user, content, unfollowed, Parler, trollbots, satire, feedback, facebook, pinned, fakenews, Koppel
	reporting events	December, 10 th , October, alert, date, decodes, percent, estimated, margin, consecutive, neverforgotten, posted, apprehended

Share of topics over time



A Topic-aware Galaxy Example



- Referring media
- Argument
- Filtered out
- Legislation
- World news
- Election 2020
- Support President
- Criticize President
- Public Policy

President Trump, Tweets collected from Sep 9th to 11th in 2019

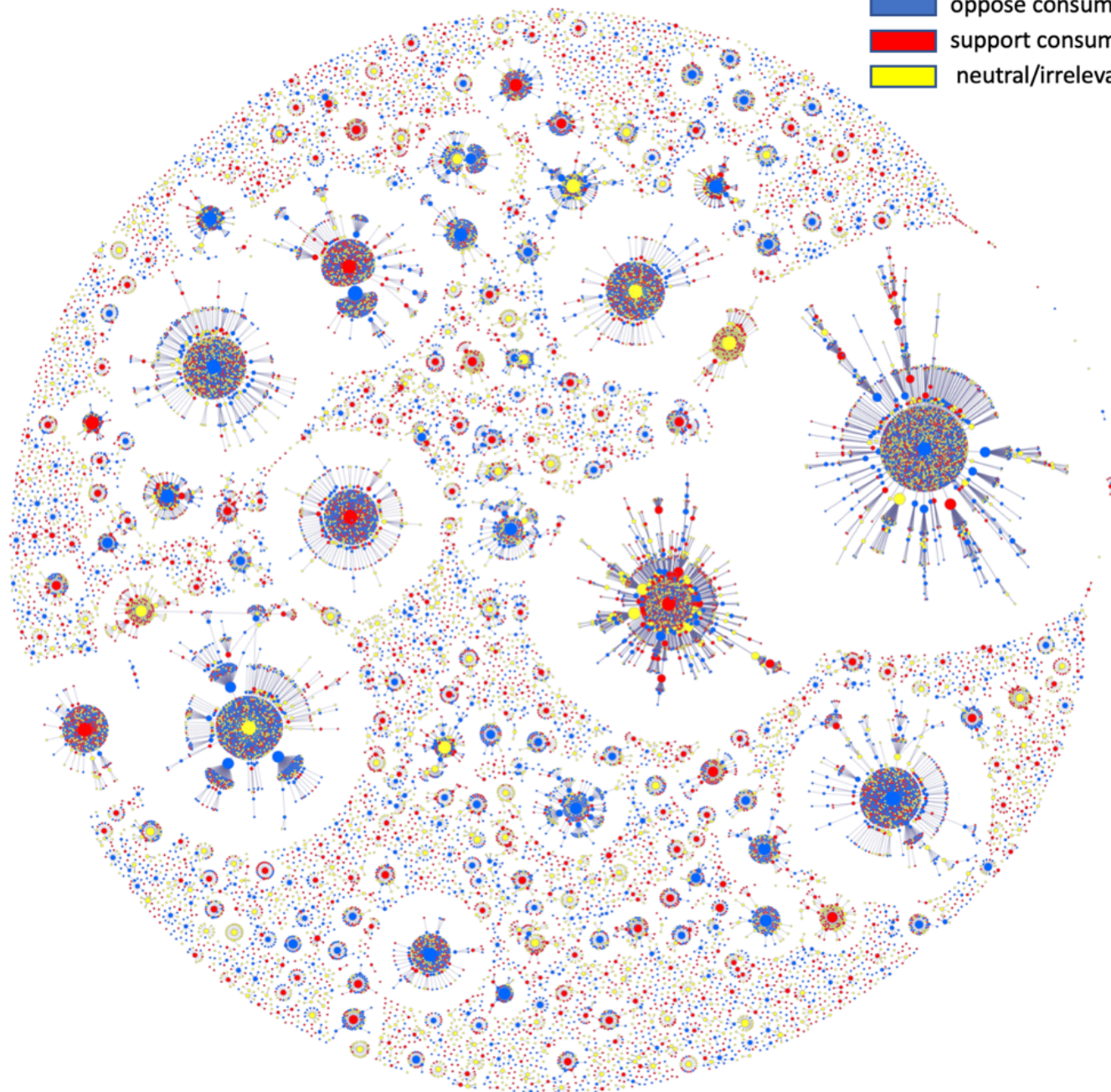


Stance-aware Galaxies



Case Study: Hydroxychloroquine

- First, collected all the tweets that contained “Hydroxychloroquine” in the first 5 months of 2020 as the core (~400k).
- Next, using some fields we extended our dataset to collect all the replies (5 millions)
- Our results show **29% support, 38% oppose, and 33% neutral** messages
- Criticism increased over time
- **Neutral language** did not generate any **cross-cutting discussion** with **significant majority** of one side in the generated discussions



- oppose consumption
- support consumption
- neutral/irrelevant



Tweets posted from March 20th to April 4th in 2020 containing ~47000 tweets.



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SYSTEMS
ENGINEERING
RESEARCH CENTER

Text Mining and NLP Applications for Decision-Making

Fernanda Capela
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August 2020





Risk Panel System – Problem Scope

- Assess the risk of a company to **lose competitiveness** in its market segments, based on investments and acquisitions.
- **Decision support system** that recommends technological applications for companies in the security industry.
 - ❖ *Who are my major competitors?*
 - ❖ *What is my position compared to my competition?*
 - ❖ *What technologies do they have that I don't?*
 - ❖ *What new technologies from my market segment are being commercialized? Which ones are being developed?*
 - ❖ *Which technologies will give me the best competitive advantage return?*

Risk Panel System – Metric Definitions

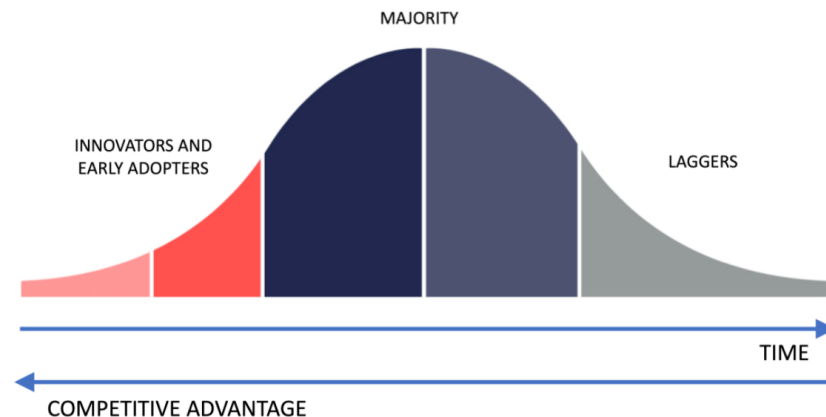
Who are my major competitors?

- Companies with similar technology portfolio that compete with me for market share.
- Technologies that can overcome mine – **Technology Kill Chain**



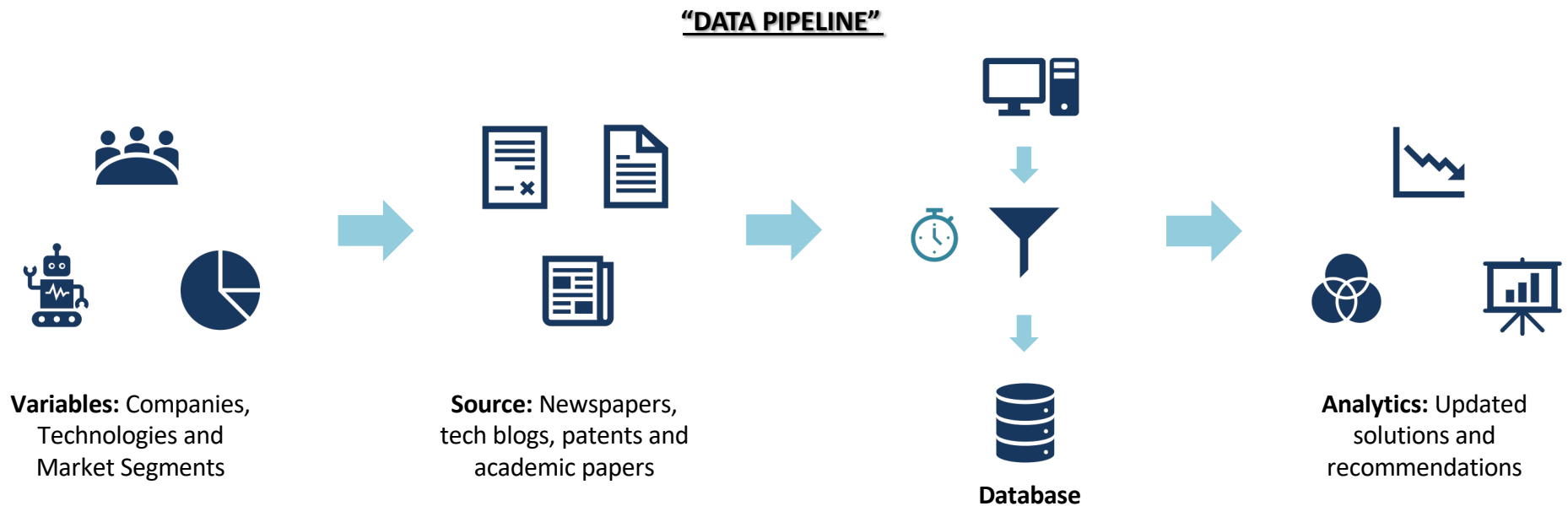
Which technologies will give me best competitive advantage return?

- Define competitive advantage.
- Create an index to represent the concept quantitatively - **MOAT**



Risk Panel System – Data Gathering

- What type of data do we need to answer each one of the problem's questions?
- Consider time period! (Tech industry changes fast!)
- What is the data source? Is it enough? Do we need to combine different datasets? – Web scrapping, APIs, etc.





Risk Panel - Analysis and Recommendations

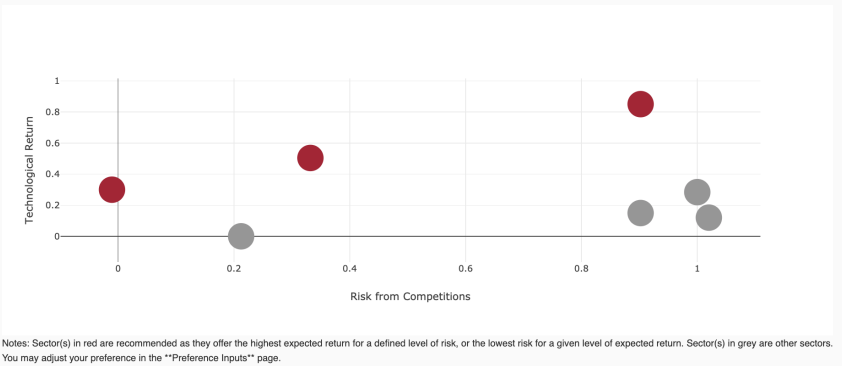
Meshing Capability and Threat-based Science & Technology Resource Allocation



Recommendation	Comparative Analysis	Risk Assessment	Preference Inputs	Metrics Details	Events/Acquisitions	Implementation Guide	Help
----------------	----------------------	-----------------	-------------------	-----------------	---------------------	----------------------	------

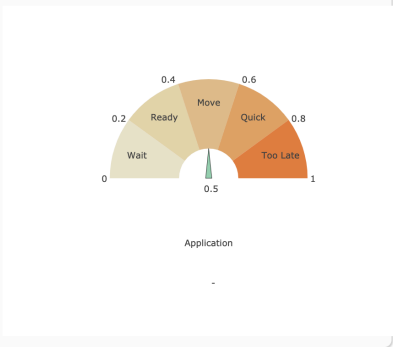
Sector Assessment

Evaluating a tech-driven sector can be similar to optimizing an investment portfolio as it is a decision and trade-off regarding expected return and risk.



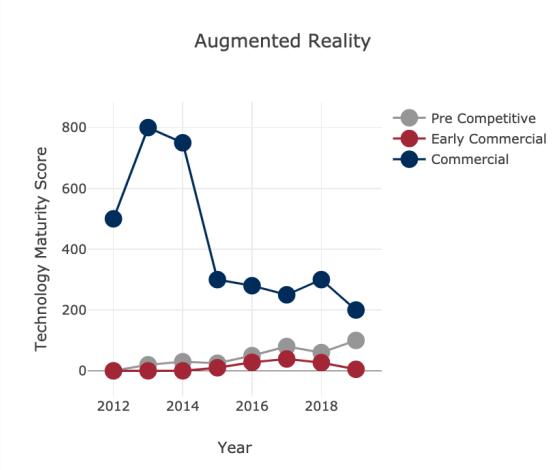
Sector Recommendation

Based on the technological assessment scores on the left and your risk preferences in the second tab, we suggest general action for the following sector:

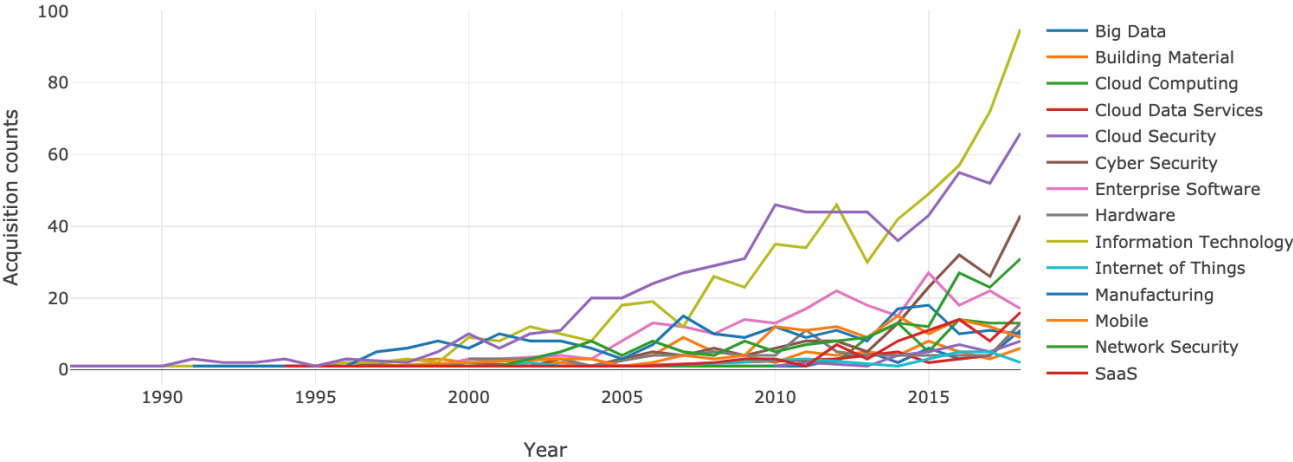


Enabling Technology

Explore the major enabling technology maturity for the selected sector. Technology maturity score is currently defined as Room Theory based distance.

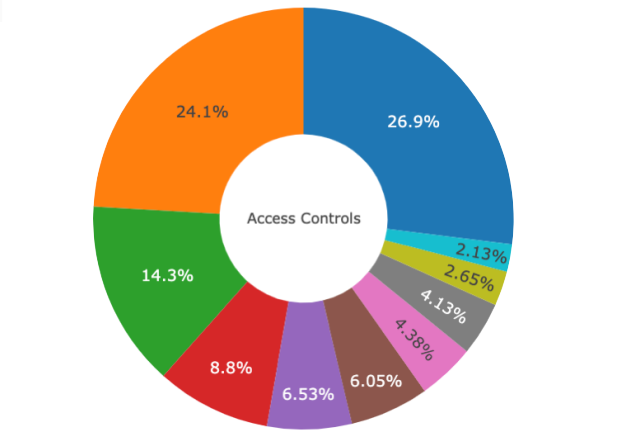


Tracking and monitoring of data trends, giving insights about the market.



Market Environment

Gather competitors information. Colors represents companies, and the number currently is derived from revenue.



Risk Panel - Analysis and Recommendations



Recommendation	Comparative Analysis	Risk Assessment	Preference Inputs	Metrics Details	Events/Acquisitions
----------------	----------------------	-----------------	-------------------	-----------------	---------------------

Players and Strategy

Make selections to interact with the system.

Select Your Company:

The system will make recommendations for the selected company.

SAAB AB-B

Select Competitors:

Add or remove competitors.

ADT INC ALLEGION PLC ASSA ABLOY AB-B BRINK'S CO
DORMAKABA HOLDING G4S PLC GEMALTO
GEO GROUP INC/TH LOOMIS AB-B PALO ALTO NETWORK
S-1 CORPORATION SAAB AB-B SECURITAS AB-B
STANLEY BLACK & DECKER SYMANTEC CORP
UNITED TECH CORP

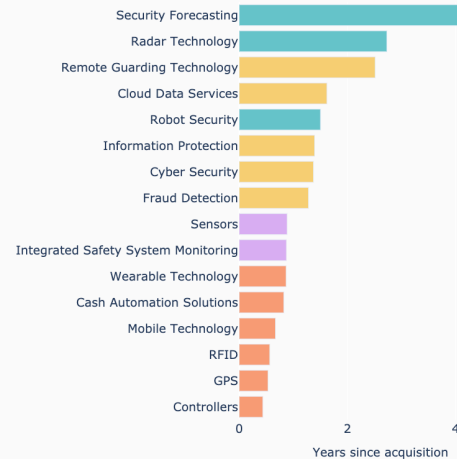
Select Strategy:

- Technology Portfolio evaluates technology ownership and recommends new technologies based on major competitors' technology portfolio.
- Competitive Advantage considers time of ownership as key pillar of competitive advantage and recommends technologies to optimize increase in competitive advantage.

☒ Technology Portfolio
☐ Competitive Advantage

Recommendation Ranking

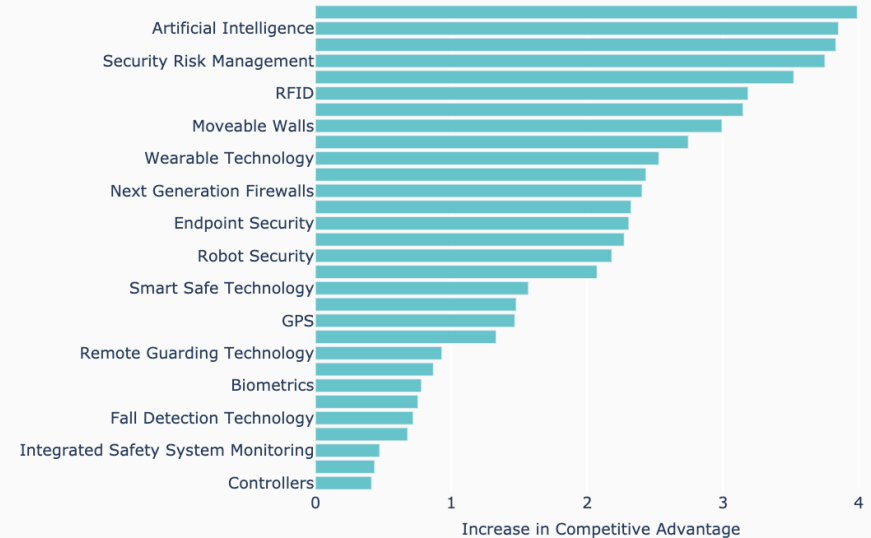
Technology Portfolio



Major Competitors Ranking:

STANLEY BLACK & DECKER
S-1 CORPORATION
G4S PLC
SECURITAS AB-B

Competitive Advantage



Interactive: User can make selections and play with different scenarios.

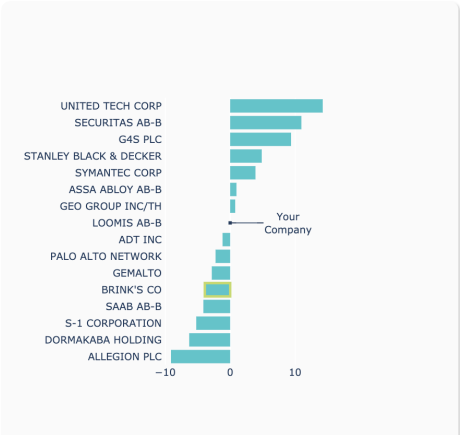
Risk Panel - Analysis and Recommendations



- Recommendation
- Comparative Analysis
- Risk Assessment
- Preference Inputs
- Metrics Details
- Events/Acquisitions
- Implementation Guide
- Help

Comparative Strengths and Weaknesses with Competition

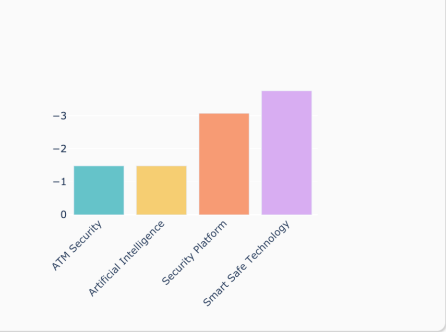
Your strategic position compared to competitors.
Your major competitors are highlighted.



Select a Technology to Divest:

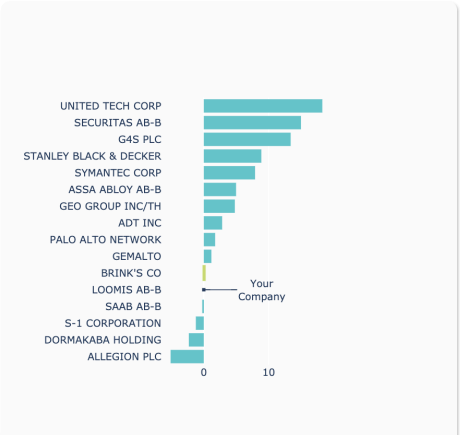
Smart Safe Technology

Loss in Competitive Advantage if Divest in Technology



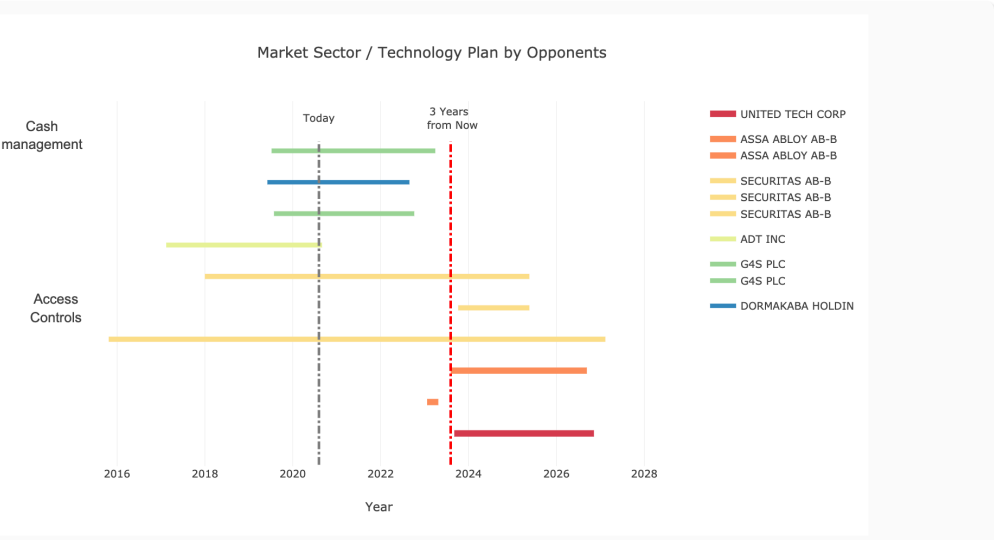
Ranking Loss for Divesting in Technology

Change in strategic position after dropping investment on selected technology.
Your major competitors are highlighted.



Estimation of
Impact of Investing
and Divesting in
Technologies.

Market forecasting



	ADT INC	ALLEGION PLC	ASSA ABLOY AB-B	BRINK'S CO	DORMAKABA HOLDING	G4S PLC	GEMALTO	GEO GROUP INC/TH	LOOMIS AB-B	PALO ALTO NETWORK	S-1 CORPORATION	SAAB AB-B	SECURITAS AB-B	STANLEY BLACK & DECKER	SYMANTEC CORP	UNITED TECH CORP	Total Return by Technology:
Integrated Safety System Monitoring	2.67	5.52	2.48					0.87	0.6				5.86				18.0128
Mobile Technology		6.15							0.67				6.53				13.3567
Controllers		4.0							0.44				8.5				12.9309
Cloud Data Services			1.62					0.46		2.15	0.39	0.98	3.83				9.4211
Biometrics	1.43	4.68			0.92												7.0302
Remote Guarding Technology			2.51						3.33	0.61							6.4521
Image Technology			2.21					1.56	1.04	1.07							5.8808
Satellite Communication															5.52		5.5214
Fall Detection Technology	5.2																5.2005
Security Forecasting										4.96							4.9556
Cash Automation Solutions			1.42							0.82	2.05						4.2986
GPS	2.37	0.92								0.53							3.8161
Information Protection			1.39					0.79		0.43	2.45		0.34	0.84			3.3625
Drones																	2.8876
Radar Technology																	2.7283
Smart Safe Technology							2.27										2.2678
Sensors													1.22				2.1039
Wearable Technology						0.96			0.88				0.87				1.8275
Robot Security												1.5					1.5016



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